



Transport Providers

Private Transport Options		
Transport	Contact Info	Type of Transportation
Advance Paramedical	Office: 1-888-624-4911 Web: advancedparamedic.com	Air Ambulance/Ground Ambulance
Alberta Paramedical	Office: 1-780-499-1280 Alternate: 1-780-499-1838 Web: albertaparamedical.com	Air Ambulance/Ground Stretcher Service
Executive Air Ambulance	Office: 1-604-244-9451 (24 hrs) Alternate: 1-778-899-9469 1-778-899-9451 Web: executiveairambulance.com	Air ambulance/Medical Escorts
Fox Flights	Office: 1-416-203-3433 Alternate: 1-888-664-8888 Web: FoxFlight.com	Air Ambulance/Medical Escorts/Commercial Stretcher Service
Interior Medical Transport (IMT)	Office: 1-250-368-7978 Web: bcimt.ca	Non-emergency medical transportation company/Stretcher Service/Medical Escort
Life Flight International Inc.	Office: 1-800-661-2183 Alternate: 1-250-655-1630 Web: lifeflight.ca	Air Ambulance/Medical Escorts
Life Support	Office: 1-866-554-3817 Alternate: 1-250-947-9641 Web: lifesupporttransport.com	Air Ambulance/Medical Escorts/Ground Ambulance
Providence Air Ambulance	Office: 1-844-230-5070 Alternate: 1-604-273-0750 Web: providence-air-ambulance.com	Air Ambulance/Medical Escort/Commercial Stretcher Service
Sun West Aviation	Office: 1-888-291-4566 Alternate: 1-403-275-8121 Web: sunwestaviation.ca	Air Ambulance

HEALTH CONNECTIONS SERVICES

Region	To/From	Type	Days of Service	Contact & Notes
Thompson Cariboo Shuswap	100 Mile - Kamloops & Return	Bus Service	Monday	1-866-933-7812 ** Book 2 business days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/williams-lake-kamloops
	Williams Lake - Kamloops	Bus Service	Monday	1-866-933-7812 ** Must Book 2 business days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/williams-lake-kamloops
	Merritt - Kamloops & Return	Bus Service	Tuesday	1-888-376-7525 ** Book 2 business days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/merritt-kamloops
	Revelstoke - Kamloops & Return	Bus Service	Tuesday	1-866-618-8294 ** Book 2 days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/revelstoke-kamloops
	Lillooet - Kamloops & Return	Bus Service	Tuesday	1-855-359-3935 ** Book 2 days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/lillooet-kamloops
	Salmon Arm - Kamloops & Return	Bus Service	Tuesday	1-866-618-8294 ** Book 2 days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/revelstoke-kamloops
	Revelstoke - Kelowna & Return	Bus Service	Wednesday	1-866-618-8294 * Book 24 hours in Advance * Web Link: https://www.bctransit.com/kelowna/schedules-and-maps/health-connections/revelstoke-kelowna
	Lytton - Kamloops & Return	Bus Service	Thursday	1-855-359-3935 ** Book 2 days in Advance ** Web Link: https://www.bctransit.com/kamloops/schedules-and-maps/health-connections/lytton-kamloops
North Okanagan	Enderby - Vernon/Kelowna & Return	Bus Service	Wednesday	1-866-618-8294 * Book 24 hours in Advance * Web Link: https://www.bctransit.com/vernon/schedules-and-maps/health-connections/revelstoke-kelowna
	Armstrong - Vernon/Kelowna & Return	Bus Service	Wednesday	1-866-618-8294 * Book 24 hours in Advance * Web Link: https://www.bctransit.com/vernon/schedules-and-maps/health-connections/revelstoke-kelowna
	Vernon - Kelowna & Return	Bus Service	Wednesday	1-866-618-8294 * Book 24 hours in Advance * Web Link: https://www.bctransit.com/vernon/schedules-and-maps/health-connections/revelstoke-kelowna
	Osoyoos - Oliver/ Penticton/Summerland & Return	Bus Service	Tuesday - Friday (2 trips per day)	1-844-442-2212 * Book 24 Hours in Advance * Web Link: https://www.bctransit.com/south-okanagan-similkameen/schedules-and-maps/health-connections/osoyoos-penticton

