

VISION, MISSION, GOALS, VALUES AND PRINCIPLES

I. VISION

To set new standards of excellence in the delivery of health services in the Province of British Columbia

II. MISSION

Promote healthy lifestyles and provide needed health services in a timely, caring and efficient manner, to the highest professional and quality standards

III. GOALS

Goal 1: Improve Health and Wellness

Enable people to live healthier lives by working at the environmental, policy, community and individual levels to protect the health of the population and reduce health inequities.

Goal 2: Deliver High Quality Care

Provide care that is accessible, safe, effective, evidence informed, and delivered in the most appropriate setting. This care will be respectful of and responsive to the preferences and values of patients, clients, residents and their families.

Goal 3: Ensure Sustainable Health Care by Improving Innovation, Productivity, and Efficiency

Promote new ways of working to provide better service and reduce costs.

Goal 4: Cultivate an Engaged Workforce and a Healthy Workplace

Enhance relationships and encourage all who work or volunteer with Interior Health to reach their full potential. Advance practices in the workplace that address health and safety issues, and influence individual life style choices.

IV. VALUES

- **Quality** – We are committed to safety and best practice
- **Integrity** – We are authentic, and accountable for our actions and words

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- **Respect** – We are courteous, and treat each other as valued clients and colleagues
- **Trust** – We are free to express ideas

V. PRINCIPLES

- **Innovative** – We find new ways to transform and improve the delivery of health care
- **Clear & Respectful Communication** – We encourage clear and respectful communication to create an environment of trust and shared purpose
- **Continual Growth & Learning** – We are always seeking to grow as individuals and as an organization
- **Teamwork** – We achieve personal and organizational goals through working together, supporting one another and celebrating our successes
- **Equitable Access** – We seek to provide optimal access to services within available resources, and we are responsible for using our resources to provide quality care for all
- **Evidence-based Practice** – We use standards, quality improvement and continuous evaluation in all areas, sharing lessons learned across the organization