

Interior Health Authority Child Care – Unlawful – Licensing Summary Report of Substantiated Complaint

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Facility Name Giggles and Hugs		Facility # F-2019-35064	
Facility Address 500 Dougall Road S Kelowna BC V1X 3J8 Canada		Facility Phone (250) 212-9583	
		Licensee Dalyce Romaniuk	Manager Dalyce Romaniuk
Inspection Date 22 March, 2019			
Reason for Investigation Substantiated complaint			
Service Type Unlawful facility		Maximum Capacity N/A	
Report of Findings <p>As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on January 30, 2019.</p> <p>The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act (ACT) –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.</p> <p>Based on the licensing officer’s observations, a review of the facility records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 500 Dougall Road S, Kelowna, BC. Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence. Only issues of non-compliance relating to unlawful operation are detailed in the body of this inspection report.</p> <p>Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation must be submitted to licensingdirect@interiorhealth.ca prior to March 25, 2019 @ 8 am.</p>			

Observed Contraventions

Evidence for this report was based a combination of the Licensing Officer's observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

CI1 - Initial

CI1.7 - Is the facility operating legally under the Act?

No

Providing care to 3 or more unrelated children without a licence.

Action(s) Required by Operator :

- Operator to immediately reduce number of children or persons in receiving care to as per the requirements of the CCALA.

- Operator to submit written confirmation that they understand the requirements of the CCALA regarding the number of persons they may provide care to without a licence

- Operator to submit written confirmation to Licensing Office that they have reduced the number of children or persons in receiving care to as per the requirements of the CCALA.

Action(s) Required by Licensing Office :

- Conduct follow up inspection to confirm ongoing compliance

Received By:

Inspector:

Dalyce Romaniuk

Tracey Itani, Licensing Officer

Follow up date, if required