



Interior Health

Accessing McKesson Radiology I2.3 PACS Remotely Over VPN

PACS Support Line: (877) 862-4007

Service Desk: (855) 242-1300


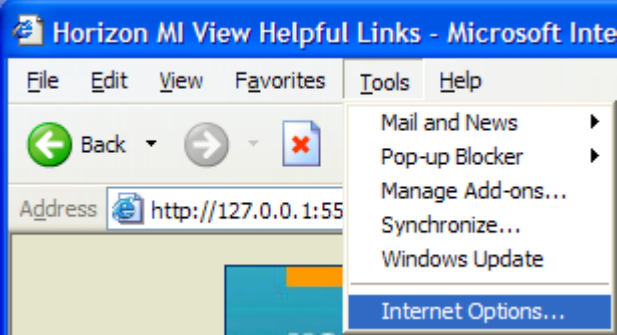
Email: servicedesk@interiorhealth.ca

Web: www.interiorhealth.ca

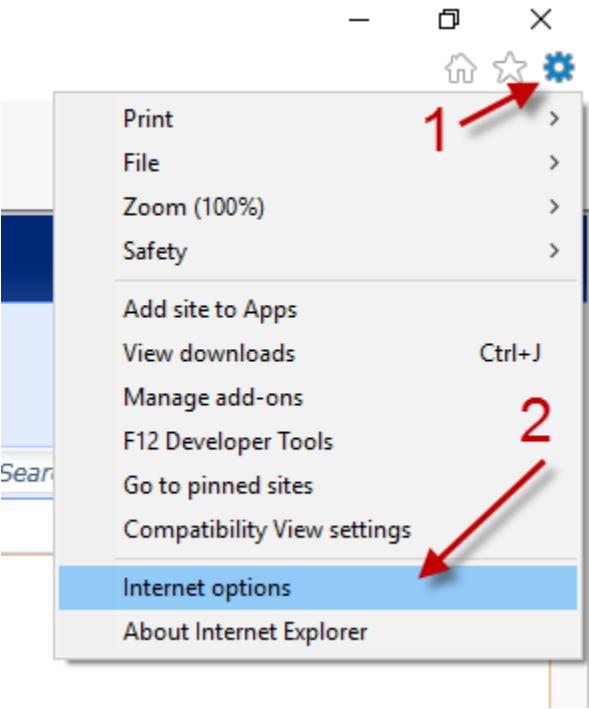
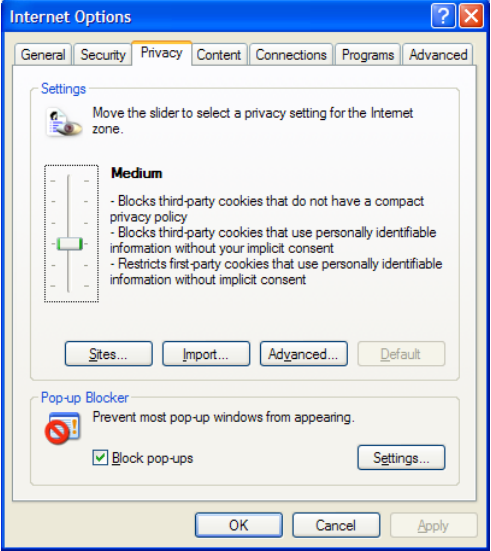
Getting Started

- Please ensure that your PACS administrator has setup your McKesson account for access to the McKesson Radiology PACS system prior to following these instructions.
- On each computer that is running **Windows** you must configure the Internet Explorer Pop-up Blocker.

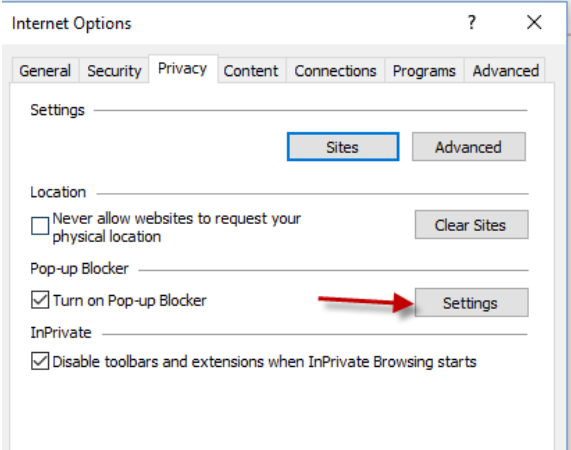
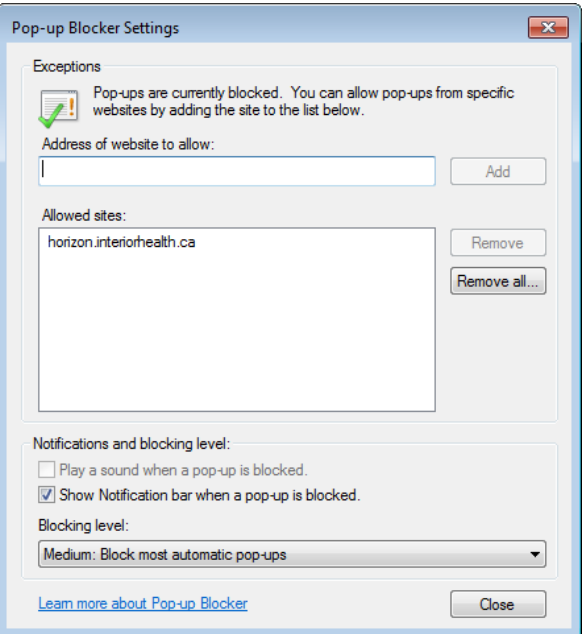
Configure Pop-up Blocking Settings (One-Time Setup)