South Okanagan	Oliver - Penticton/Summerland & Return	Bus Service	Tuesday - Friday (2 trips per day)	1-844-442-2212 * Book 24 Hours in Advance *
	Web Link: https://www.bctransit.com/south-okanagan-similkameen/schedules-and-maps/health-connections/osoyoos-penticton			
	Penticton - Summerland & Return	Bus Service	Tuesday - Friday (2 trips per day)	1-844-442-2212 * Book 24 Hours in Advance *
Web Link: https://www.bctransit.com/south-okanagan-similkameen/schedules-and-maps/health-connections/osoyoos-penticton				
East Kootenay	Princeton/Keremeos - Penticton & Return	Bus Service	Monday Wednesday Friday	1-800-291-0911 * Book 24 Hours in Advance *
	Web Link: https://www.bctransit.com/south-okanagan-similkameen/schedules-and-maps/health-connections/princeton-penticton			
	Elkford - Cranbrook & Return	Bus Service	Wednesday & Friday	1-855-417-4636 * Book 24 Hours in Advance *
	Web Link: https://www.bctransit.com/cranbrook/schedules-and-maps/health-connections/elkford-cranbrook			
	Sparwood - Cranbrook & Return	Bus Service	Wednesday & Friday	1-855-417-4636 * Book 24 Hours in Advance *
	Web Link: https://www.bctransit.com/cranbrook/schedules-and-maps/health-connections/elkford-cranbrook			
Fernie - Cranbrook & Return	Bus Service	Wednesday & Friday	1-855-417-4636 * Book 24 Hours in Advance *	
Web Link: https://www.bctransit.com/cranbrook/schedules-and-maps/health-connections/elkford-cranbrook				
Creston - Cranbrook & Return	Bus Service	Tuesday & Thursday	1-877-843-2877 * Book 24 Hours in Advance *	
Web Link: https://www.bctransit.com/cranbrook/schedules-and-maps/health-connections/creston-cranbrook				
Kimberley - Cranbrook & Return	Bus Service	Tuesday & Thursday	1-250-427-7400 * Book 24 Hours in Advance *	
Web Link: https://www.bctransit.com/cranbrook/schedules-and-maps/health-connections/kimberley-cranbrook				

BUS & SHUTTLE SERVICES

Region	To/From	Operator	Days of Service	Contact & Notes
Thompson Cariboo Shuswap	Merritt - Kamloops Merritt - Kelowna Kamloops - Kelowna Kelowna - Vernon Vernon - Kamloops	E-Bus	Daily	1-877-769-3287 Bus Stops might not be near a health care facilities; additional transportation may be required. ** Will accommodate wheelchair requests with 48 hours notice ** Web Link: https://myebus.ca/
	Revelstoke/Salmon Arm - Kamloops	Rider Express	Friday Availability	1-833-583-3636 \$60 Each Way Web Link: https://riderexpress.betterez.com/cart/5c17f231963d9d9a0f05d57f/reservation/5cc86e77214709064500e870
	Kamloops - Revelstoke/Salmon Arm	Rider Express	Friday Availability	1-833-583-3636 \$60 Each Way Web Link: https://riderexpress.betterez.com/cart/5c17f231963d9d9a0f05d57f/reservation/5cc86e77214709064500e870
	Kamloops	Northern Health Connections	Contact for Days of Service	1-888-647-4997 No Kelowna Stops Web Link: https://nhconnections.ca/
	Ashcroft/Clearwater/Clinton/Lillooet	Yellowhead Community Service	Monday - Friday	1-250-674-2600 No Service on STAT Holidays Web Link: http://www.yellowheadcs.ca/programs-and-services/transit
North Okanagan	Vernon	BC Transit from UBCO	See Website for more Info	See Website for Contact details Web Link: https://bctransit.com/vernon/schedules-and-maps/route-overview?route=90
	Vernon/Nakusp	Medical Transit	Wednesday	1-250-265-8747 or 1-250-265-3674 ext. 224 Reserve before Tuesday at 12:00pm; \$12.50 one way (cash only to driver) Web Link: https://aslcs.com/medical-transit-from-nakusp-to-okanagan/
	Vernon	Now Shuttle	See Website for more Info	See Website for Contact details Web Link: https://nowshuttle.ca/
	Kelowna / Osoyoos	Let's Go Transit	By Reservation	1-844-877-0101 Book 12 Hours in Advance. Cost varies by location, see website for details. Web Link: https://www.letsgotransportation.ca/south-okanagan-express.php
	Penticton/Oliver/Osoyoos	BC Transit Shuttle	Monday	1-844-442-2212 Fares listed on BC Transit Website Web Link: https://www.bctransit.com/south-okanagan-similkameen/schedules-and-maps

