

Clinic Services

- Medical Examination
- Psychological Assessment
- Nursing Services
- Social Work Services
- Medical/Legal Assessments
- Crisis Counselling Referrals
- Professional Consultation/Education

Clinic Hours of Operation

Monday to Friday
8:00 a.m. – 4:00 p.m.



Interior Health
Every person matters

Suspected Child Abuse and Neglect Clinic



Suspected Child Abuse and Neglect Clinic

4th Floor Alumnae Tower
Royal Inland Hospital
311 Columbia Street
Kamloops, BC V2C 2T1

Tel: 250-314-2775 Fax: 250-314-2757

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Program Description

The Suspected Child Abuse and Neglect Clinic is a regional, community-based, multidisciplinary program administered by Interior Health, providing enhanced health assessment for children **in non-emergent cases of suspected child abuse and neglect**. The clinic also provides consultation and training for other community and regional professionals working in the area of child protection and child maltreatment.

Staffing is provided by a multidisciplinary team of health professionals with experience and expertise in the area of child maltreatment. The team includes professionals representing pediatrics, gynecology, social work, nursing, and psychology.

The clinic provides a confidential, non-threatening, child-centered environment for children and families. Time is taken to prepare each child for the medical exam and clinic assessment process.

Psychological, medical, nursing, and child maltreatment trauma assessments are completed and the findings and recommendations are shared with the parent or caregiver and referral source. Follow-up referrals to community resources are made as required. Medical/Legal and other assessment reports are prepared and distributed as per the guardian's consent.

Additional Services

Forensic Interviewing

RCMP members and Ministry of Children and Family Development social workers have 24 hour, 7 day a week access to the clinic to conduct audio and video recording of investigative interviews with suspected child maltreatment victims.

Consultations/Education

Telephone consultations and education to MCFD, RCMP and physicians can be provided.

Jurisdiction

Service is offered to all children and communities within the Interior Health geographical region.

Referral Sources

- MCFD/Child protection social workers
- Delegated Aboriginal Agencies / social workers
- All physicians / nurse practitioners, e.g., emergency or private practice
- All RCMP members

Referral Criteria

Who may be referred?

Any child under the age of 19 years who is suspected of being the victim of non-acute (**over 72 hours**) **child physical, sexual, and emotional abuse or neglect**.

Acute Care (under 72 hours)

How to Report

- If a child is in immediate danger call your local **RCMP** detachment. **In Kamloops call 828-3000.**
- If a child is not in immediate danger but child maltreatment is suspected, call your local **Ministry of Children and Family Development** office from 8:30 a.m.–4:30 p.m.
South Kamloops call **371-3600**.
North Kamloops call **554-5800**.
Or province wide call the after hours helpline 310-1234.

How to refer?

Referrals are received by phone, fax, or in person.

When can the child be assessed?

All children are assessed by appointment only. Whenever possible, children should be interviewed by police and/or Ministry of Children and Family Development prior to the medical examination.

Clinic Hours of Operation

Monday to Friday 8:00 a.m.–4:00 p.m.
Medical Assessment days are Wednesday and Thursday.