

HEALTH PROTECTION

View the [current fee schedule](#).

FREQUENTLY ASKED QUESTIONS

I have closed my facility but I have received an annual invoice. Who do I contact?

Contact this office. The invoice will be adjusted and our office will contact the local Health Protection office to close your file.

I have closed my facility recently, but have paid for the whole year. Am I eligible for a refund?

Yes, you are eligible for a refund requested within our fiscal billing year (April to March). Contact your local Health Protection office and have an 'Application for Refund' initiated for the months you will not be operating the facility. The Health Protection office will forward this request to our office. You could expect reimbursement within four weeks after our office has received the request.

I have received a bill that belongs to the previous owner of my facility. Who should I contact?

Contact your local Health Protection office for a new application process.

The operating permit for my facility need to be replaced. How do I get a new one?

Contact your local Health Protection office.