South Okanagan	Penticton	HandyDART	Monday - Friday	Call to Register: 1-844-442-2212 Press 2 for Penticton handyDART. Outside of Penticton, (Summerland, Osoyoos, and Princeton) On-Request door-to-door service is available subject to availability (see website for details)
	Web Link: https://bctransit.com/south-okanagan-similkameen/schedules-and-maps/handydart			
	Summerland	Lets Go Airport Shuttle	Contact for Days of Service	778-821-0101
Web Link: http://www.letsgotransportation.ca/				
West Kootenay	Nelson - Kelowna & Return	Silver City Stagelines	Daily	Arrival to Kelowna 12:15pm, Leaves 1:00pm Daily from Orchard Park Mall
	Web Link: https://fritztravels.com/booking-guide/			
	Castlegar - Kelowna & Return	Silver City Stagelines	Daily	Arrival to Kelowna 12:15pm, Leaves 1:00pm Daily from Orchard Park Mall
	Web Link: https://fritztravels.com/booking-guide/			
	Kootenay Boundary Regional Hospital / Kootenay Lake Hospital / Boundary Hospital / Castlegar Hospital / Creston Hospital / East Kootenay Regional Hospital / Arrow Lakes Hospital	Interior Medical Transport (IMT)	See Website for more Info	1-250-368-7978
WebLink: https://www.bcimt.ca/				
	Trail - Grand Forks/Kelowna & Return	Silver City Stagelines	Daily	Arrival to Kelowna 12:15pm, Leaves 1:00pm Daily from Orchard Park Mall
Web Link: https://fritztravels.com/booking-guide/				
	Grand Forks - Kelowna & Return	Silver City Stagelines	Daily	Arrival to Kelowna 12:15pm, Leaves 1:00pm Daily from Orchard Park Mall
Web Link: https://fritztravels.com/booking-guide/				
Public Bus Services (Not Area Specific)	Public Transit	BC Transit	See Website for more Info	1-250-492-5602
	Web Link: https://www.bctransit.com/choose-transit-system			
	handyDART	BC Transit handyDART Service	See Website for more Info	1-844-442-2212 Press 2 for handyDART
	Web Link: https://www.bctransit.com/south-okanagan-similkameen/riderinfo/handydart			
	BC Bus	Bus Service	Contact for Details	1-844-564-7494
Web Link: https://bcbus.ca/schedules-and-fares/				
	South Okanagan Transit System	Bus Service	Contact for Details	1-250-495-8054
Web Link: https://www.bctransit.com/south-okanagan-similkameen/home				

