

# Medicine & Quality Matters

News for the Interior Health Medical Community

January/February 2015



## New EK/KB Executive Medical Director

The IH Executive Medical Group is very pleased to welcome **Dr. Susan MacDonald** to the team as the Executive Medical Director for East Kootenay / Kootenay Boundary.

Dr. MacDonald joins us from Northern Health, where she filled several key roles, including the position of Acting VP Medicine and subsequently as the Chief Medical Officer for the health authority.

Dr. MacDonald has a very interesting and diverse background. She was a full-time family physician in Vancouver from 1984 to 2004 during which she periodically left her practice to do outreach clinical work in Kathmandu, Peru, Guatemala, and Switzerland. From 2004 to 2009 she worked at the Beijing United Family Hospitals (UFH) and Clinics where she was Chair of the Pharmacy and Therapeutics Committee, Medical Director of the Shunyi Clinic in Beijing, Chair of the Department of Family Care, and finally Chief Medical Officer for UFH.



During 2008, Dr. MacDonald served as the UFH Olympic Medical Director for the 2008 Summer Olympic Games. In 2009, she completed a MSc. in Infectious Diseases at the London School of Tropical Medicine and Hygiene.

Welcome to Interior Health, Dr. MacDonald.

## Dr. Trevor Corneil Appointed Acting Chief Medical Health Officer

Following Dr. Andrew Larder's departure for a position in the Lower Mainland, IH has been searching for a new Chief Medical Health Officer.

In the interim, **Dr. Trevor Corneil** has assumed the role of Acting Chief Medical Health Officer. Many have worked with Dr. Corneil in his role as Medical Health Officer for Health Equity, Primary Care, Mental Health & Substance Use, and as Medical Director for Interior Health's STOP HIV/AIDS program.

Dr. Corneil will join the Executive Medical Group, sit as a member of the Health Authority Medical Advisory Committee, and continue to work with the Senior Executive Team.

## Nurse Practitioners and Physicians

### *Collaborative Research Project Sheds Light on Relationship*

Last year, Interior Health and the University of British Columbia, Okanagan collaborated on a research project aimed at understanding and improving the ways nurse practitioners (NPs) are included in our health system. One specific area of focus involved NP integration from the physician perspective.

Several Interior Health physicians participated in the research project by providing their perspectives about the role of a nurse practitioner. One of the key challenges physicians identified included a lack of understanding of the NP role.

“The results of our research led us to developing a series of three informational videos about NPs, how they work within the health-care team, and the impact they have on the health-care system,” says **Donna Mendel**, Regional Practice Leader.

“The videos increase awareness and clarity of the NP role, provide physician perspectives on working collaboratively with NPs, and talk about the impact on the bottom lines.”

**Dr. Blair Stanley, Dr. America Uribe Lima, Dr. Guy Fradet, and Dr. Trevor Corneil** provide on-camera testimonials about their experiences working with NPs. They also speak to the collaborative practice model and the positive impact on outcomes at the patient, provider, and system levels in our health system.

The NP video series, available on the [IH YouTube channel](#), can be used to raise awareness and increase understanding for patients, families, health-care providers, physicians, and administrators.

- [What is the role of a Nurse Practitioner?](#)
- [How are Nurse Practitioners integrated in the health-care team?](#)
- [What impacts do Nurse Practitioners bring to health-care systems?](#)

Currently, there are 40 NPs working within Interior Health in a variety of settings including: caring for the elderly in residential care, partnering in care with First Nations communities, providing primary care in a number of rural communities, and caring for patients in the cardiac and thoracic programs.



Dr. Guy Fradet (L) and Nurse Practitioner Wayne Senner during the filming of a video series which highlights the role of NPs in our health-care system.

## Mental Health Act Toolkit

### *A New Resource for Physicians and Clinicians*

It's no secret that there is some variation in how we comply with the Mental Health Act across IH. A recent audit revealed this issue and in response, a Mental Health Act Toolkit has been created to assist physicians and other clinicians.



Dr. Paul Dagg, Medical Director, Tertiary Mental Health reviews the Mental Health Act Toolkit.

