

**Q: Is there a cost?**

**A:** Interior Health is providing access to this interface at no charge. However, your EMR vendor may charge a fee for installation or upgrade.

**Q: What are the benefits?**

**A:** Save money, save time, save the environment. No more paper, no more filing, and no more storage.

**Q: What is delivered and to what physicians?**

**A:** If a physician is identified as the Admitting/Attending/Other (CC)/Family/ER/Ordering physician and a POI subscriber, an electronic message will be delivered to your EMR.

**Q: What type of results can be delivered electronically to my EMR?**

**A:** Chemistry, Hematology, Microbiology, Blood Bank and Pathology. Radiology and Health Record Reports (such as OR reports, consults, discharge summaries) are available for download as well. Outpatient and Inpatient LABS are included in the LAB feed

**Q: Why are some of results not available in my EMR?**

**A:** If a result is sent through a private lab (i.e. Excelleris or Life Labs) and you are not listed as the ordering physician, you may not receive a copy directly into your EMR, you will need to access these results via the e-Health Viewer (CareConnect).

**Q: Is the system secure?**

**A:** Absolutely, POI uses the same encryption that is used in banking, credit processing, government and military systems.

**Q: Which EMR Vendors is Interior Health working with?**

**A:** Currently IHA is working with the following EMR Vendors:

iClinic	MOIS	Oscarwest	Regeant HealthCare
Intrahealth	Optimed	Osler	WOLF
McKeever's Software Wizardry	OscarHost	Plexia	
Med Access	OscarPRN	Practice Solutions Software	

**Q: Are physician locums allowed to activate on the interface**

**A:** At present physicians that are providing locum services are not eligible for activation. There are exceptions such as long-term locum coverage. If under special circumstance a locum receives access, it is important to ensure the family doctor or clinic remains cc'd on the requisitions to ensure that after the locum leaves, the results are still sent to the clinic.

**Q: How do I participate?**

**A:** You must have EMR software and internet access. Contact your EMR vendor to arrange a go live date for POI, complete the "POI Activation Form" found on the Interior Health Authority website and include the information for all of the providers who wish to receive results via POI. <https://www.interiorhealth.ca/AboutUs/Physicians/Pages/POI.aspx>

**Q: Will I continue to receive results by paper?**

**A:** When your clinic has been activated you will still continue to receive paper/faxed copies of the reports for approximately 7 days, at which point we stop the duplicate paper/fax delivery. If you do not require this transition period, you can request a stop to the paper/faxed reports sooner by sending us an email or by contacting the IH Service Desk.