

For Immediate Release | December 6, 2018

TRU Health Centre – Temporary Closure

WILLIAMS LAKE - Interior Health (IH), in conjunction with Thompson Rivers University (TRU), is advising the community that operations at the Williams Lake and District Credit Union Community Health Centre will temporarily be suspended after Dec. 21 due to nurse practitioner staffing availability.

Located at TRU's Williams Lake campus, the community health centre was established in 2013 as a partnership between TRU and IH. TRU provides the space and a support staff position to assist in daily operations, while IH has funded the nurse practitioner position. With the assistance of a generous donation from the Williams Lake and District Credit Union in 2014, the health centre has provided local residents with an additional option for primary care services.

IH and TRU would like to thank our current nurse practitioner, Sandi Lachapelle, for her service to the community. Sandi is leaving the clinic this month and we wish her well in her future endeavors.

IH is actively recruiting for a new nurse practitioner to take over the practice at the health centre and looking at ways to increase supports for individuals who need primary care in Williams Lake. IH will work with TRU to keep the community informed on any updates related to this recruitment and the status of the health centre operations.

Information for patients

Health centre patients who have not been connected with an alternate provider at this time should take note of the following options for health care services:

- Visit the Borland Medi-Clinic (452 Borland Street) for walk-in physician services. Hours of operation are posted on the clinic website [here](#). The Medi-Clinic phone number is 250-392-1971.
- Visit a local pharmacist for medication information, vaccines, urgent medication refill needs, and for minor ailments/conditions where a pharmacist may be able to assist.
- Call the provincial Healthlink phone line at 811 to speak to a nurse, pharmacist or dietitian. This service is available 24 hours a day, seven days a week.
- For mental health substance use services or advice, contact the Williams Lake Mental Health Centre (487 Borland St.) at 250-392-1484 Monday to Friday between 8:30 a.m. to 4:30 p.m. For urgent support call the Interior Crisis Line Network 24 hours a day seven days a week at 1-888-353-2273.
- Contact IH's Williams Lake Health Centre (540 Borland St.) at 250-302-5000 for public health services.
- Call 911 or visit the emergency department at Cariboo Memorial Hospital if you have emergency health needs.