



For Immediate Release | July 8, 2017

## Info Bulletin – Call line established

Interior Health (IH) has established a call line for families whose loved ones have been relocated from health facilities due to wildfire activity in the Cariboo and Thompson-Nicola regions.

Residential care and assisted living clients, and hospital patients, have been or are being moved from facilities in Ashcroft, 100 Mile House and Williams Lake. Given the sheer number of individuals needing to be moved to other communities, and in a short period of time, Interior Health has not been able to contact all families.

Family members can call the IH Patient Care Quality Office (PCQO) for information about relocations.

The toll-free number is **1-877-442-2001**. PCQO staff will respond to calls as soon as possible. Individuals can also make contact by email, at [Patient.concerns@interiorhealth.ca](mailto:Patient.concerns@interiorhealth.ca)

A number of agencies are working closely together to ensure the safe transfer of patients to temporary accommodations. We encourage the public to monitor [www.interiorhealth.ca](http://www.interiorhealth.ca) for further updates.

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INFO BULLETIN