<p>1. Double-click on the Internet Explorer icon to open it.</p>	
<p>2. When Internet Explorer open, click on the Tools menu or the GearBox , and then click on Internet Options... menu item.</p>	



	
<p>3. In the Internet Options window, click on the Privacy tab. Click on the Settings... button.</p>	



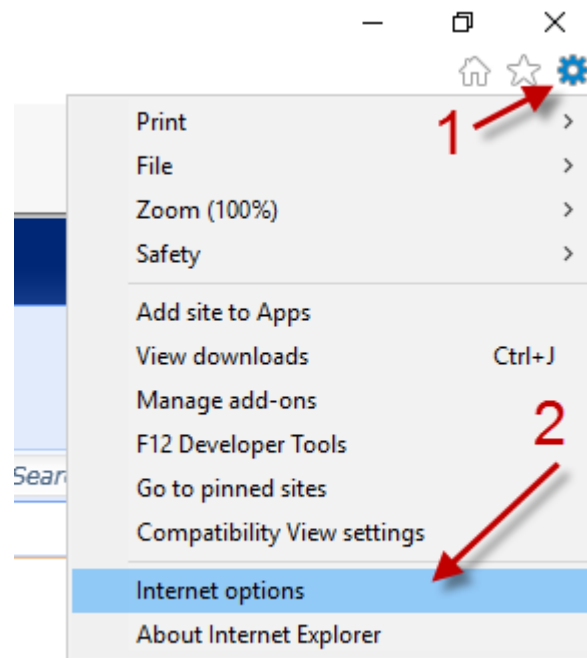
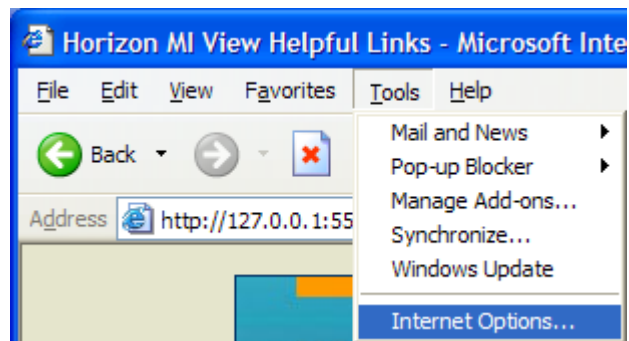
	
<p>4. Add the following item to Allowed sites list:</p> <p style="text-align: center;">horizon.interiorhealth.ca</p> <p>a. Type the name. b. Click the Add button.</p> <p>Once you are done adding the items, click the Close button, and then the OK button.</p>	

Configure Security Settings (One-Time Setup)

1. Double-click on the **Internet Explorer** icon to open it.

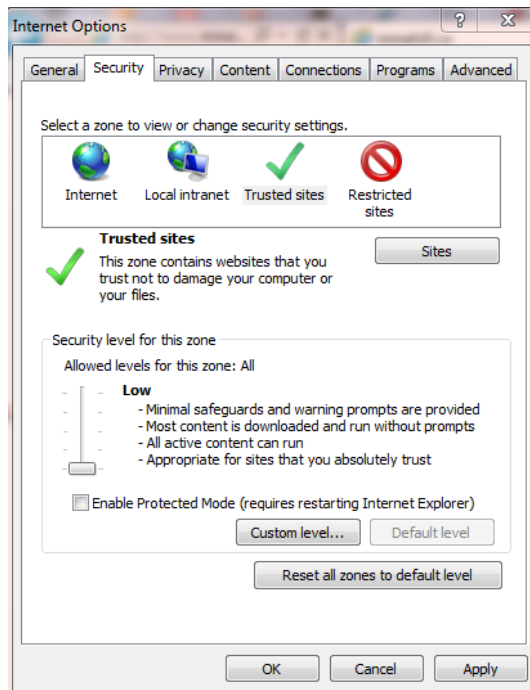


2. When Internet Explorer opens, click on the **Tools** menu or the **GearBox**, and then click on **Internet Options...** menu item.





