

ASHCROFT HOSPITAL & COMMUNITY HEALTH CARE CENTRE Emergency Department Schedule

When the ER is closed, Interior Health reminds residents to use alternate ERs. Nurses are not able to diagnose and treat and will direct patients to the options listed below.

WHAT TO DO WHEN THE ER IS CLOSED:

- In the event of an emergency, **call 911**
- For non-urgent matters, consider using the ERs in Kamloops, Lillooet or 100 Mile House
- If you're unsure about what services you require, **call HealthLink BC at 811**, a new service providing 24/7 health information and medical advice. This service also provides confidential health information and advice from a registered nurse.

HOW DO I KNOW IF IT IS AN EMERGENCY?

- If you or someone in your care has chest pain, difficulty breathing or is bleeding severely, call 911
- If you or someone in your care experiences a life or limb-threatening event or injury, call 911
- If you are unsure whether or not to go to the nearest emergency department, call the 24 hour **HealthLink BC at 811**

Ashcroft Hospital & Community Health Care Centre Emergency Department is open on:

Every:

Monday	8 a.m.	to	6 p.m.
Tuesday	8 a.m.	to	6 p.m.
Wednesday	8 a.m.	to	6 p.m.
Thursday	8 a.m.	to	6 p.m.

Every Weekend from Friday 8 a.m. to Monday at 8 a.m.:

Friday 8 am to midnight

Saturday 24H

Sunday 24H