

For Immediate Release | November 4, 2020

Increased capacity at new COVID-19 testing centre

KELOWNA – Interior Health has established a new COVID-19 testing centre to increase capacity for Kelowna and the surrounding area.

Effective today, COVID-19 testing will move from the Kelowna Urgent and Primary Care Centre (UPCC) to a dedicated testing centre, located at 2180 Ethel St.

The dedicated testing centre will increase the daily number of tests being performed and allow the UPCC to focus on of same-day primary care services.

People can find more information about IH COVID-19 testing centres by visiting Interior Health's [Testing Information page](#).

Online booking for COVID-19 tests is available at most testing centres in the Interior region. Testing is available for those who are experiencing symptoms of COVID-19 and those who have been sent for testing by a physician, nurse practitioner or public health. The online booking button can be found on the main www.interiorhealth.ca page.

While IH encourages people to book COVID-19 tests online, an IH Pandemic Support Line is also available at 1-877-740-7747, seven days a week, from 8 a.m. to 7 p.m. The support line can assist people to set up an appointment.

Testing is recommended for anyone experiencing symptoms of COVID-19, including:

- Fever
- Cough
- Shortness of breath or difficulty breathing
- Loss of sense of taste or smell
- Other milder symptoms may include: runny nose, fatigue, body aches (muscles and joints aching), diarrhea, headache, sore throat, vomiting and red eyes.

IH reminds everyone of the importance of following COVID-19 precautions:

- Stay home and avoid travel if you have symptoms, even mild ones.
- Maintain physical distancing (two metres apart) and use masks when distancing is not possible.
- Wash your hands regularly and do not touch your face.
- BCCDC recommends that you limit your social group to 5 – 10 people outside of your household members. Getting together outside, with lots of space between you, is the safest way to visit with people outside of your social group.

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PUBLIC SERVICE ANNOUNCEMENT

1-844-469-7077