

**Interior Health Authority**  
**Child Care – Unlawful – Licensing**  
**Summary Report of Substantiated Complaint**

<p><b>Facility Name</b> Kaylee Karmilo</p> <p><b>Facility Address</b> 204 11 Street S Cranbrook BC V1C 4P6 Canada</p>	<p><b>Facility #</b> F-2020-40607</p> <p><b>Facility Phone</b> (250) 417-9795</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;"><b>Licensee</b></td> <td style="width: 50%;"><b>Manager</b></td> </tr> <tr> <td>Kaylee Karmilo</td> <td>Kaylee Karmilo</td> </tr> </table>	<b>Licensee</b>	<b>Manager</b>	Kaylee Karmilo	Kaylee Karmilo
<b>Licensee</b>	<b>Manager</b>				
Kaylee Karmilo	Kaylee Karmilo				
<p><b>Inspection Date</b> 17 August, 2020</p>					
<p><b>Reason for Investigation</b> Substantiated complaint</p>					
<b>Service Type</b>	<b>Maximum Capacity</b>				

**Report of Findings**

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this telephone inspection is to follow up a complaint received by Licensing on July 28, 2020.

The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations, and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 204 11 Street South, Cranbrook, B.C.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence. Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation was submitted to licensingdirect@interiorhealth.ca on July 31, 2020 at 2:27pm, in which it was stated that attendance would be reduced to comply with the legislation.

**Observed Contraventions**

Evidence for this report was based on a combination of the Licensing Officer’s observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

**C10 - Care and Supervision**

C10.2 - Are children supervised, and are employee to children ratios maintained?

CDI **No**

**The occupant exceeded the maximum allowable limit for providing care without a License. The occupant submitted a compliance plan upon request.**

**Action(s) Required by Operator :**

- Operator to submit written confirmation to Licensing Office that they have reduced the number of children or persons in receiving care to as per the requirements of the CCALA.

**Action(s) Required by Licensing Office :**

- Progressive enforcement actions. Continue to monitor through unscheduled inspections.

Received By:

Inspector:

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Kaylee Karmilo

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Jennifer Turnbull, Licensing Officer

**Follow up date, if required**