3. In the **Internet Options** window, click on the **Security** tab. Then click on the **Trusted Sites** option. Move the slider to the **Low** setting. Make sure the **Enable Protected Mode** is **Off**.



4. With the **Trusted Sites** selected click the **Sites** button.





5. Add the following item to **Allowed sites** list:

horizon.interiorhealth.ca

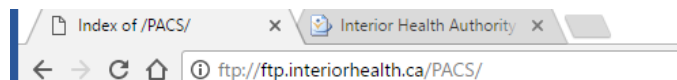
Avaya VPN Setup

Interior Health uses the Avaya VPN client for providing remote access into the IHA network. The IHA Avaya VPN client is preconfigured with the settings necessary to allow you to connect to the IHA network. There is a 32-bit and a 64-bit version available and they are compatible with Windows XP, Vista, Window 7, Windows 8 and Windows 10. Follow the instructions below and download the appropriate version for your computer. If you are unsure which version will work on your computer, download both and attempt to install the 32-bit version first. It will not harm your computer if you attempt to install the incorrect version. The installation will terminate with a warning that you are using the incorrect version.

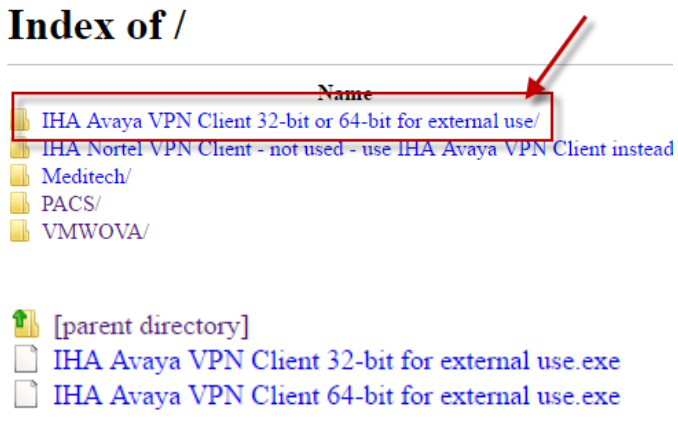

It is highly recommended that prior to installing the IHA Avaya VPN client that **you uninstall any other VPN client software** that you may have installed on your computer in order to prevent conflicts. This recommendation applies to any prior releases of IHA VPN software such as the IHA Nortel VPN client; also known as the IHA Nortel Contivity VPN client.

- To download the IHA Avaya VPN client, open web browser to: **ftp.interiorhealth.ca**

If you required the username and password please





<p>contact the PACS Admin Team.</p>										
<p>2. Click the "IHA Avaya VPN Client 32-bit or 64-bit for external use"</p> <p>Select the appropriate version: "IHA Avaya VPN Client 32-bit for external use.exe" or "IHA Avaya VPN Client 64-bit for external use.exe"</p> <p>To download the file click on the file. You may be asked if you want to "Run" the file or "Save" the file. Select "Save". Choose a location on your computer where you can easily locate the file. Select a location such as the "My Documents" folder, your hard drive "C:\", or your desktop.</p>	 <p>Index of /</p> <table border="1"> <thead> <tr> <th>Name</th> </tr> </thead> <tbody> <tr> <td>IHA Avaya VPN Client 32-bit or 64-bit for external use/</td> </tr> <tr> <td>IHA Nortel VPN Client - not used - use IHA Avaya VPN Client instead</td> </tr> <tr> <td>Meditech/</td> </tr> <tr> <td>PACS/</td> </tr> <tr> <td>VMWOVA/</td> </tr> <tr> <td>[parent directory]</td> </tr> <tr> <td>IHA Avaya VPN Client 32-bit for external use.exe</td> </tr> <tr> <td>IHA Avaya VPN Client 64-bit for external use.exe</td> </tr> </tbody> </table>	Name	IHA Avaya VPN Client 32-bit or 64-bit for external use/	IHA Nortel VPN Client - not used - use IHA Avaya VPN Client instead	Meditech/	PACS/	VMWOVA/	[parent directory]	IHA Avaya VPN Client 32-bit for external use.exe	IHA Avaya VPN Client 64-bit for external use.exe
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[parent directory]										
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<p>3. To install the IHA Avaya VPN client, browse to the location where you saved the IHA Avaya VPN Client file.</p> <p>Double-click on the file to execute it.</p> <p>Follow the on-screen prompts. If you are prompted by a Windows security warning window, click</p>										



"Next", "Allow" or "Run". Accept the Avaya license when prompted. Accept all defaults without making any changes during the installation. Your system may reboot automatically, or the installation program may advise you that a reboot is necessary. Some installations do not require a reboot when complete.

