



**Interior Health**  
*Every person matters*

February 21, 2017

**To:** All Medical Staff

**From:** Dr Peggy Yakimov, Executive Medical Director  
on behalf of Dr Alan Stewart, VP Medicine and Quality

**CC:** Senior Executive Team, Executive Medical Directors, Chiefs of Staff, Health Service Administrators

**Re: iLEARN AND WORKPLACE VIOLENCE PREVENTION TRAINING**

You may have recently received messages from iLearn regarding access to Violence Prevention Training Modules. We apologize that this memo did not precede these messages as we intended to provide the context and instructions ahead of time. This obviously did not occur but thank-you for your patience.

I know that many of you have been waiting to hear more about the availability of the training, and how to access the e-modules, as well as some information about funding. A Working Group, led by myself, and including several Medical Staff members and Occupational Health and Safety, has been assessing and planning around all aspects of this training in order to ensure relevance to the Medical Staff, and optimize compliance with the WorkSafe BC Order. Training is NOT tied to privileges/reappointment.

The following steps have been taken:

1. Medical Staff have been risk categorized based on the prevalence of reported violence in various environments:

High Risk: Working regularly in ER, Mental Health, Residential Care,

Moderate Risk: Working anywhere else within healthcare facilities and in contact with clients/patients

Low Risk: No contact with clients/patients

2. The type of training has been tailored to the degree of risk and is offered as follows:
  - High Risk 8 online modules and classroom training
  - Moderate Risk 8 online modules
  - Low Risk 7 online modules

### 3. Training Overview

#### a. Online Modules

- Modules take between 2 and 3 hours total to complete.
- Modules will be available through iLearn, a provincial learning system, which is now accessible to all Medical Staff. The iLearn “Workplace Violence Prevention” modules will be automatically pre-loaded into your account ([see attachment](#)).
- As with IH Anywhere, access to iLearn requires two-factor authentication.
- A few physicians are not yet set up for two-factor authentication, and the instructions for this process will also be shared with those individuals.

#### b. Classroom Training

- c. Classroom Training has been specially tailored for Medical Staff. It is 4 hours and consists of practice in the application of the information learned in the online training, as well as some basic physical self-defence.
- d. Training will be held in a Medical Staff-only class at your site for most communities. Smaller sites may be grouped if travel between them is easy and the resulting numbers for the class are more suitable to the training. Time of training is somewhat flexible and will occur in the evenings if that is easier for the Medical Staff groups.
- e. The schedule is still under development and will be available shortly.

### 4. Training Reimbursement

- Medical Staff will be reimbursed at Clinical Sessional rates for time spent in the training (unless they are employees of IH) up to a maximum of 7 hours (3 hrs online for all, 4 hrs classroom if High Risk).
- Travel costs will be reimbursed per usual IH Policy for travel to the closest facility (over 30 minutes one-way).
- Download the [claims information](#).

### 5. CME

- CME certification has been applied for with CCFP and RCPSC. We will provide an update when available.

Violence prevention education is a high priority for Interior Health. We would appreciate any feedback regarding this initiative, in particular access to iLearn. In the meantime, we are also engaged with other Health Authorities, Doctors of BC and Health Employers of BC (HEABC) to develop a comprehensive, long-term approach to violence prevention.

I would be pleased to answer any questions or concerns at: [peggy.yakimov@interiorhealth.ca](mailto:peggy.yakimov@interiorhealth.ca)