BOARD OF DIRECTORS MEETING
MINUTES
October 1, 2019 – 3:45 – 4:25 pm
1st Floor Conference Room - Kelowna CHSC – 505 Doyle Avenue

<table>
<thead>
<tr>
<th>Board Members</th>
<th>Resource Staff</th>
<th>Guests/Presenters</th>
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<tbody>
<tr>
<td>Doug Cochrane, Chair</td>
<td>Susan Brown, President &amp; CEO</td>
<td>Item 2.1 Tim Rode, Program Director</td>
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<tr>
<td>Joyce Beddow</td>
<td>Karen Bloemink, VP Clinical Operations IH North</td>
<td>Dr. Kevin Beckner, Medical Director, Medical Imaging</td>
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<td>Karen Hamling</td>
<td>Dr. Trevor Cornell, VP Population Health &amp; CHMO</td>
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<td>Spring Hawes</td>
<td>Dr. Mike Ertel, VP Medicine &amp; Quality</td>
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<td>Diane Jules</td>
<td>Jenn Goodwin, VP Communications &amp; Culture</td>
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<td>Selena Lawrie</td>
<td>Mal Griffin, VP Human Resources</td>
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<td>Allan Louis</td>
<td>Norma Janssen, VP Clinical Support Services &amp; CIO</td>
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<td>Dennis Rounsille</td>
<td>Dr. Shallen Letwin, VP, Clinical Operations IH South</td>
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<td>Tammy Tugnum</td>
<td>Donna Lommer, VP Support Service &amp; CFO</td>
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<td>Anne-Marie Visockas, VP Planning &amp; Research</td>
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<td>Carmen Gudljek, Board Resource Officer (recorder)</td>
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<tr>
<th>ITEM</th>
<th>DISCUSSION</th>
<th>ACTION</th>
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<td>1.0 CALL TO ORDER</td>
<td>Chair Cochrane called the meeting was called to order at 3:45pm.</td>
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<td>1.1 Acknowledgement of Traditional Territories</td>
<td>Chair Cochrane acknowledged that we are meeting on the traditional territory of the “Syilx” Okanagan Interior Salish Nation.</td>
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<td>Director Jules offered a pray of thanks.</td>
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<td>1.2 Declaration of Conflict of Interest</td>
<td>There were no changes to the recorded conflicts of interest on file.</td>
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<td>1.3 Approval of Agenda</td>
<td>Motion: 19-18 Director Tugnum moved, Director Louis seconded: THAT the Board of Directors approved the agenda of October 1, 2019 as presented.</td>
<td>– carried unanimously.</td>
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<td>1.4 Approval of Consent Agenda</td>
<td>Motion: 19-19 Director Tugnum moved, Director Louis seconded: THAT the Board of Directors approved the Consent agenda of October 1, 2019 as presented to include approval of the following: Item 1.4.1 Board of June 18, 2019.</td>
<td>– carried unanimously.</td>
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<td>1.4 Follow Up from Previous Meeting</td>
<td>None.</td>
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2.0 NEW BUSINESS

2.1 Medical Imaging Annual Quality Report Tim Rode, Program Director and Dr. Kevin Beckner, Medical Director, Medical Imaging presented the Medical Imaging Annual Quality Report to the Board. Highlights of the report included:

- The report demonstrates the continued year over year growth in imaging procedures, and continued efforts our employees and medical staff are making to improve the quality of our imaging
- The Ministry of Health has provided specific directives to Medical Imaging.
- The MRI volume target of 26,052 exams was exceeded by 1,167 exams.
- There is an IH wide technology peer review program to help the technologists maintain their current status. This is a requirement that is part of our Diagnostic Accreditation program.
- An increasing concern is aging medical imaging equipment. The Foundations and Auxiliaries were acknowledged for their support in fundraising for new equipment.
- Appropriateness of Medical Imaging means the appropriate exam, at the right time depending on the patient medical condition. The Ministry has provided expectations for appropriateness of Medical Imaging exams.

**Comments/Feedback from the Board:**
- Seeing the decrease on the waitlist for MRIs is encouraging - the team was acknowledged for their significant efforts in achieving this milestone, and for producing this informative report.
- The Board Chair acknowledged the work of this team, the radiologists, technicians and technologists. We are the first Health Authority to be involved in a peer review process which is remarkable.

### 3.0 STANDING REPORTS

#### 3.1 President & CEO Report
Susan Brown presented her report to the Board. Highlights included:
- The outstanding work of IH employees was recognized at the BC Health Care Awards ceremony on June 24. Donna Gibbons, Nurse Practitioner (Slocan Medical Centre) was honoured with a Gold Apple Award as our IH Health Care Hero for 2019.
- The Partnership Accord renewed their commitment to work together to improve Aboriginal health outcomes and to ensure cultural safety across the health system. The Partners Accord Leadership Table (PALT) includes the seven Interior Nations and Interior Health.

#### 3.2 Chair Report
Chair Cochrane reported on the following:
- Karen Hamling, Spring Hawes and himself attended an education session on 'Governing in the Public Interest' sponsored by the provincial Crown Agency Board Resource Office (CABRO). We have been asked to provide our feedback on the development of health care modules for future education.
- On June 10 we celebrated the official opening of the Emergency Department in Merritt. The event was to celebrate the new Emergency Department, rainbow crosswalk and First Nations art work installation at Nicola Valley Hospital. And, on July 24 we celebrated the announcement of the redevelopment of Cariboo Memorial Hospital in Williams Lake. Minister Dix and a number of key stakeholders were in attendance at both events. These events were a great opportunity to witness community partnerships coming together.
- Our CEO was in Kamloops earlier today for a naming opportunity event to acknowledge a patient that passed away at Royal Inland Hospital. Chair Cochrane acknowledged Minister Dix and Interior Health staff for their compassion in dedicating a room to the memory of Mr. Darrin Yusishen. Mr. Yusishen’s family have been advocates for improving the patient care experience.
- The Board have been actively participating in safety tours, special events and long term service awards recognizing our staff.

### 4.0 COMMITTEE REPORTS

#### 4.1 Quality Committee
Director Stewart provided an update from the meeting that took place on October 1. Highlights included:
- An update on the Accreditation process.
- The Committee approved the appointment of a Mental Health Director and alternate to oversee the correct application of the Mental Health Act.
- An update on the Quality Strategic Health Plan.

#### 4.2 Governance & Human Resources Committee
Director Tugnum provided an update from the meeting that took place on September 30. Highlights included:
- An update on Workplace Health and Safety.
- The Committee approved the Board’s operating budget for 2020/21.
- An update on the refresh of Interior Health’s Vision, Mission and Values.

#### 4.3 Audit & Finance Committee
Director Rounsville provided an update from the meeting that took place on September 30. Highlights included:
- The Committee approved the Statement of Financial Information in accordance with the Financial Information Act.
- An update on Accounts Receivable.
- The External Audit plan was reviewed.
- The Financial Forecast report was reviewed.
- An update on the status of IMIT project.
- An update on the status of capital projects

#### 4.4 Strategic Priorities Committee
Director Jules provided an update from the meeting that took place on September 30. Highlights included:
- An update on IH Strategic Initiatives.

#### 4.5 Stakeholder Relations Report
Chair Cochrane presented the Stakeholder Relations report. The report was accepted as presented.

### 5.0 ADJOURNMENT
The meeting adjourned at 4:25 pm.