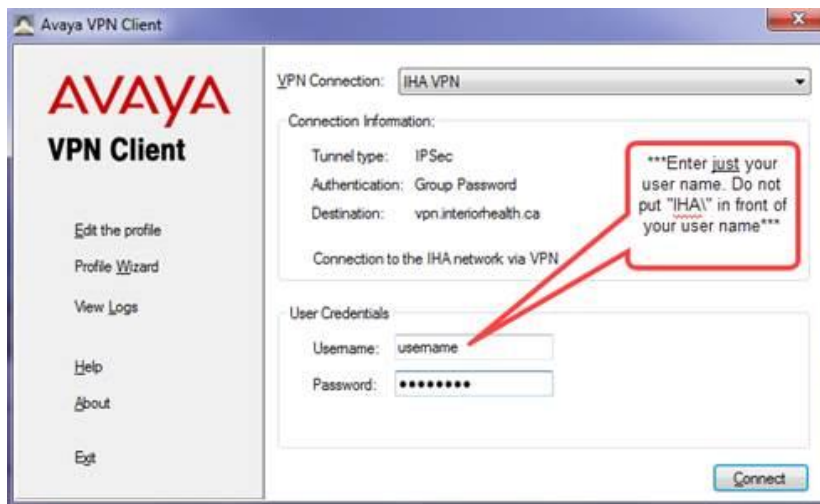
Once the installation is complete a new desktop shortcut is created called "Avaya VPN Client".

4. To connect the IHA Avaya VPN client, double-click on the "Avaya VPN Client" desktop shortcut.

Enter your IHA Active Directory user name and password in the User Credentials section as supplied by Interior Health. **Do not put "IHA\"** in front of your user name.

Click <**Connect**>.

Upon successful authentication you may be presented with a Security Banner. If the Security





Banner appears
click
<**Accept/Close**
>.

An Avaya icon will appear next to your clock in the system tray or notification area. When this appears you are now connected to the IHA network and can commence with your work. On Windows 7, Windows 8 and Windows 10 you may need to click the arrow in the notification area by the clock to display the hidden icons in order to view the Avaya icon.

To disconnect the IHA Avaya VPN client, double-click on the Avaya icon located next to your clock in the system tray or notification area (remember: on Windows 7, Windows 8 and Windows 10 you may need to click the arrow in the notification area by the clock to display the hidden icons in order to view the Avaya icon.). This will



activate the Avaya Status window. Click <Disconnect>.

Installing McKesson Radiology 12.3

1. In the same Networks folder you found the Avaya software, you will see a PACS folder. Open that folder

Name	Size
IHA Avaya VPN Client 32-bit or 64-bit for external use/	
IHA Nortel VPN Client - not used - use IHA Avaya VPN Client instead/	
Meditech/	
PACS/	
VMWOVA/	

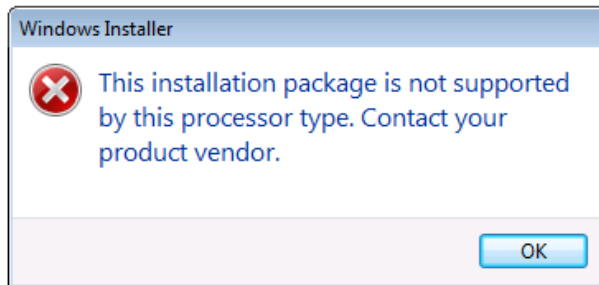
2. Install the programs in the following order:

- 1 - DXview.msi (for 64-bit systems use DXView64.msi and for 32-bit systems use DXView.msi)
- 2 - AliUpdate.msi
- 3 - McKessonRadiologySystemCheck.msi

(if you select the wrong bit version you will get the following error. Install the other version.

Index of /PACS/

Name	Size	Date Modified
[parent directory]		
1 - DXView.msi	70.8 MB	7/12/17 2:49:00 PM
1 - DXView64.msi	127 MB	7/12/17 2:50:00 PM
2 - AliUpdate.msi	1.3 MB	9/3/17 10:15:00 AM
3 - McKessonRadiologySystemCheck.msi	1.0 MB	7/12/17 2:51:00 PM





3. Once you have connected to the VPN and installed McKesson on your workstation you are set to go. When you want to view PACS you'll need to:

Start the VPN connection

Open an Internet explorer session and navigate to <http://horizon.interiorhealth.ca/hrs> (easiest thing to do is add it as a favorite or shortcut on your desktop)

