

Our Strategic Direction 2024-2027



VISION

Health and well-being for all.

MISSION

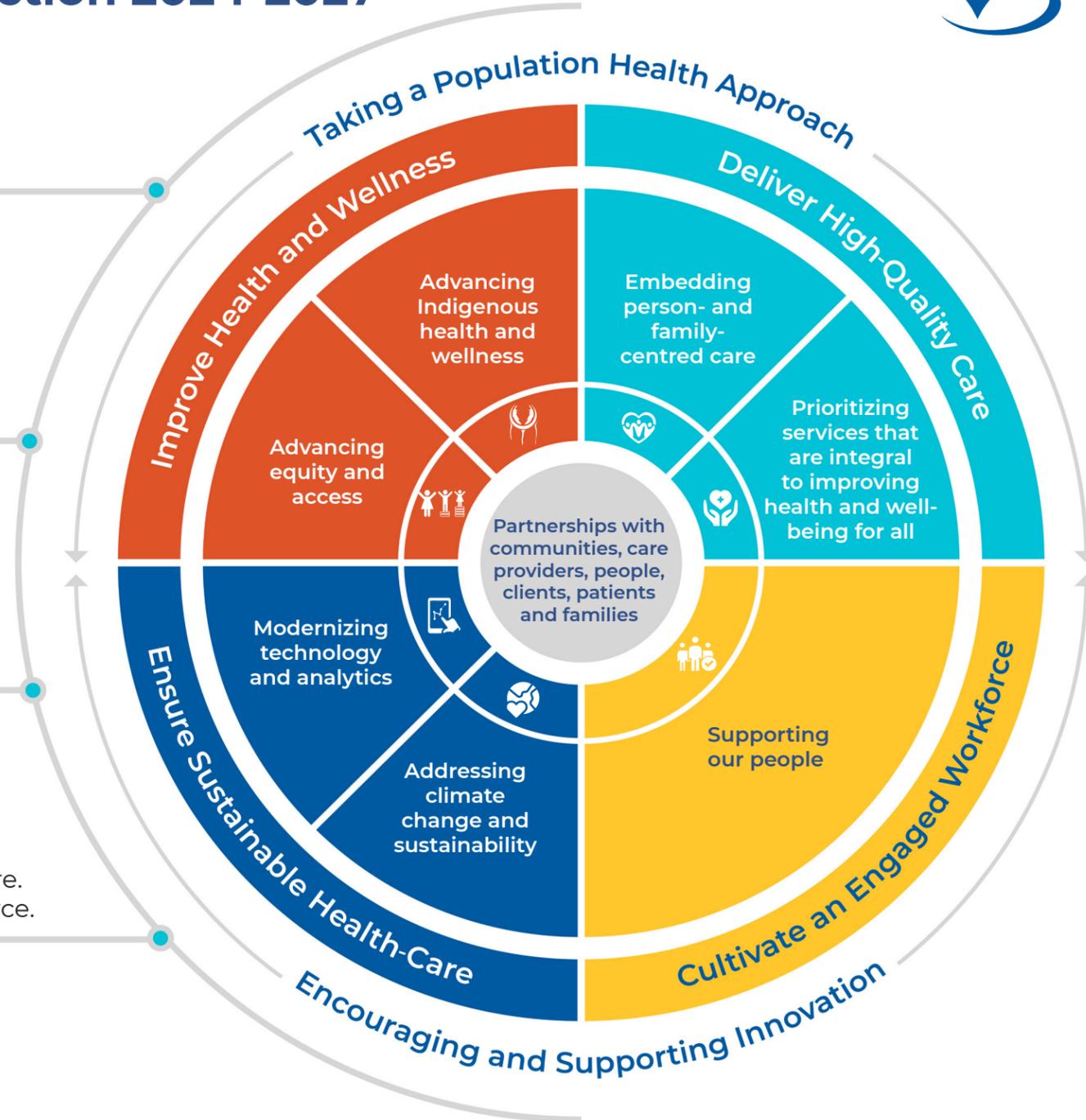
Working together to improve quality of life for individuals and communities, inspired by innovation and partnership.

VALUES

- Quality
- Integrity
- Compassion
- Safety

GOALS

1. Improve health and wellness.
2. Deliver high-quality care.
3. Ensure sustainable health-care.
4. Cultivate an engaged workforce.



Our Goals

Improve Health and Wellness	Advancing Equity and Access We are focusing on: <ul style="list-style-type: none"> • Building capacity and shared understanding across IH, and using data to reveal health inequities. • Changing how we deliver services to improve equity and access, including for Indigenous, rural and remote communities. • Acting upon the many factors that influence population health and health equity. 	Advancing Indigenous Health and Wellness We are focusing on: <ul style="list-style-type: none"> • Continued implementation of the 2022-2026 Indigenous Health and Wellness Strategy. • Implementing actions to advance Indigenous Health and Wellness across all of the IH Strategic Priorities. • Promoting and maintaining sustainable, respectful and responsive partnerships between Indigenous Peoples and IH. • IH services are free from racism and discrimination. • Indigenous Peoples and Communities have equitable access to culturally safe care.
	Prioritizing Services that are Integral to Improving Health and Well-being for All Primary Care We are focusing on: <ul style="list-style-type: none"> • Primary care optimization and practice standards. • UPCC implementation and operationalization. • Primary care network development and support. Mental Health and Substance Use We are focusing on: <ul style="list-style-type: none"> • Strengthening staff knowledge and capacity. • Co-ordinated care advancement. • Continuous quality improvement. • Indigenous Mental Wellness Plan implementation. • Continued toxic drug crisis response. 	Seniors Care We are focusing on: <ul style="list-style-type: none"> • Access to services where and when needed. • Research and innovation for health-care needs, practice, and technology. • Results and improved understanding and access to care. Cancer Care We are focusing on: <ul style="list-style-type: none"> • Preventing and diagnosing cancer earlier. • Improving timely access to diagnostics, treatment, and supportive care. • Decreasing barriers to care with a focus on Indigenous, rural, and remote communities. • Investing in people and partnerships.
Deliver High-Quality Care	Modernizing Technology and Analytics We are focusing on: <ul style="list-style-type: none"> • Modernizing technology. • Creating people-centred systems. • Protect digital assets from cyber threats. • Generating knowledge from data. 	Addressing Climate Change and Sustainability We are focusing on: <ul style="list-style-type: none"> • Preparing for climate-related emergencies. • Evaluating and reducing our environmental impacts. • Bolstering sustainable healthy community development. • Establishing accountability for action across Interior Health. • Mitigating greenhouse gas emissions.
	Supporting our People We are focusing on: <ul style="list-style-type: none"> • Creating a workplace where people want to come to work, stay, and are well to provide the best care possible to clients and communities we serve. • Supporting the health and wellness of our workforce. • Redesigning the way we work. • Retaining and training staff. • Recruiting for the future. 	
Approaches to How We Do Our Work	Taking a Population Health Approach Improve and protect the health of entire populations by: <ul style="list-style-type: none"> • Shifting efforts upstream. • Using evidence to assess health to develop strategies that improve and protect the health of the population. • Collaborating with partners to address the determinants of health. 	Encouraging and Supporting Innovation Creating a culture where innovative ideas are encouraged and explored by: <ul style="list-style-type: none"> • Implementing new models of care. • Adopting new technologies. • Using effective innovative approaches for better care.