

## COMMUNITY PROGRAMS

### HOME SUPPORT

Please contact accounts receivable at 1-866-314-2806 and advise in which community your home support is provided.

100 MILE HOUSE	GRAND FORKS	OLIVER
ARMSTRONG	INVERMERE	OSOYOOS
ASHCROFT	KAMLOOPS	PENTICTON
BARRIERE	KASLO	PRINCETON
CASTLEGAR	KELOWNA	REVELSTOKE
CHASE	KEREMEOS	RUTLAND
CLEARWATER	KIMBERLY	SALMON ARM
CRANBROOK	LILLOOET	SICAMOUS
CRESTON	LOGAN LAKE	SPARWOOD
EAST SHORE	LYTTON	SUMMERLAND
ENDERBY	MERRITT	TRAIL
FERNIE	NELSON	VERNON
GOLDEN	NEW DENVER	WESTBANK
		WILLIAMS LAKE

## FREQUENTLY ASKED QUESTIONS

Can I set up a preauthorized payment plan for my bills?

*Yes. This can be arranged by contacting our office.*

I need a yearly receipt of payment. Where do I obtain this?

*Our office can provide statements when requested; however, these statements will not distinguish between different types of charges.*

There are charges on my invoice that I did not receive service for. Who should I contact?

*Contact our office and we will follow up with the service provider.*

Who do I call to cancel a Home Support appointment?

*Contact your local Home Support scheduling office.*

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## MEALS ON WHEELS

Please contact accounts receivable at 1-866-314-2806 and advise in which area you receive meals on wheels. **\*\*Please note that some areas listed are not billed by interior health. if this is the case for your area, you will be re-directed.**

100 MILE HOUSE	GRAND FORKS	OLIVER
ARMSTRONG	INVERMERE	OSOYOOS
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There are charges on my invoice that I did not receive service for. Who should I contact?

*Contact our office and we will follow up with the service provider.*

Who do I call to cancel my Meals on Wheels services?

*Call your local Meals on Wheels office where service was originated.*

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## LIFELINE

Please contact accounts receivable at 1-866-314-2806 and advise in which area you receive meals on wheels. **\*\*Please note that some areas listed are not billed by interior health. if this is the case for your area, you will be re-directed.**

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There are charges on my invoice that I did not receive service for. Who should I contact?

*Contact our office and we will follow up with the service provider.*

Who do I call to cancel my Lifeline service?

*Call your local Lifeline office where service was originated.*