

PATIENT TRANSPORT SERVICES

Services provided by BC Ambulance Service:

BC Ambulance Service

Interior Health **does not** bill for BC Ambulance Services.

Please direct all inquiries to:

[Ambulance Billing Department](#)

Financial Services Division
Ministry of Health Services
PO Box 9676 Stn Prov Govt
Victoria BC V8W 9P7
Phone: 1-800-665-7199

Services provided by alternate ground transport.

Interior Health invoices for some transport services.

FREQUENTLY ASKED QUESTIONS

I received a bill for PATIENT TRANSPORT. Why?

[Medivan](#) is an alternate transportation service provider for non-emergency patient transfers.

- *There are some instances where Medivan will bill directly for the trip to an Interior Health site and Interior Health will bill for the return trip. The bills will be payable to the 2 different companies.*
- *For patients without valid MSP the fee will vary.*

I got a bill from BC Ambulance. Who do I call to talk about this?

Please contact BCAS directly at 250-356-0052 or Toll Free 1-800-665-7199.

BC Ambulance Service Billing Representatives are available to assist you Monday to Friday, 9:00 am to 4:00 pm excluding statutory holidays.

More information: <http://www.bcas.ca/EN/main/about/fees.html>