TAXI & CAB SERVICES

Region	To/From	Operator	Days of Service	Contact & Notes
Thompson Cariboo Shuswap	Williams Lake to Kamloops	Town Taxi (10 Passenger Van)	Upon request	1-250-392-4151 Open 24 Hours Contact for Cost & Arrival Times Web Link: https://town-taxi-1987-ltd.business.site/?utm_source=gmb&utm_medium=referral#details
	Nakusp	Nakusp Taxi	Call to arrange a pick-up time & place.	1-250-265-8222 Fare is based on kilometers traveled Web Link: https://kootenayseniors.ca/item/nakusp-taxi/
	Revelstoke	R Taxi Johnnie's Taxi	Upon request	R Taxi: 1-250-837-4000 Johnnie's Taxi: 1-250-837-3000 Website not available
	Salmon Arm	Salmon Arm Taxi	Upon request	1-250-832-1111 Web Link: https://salmonarmtaxi.ca/
	Kamloops	Kami Cabs Ltd Yellow Cabs Blue Star Taxi	Upon request	Kami Cabs: 1-250-374-9999 Yellow Cabs: 1-250-457-9191 Blue Star: 1-250-554-1918 Web Link Kami Cabs: https://kamicabs.ca/
	Clearwater	Wells Gray Taxi	Upon request	1-250-674-1542 Website not available
	Merritt	Merritt Cabs Leo's Taxi	Upon request	Merritt Cabs: 1-250-378-4444 Leo's Taxi: 1-250-378-5555 Website not available
	Lillooet	Mile-O Taxi Triple K Transport	Upon request	Mile-O Taxi: 1-250-256-7706 Triple K: 1-250-265-7418 Website not available
	Ashcroft	Checkmate Cabs Current Taxi	Upon request	Checkmate Cabs: 1-250-861-1111 Current Taxi: 1-250-864-8294 Website not available
North Okanagan	Williams Lake	Kab R US & Delivery Town Taxi Town Taxi Chartered Vans	Upon request	Kab R Us: 1-250-989-2200 Town Taxi: 1-250-392-4151 Town Taxi Chartered Vans: 1-250-398-5888 Website not available
	Kelowna	Kelowna Cabs Ltd Checkmate Cabs Ltd Current Taxi West Cabs	Upon request	Kelowna Cabs: 1-250-762-2222 Checkmate Cabs: 1-250-861-1111 Current Taxi: 1-250-864-8294 West Cabs: 1-778-754-8888 ** West Cabs able to transport Bariatric/wheelchair clients up to 1200lbs. ** Kelowna Cabs Web Link: https://www.kelownacabs.ca/ <hr/> Checkmate Cabs Web Link: https://www.checkmatecabs.com/ <hr/> Current Taxi Web Link: https://currenttaxi.ca/