### Toolkit Resources for Physicians

- ✓ An involuntary admission algorithm
- ✓ A recall from extended leave algorithm
- ✓ Forms information on the Mental Health Act (specific details for each individual form)
- ✓ Documentation on involuntary admission (a tool to track what forms have been done and what forms are due for each client)

The [Mental Health Act Toolkit](#) can be accessed through the InsideNet and includes several clinical decision support tools relevant to physicians and clinicians working in the mental health sector.

## Check Out the Master Teacher Certificate Program

The Southern Medical Program's Master Teacher Certificate Program is designed to support medical educators wishing to enhance their teaching and mentoring skills. The program consists of a monthly lecture series, small group discussions, a longitudinal project, and a peer teaching assessment.

The monthly lecture series is open to all IH staff and physicians, and features speakers with a wealth of teaching experience carefully chosen to demonstrate masterful teaching techniques in their presentations.

On March 12, 2015 from 5 – 6 p.m., **Dr. Cheryl Holmes** will be presenting on *The Hidden Curriculum - What Should Faculty Know?*

To register for the Master Teaching Certificate Program or obtain more information, contact **Jacqui Oshaski** at 250.980.1310 or [jacqui.oshaski@interiorhealth.ca](mailto:jacqui.oshaski@interiorhealth.ca).

# Introducing IH Anywhere

## A Remote Access Solution for Physicians

IH Anywhere is a new remote access solution for use by physicians and staff across IH. This is designed to replace all existing remote access solutions, including iConnect4 and the Remote Access Portal (RAP).

### Benefits to Physicians

- ✓ Easy to use – looks and works like a typical Windows desktop
- ✓ Can be used on different platforms (Mac, Windows, Android)
- ✓ Longer sessions before timeout
- ✓ Improved security and protection of private information with the addition of two-factor authentication
  - Two-factor authentication is a security process in which the user provides two means of identification. One is typically a token, such as a card or digital code, and the other is typically something memorized, such as a login code or password. In other words, it's a combination of something you have with something you know. For physicians using IH Anywhere, this token will be a 6-digit changing code accessed from your smartphone, or through an authenticator application.



IH Anywhere is being rolled out to physicians across IH according to the following schedule:

- Okanagan: February 10 – May 15
- Thompson Cariboo Shuswap: February 16 – May 15
- West Kootenays: February 27 – April 3
- East Kootenays: April 7 – May 8

During the rollout, support for this new tool and its installation will be provided by the IH IMIT project team. Project team members will be travelling to each region to offer assistance with the deployment in physician offices and practices. They will be contacting physicians directly to book appointments.

Physicians who do not require on-site support, or would like to use the new system earlier, can find installation instructions on the [IH Anywhere page](#) of the IH public website.

If you have any questions, or would like more information, you can reach the IH IMIT project team at 250-980-6123 or [IHAnywhereProject@interiorhealth.ca](mailto:IHAnywhereProject@interiorhealth.ca).

### IH Medical Executive Leadership

Dr. Jeremy Etherington, VP Medicine & Quality: 250-862-4010

Dr. Curtis Bell, Executive Medical Director, Community & Residential Services: 250-870-5899

Dr. Trevor Corneil, Acting Senior Medical Health Officer: 250-868-7849

Mr. Kelly Murphy, Corporate Director, EMG Strategic Development, Medical Affairs and Clinical Networks: 250-870-4789

Dr. Michael Murray, Executive Medical Director, Quality Improvement & Patient Safety: 250-862-4008

Dr. Malcolm Ogborn, Executive Medical Director, TCS Acute Services: 778-214-4657

Dr. Mike Purdon, Executive Medical Director, Chief Medical Information Officer : 250-870-4633

Dr. Jon Slater, Executive Medical Director, Special Projects : 250-319-7875

Dr. Alan Stewart, Executive Medical Director, NOK, COK, and SOK Acute Services: 250-862-4013

Dr. Peggy Yakimov, Executive Medical Director, Physician Support and Practice Enhancement: 250-870-4735

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