	West Cabs Web Link: https://www.westcabs.ca/				
	Vernon	Vernon Taxi Driving Hands Drive Smart Designated Drivers	Upon request	Vernon Taxi: 1-250-545-3337 Driving Hands: 1-250-260-5353 Drive Smart: 1-778-930-1060	
Web Link: Driving Hands Web Link: https://www.facebook.com/pg/Driving-Hands-131416760265184/about/?tab=overview					
South Okanagan	Penticton	Klassic Penticton Kabs Courtesy Taxi	Upon request	Klassic Kabs: 1-250-492-6666 Courtesy Taxi: 1-250-492-7777	
	Web Link for both services: http://pentictoncabs.ca/				
	Keremeos	OK Falls Taxi Osoyoos Taxi	Upon request	OK Falls Taxi: 1-250-488-9999 Osoyoos Taxi: 1-250-495-7004	
	Website not available				
	Oliver	Oliver Taxi	Upon request	1-250-498-0022	
	Website not available				
	Osoyoos	Osoyoos Taxi	Upon request	1-250-495-7004	
Website not available					
Princeton	Princeton Taxi	Upon request	1-250-295-2727		
Web Link: https://www.facebook.com/pages/category/Taxi-Service/Princeton-taxi-1660484814167907/					
Summerland	Summerland Taxi Taxi Saver (Handydart Service)	Upon request	Summerland Taxi :250-494-6651 Taxi Saver: 250-494-6451 * Note: Taxi Saver is a 1/2 price taxi service for Handydart *		
Web Link Summerland Taxi: https://www.facebook.com/pages/category/Taxi-Service/Summerland-Taxi-1716899511945339/					
Web Link Taxi Saver (Handi Dart): https://www.bctransit.com/south-okanagan-similkameen/riderinfo/handydart					
West Kootenay	Trail & Surrounding community	Trail Taxi	Upon request	250-921-6921 * Note: Flat rate for long distance transfers to surrounding communities.	
	Web Link: http://www.trailtaxi.ca/				
	Castlegar	Castlegar Taxi	Upon request	250-687-0133	
	Web Link: http://www.castlegartaxi.ca/				
	Grand Forks	Grand Forks Taxi	Upon request	250-444-3333	
Web Link: https://www.facebook.com/GrandForksTaxi					
Nelson	Glacier Cab Co.	Upon request	250-354-1111		
Web Link: http://www.glaciercabs.ca/					
Columbia Valley	Cranbrook	Star Taxi	Upon request	250-426-5511	
	Web Link: https://www.startaxicranbrook.ca/				
	Invermere	Columbia Valley Taxi	Upon request	250-342-5262	
Website not available					

East Kooten

Creston	Creston Valley Taxi	Upon request	250-428-5545
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[Web Link: http://www.crestoncabs.ca/](http://www.crestoncabs.ca/)

Golden	Mount 7 Taxi	Upon request	250-344-5237
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[Web Link: http://mount-7-taxi-ltd.goldendirect.info/](http://mount-7-taxi-ltd.goldendirect.info/)

Fernie	Kootenay Taxi Ltd.	Upon request	250-423-4408
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Website not available

VEHICLE & TRANSPORT SERVICES

Region	To/From	Operator	Days of Service	Contact & Notes
North Okanagan	Sicamous - Car service	Eagle Valley Transportation Society	Contact to schedule pick up	250-463-4733 * Note: Free Service but has a \$5 membership fee Web Link: https://www.facebook.com/EagleValleyTransportation/
	Vernon/Kamloops	Inter-facility Transport	Contact for Services	250-860-0682 *Note: Non Emergency Stretcher Transport Web Link: https://www.inter-facilitytransport.com/
	Vernon - Car Service	Driving Miss Daisy	Contact to schedule pick up	250.540.0975 1.877.61.DAISY * Note: Inter-city & Door-to-door Web Link: www.drivingmissdaisy.net
West Kootenay	Kootenay Boundary Regional Hospital / Kootenay Lake Hospital / Boundary Hospital / Castlegar Hospital / Creston Hospital / East Kootenay Regional Hospital / Arrow Lakes Hospital	Interior Medical Transport (IMT)	See Website for more Info	1-250-368-7978 WebLink: https://www.bcimt.ca/
South Okanagan	Penticton - Transport Service	Eckhardt Senior Service	Monday - Friday	778-476-1948 Contact for Services Web Link: https://eckhardtseniorservice.com/
	Penticton	Davonne Creative Care	Contact for Services	250-317-9782 Website not available
	Penticton - Driver Service	Caring 4 - Joy Tunold	Contact for Services	250-488-1023 Web Link: https://www.caring4.net/about
	Penticton - Senior Service	Helping Hand Senior Services	Contact for Services	250-490-5888 Website not available
	Penticton	AAA Taskers Inc	Contact for Services	250-490-4808 * Note: Only to Kelowna Hospital or special appointments. Web Link: http://www.aataskers.com/
	Penticton - Senior Service	Home Instead Seniors Care	Contact for Services	250-492-4110 Web Link: http://www.skaha.ca/Penticton/Home-Instead-Senior-Care-Penticton-9354182.html
	Penticton/Kelowna	Inter-facility Transport	Contact for Services	250-860-0682 *Note: Non Emergency Stretcher Transport Web Link: https://www.inter-facilitytransport.com/

	Penticton	Jolene Rees	Contact for Services	778-363-4567 Email: 39starrs@gmail.com
	Website not available			
	Penticton - Senior Service	Out N About Services	Contact for Services	250-486-0970
	Web Link: https://www.outnaboutpenticton.ca/			
Penticton - Transport Service	Travel Assistance Program (TAD)	Contact 2 Weeks prior to travel date.	1-800-661-2668	
Website not available				
Penticton - Senior Service	South Okanagan Seniors Wellness Society	Contact for Services	250-487-7455 1-877-364-2345	
Web Link: http://www.seniorswellnesssociety.com/241922.html				

VOLUNTEER DRIVER SERVICES

Region	To/From	Operator	Days of Service	Contact & Notes
Thompson Cariboo Shuswap	Revelstoke & Area	Revelstoke Senior Citizen's Association	Contact for Services	250-837-9456 Web Link: http://www.revelstokeseniors.ca/volunteer-opportunities#vol-transport
	Salmon Arm	Inter-facility Transport	Contact for Services	250-860-0682 *Note: Non Emergency Stretcher Transport Web Link: https://www.inter-facilitytransport.com/
	Salmon Arm	Salmon Arm Masonic Lodge	Contact for Services	250-832-9457 250-712-1101 Website not available
North Okanagan	Armstrong/Enderby/Vernon/Kelowna/Kamloops	Volunteer Driver Program	Contact for Services	250-546-0999 Website not available
	Lake Country	Volunteer Drivers	Book 1-2 days in Advance / \$\$ FEE	250-766-5437 Website not available
	Kelowna	DunnEnzies Pizza Co. (Good Samaritan Volunteer Service)	Email for Services	Contact by Email *Note: Free ride service between KGH or the Cancer Center Email Link: dunnenzies@shaw.ca
South Okanagan	Keremeos & Area to Penticton, Oliver, Summerland, Osoyoos & Kelowna	Keremeos Volunteer Drivers	Based on driver availability	250-499-2352 Web Link: https://find.healthlinkbc.ca/ResourceView2.aspx?org=53965&agencynum=17641805
	Penticton - Van Service	Freemasons Volunteer Driver Program to Kelowna for Cancer treatment	Monday – Friday	1-800-299-0188 * Note: Call to register Web Link: https://fccp-bcy.weebly.com/
	Summerland	Keremeos volunteer Drivers	Contact for Services	250-499-2352 Website not available
	Summerland	Volunteer Group – Neighbour link	Contact for Services	250-404-4673 Website not available
East Kootenay	Trail/Salmo/Nelson	Volunteer Driver Program	Contact for Services	250-357-2277 *Note: Referral Required & \$\$ Fee Website not available
	Trail/Castlegar/Nelson/Kaslo	Volunteer Driver Program	Contact for Services	1-877-304-2990 *Note: Requires healthcare professional referral & service based on min donation Website not available

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Grand Forks Area

Boundary Volunteer
Drivers Program

Contact for Services

Phone: 250-443-2162
Christina: 250-584-4618

*Note: Referral by medical practitioner
or community support worker

[Web Link: http://kb.fetchbc.ca/service.html?i=765](http://kb.fetchbc.ca/service.html?i=765)

AIRLINE SERVICES

Region	To/From	Operator	Days of Service	Contact & Notes
East Kootenay	A fully Volunteer run registered Charity providing free flights to any resident of the East Kootenay to and from medical appointments in Kelowna Web Link: https://www.angelflightek.ca/	Angel Flight	Upon booking request	250-430-1188 *Note: Book 1-2 days in advance
All regions	Arranges free flights for financially disadvantaged Canadians to attend medical appointments or return home after hospitalizations. Web Link: https://hopeair.ca/	Hope Air	Upon booking request	1-877-346-4673