

## **ASHCROFT HOSPITAL & COMMUNITY HEALTH CARE CENTRE Emergency Department Schedule**

When the ER is closed, Interior Health reminds residents to use alternate ERs. Nurses are not able to diagnose and treat and will direct patients to the options listed below.

### **WHAT TO DO WHEN THE ER IS CLOSED:**

- In the event of an emergency, **call 911**
- For non-urgent matters, consider using the ERs in Kamloops, Lillooet or 100 Mile House
- If you're unsure about what services you require, **call HealthLink BC at 811**, a new service providing 24/7 health information and medical advice. This service also provides confidential health information and advice from a registered nurse.

### **HOW DO I KNOW IF IT IS AN EMERGENCY?**

- If you or someone in your care has chest pain, difficulty breathing or is bleeding severely, call 911
- If you or someone in your care experiences a life or limb-threatening event or injury, call 911
- If you are unsure whether or not to go to the nearest emergency department, call the 24 hour **HealthLink BC at 811**

---

### **Ashcroft Hospital & Community Health Care Centre Emergency Department is open on:**

#### **Every:**

Monday	8 a.m.	to	6 p.m.
Tuesday	8 a.m.	to	6 p.m.
Wednesday	8 a.m.	to	6 p.m.
Thursday	8 a.m.	to	6 p.m.

#### **Every Weekend from Friday 8 a.m. to Monday at 8 a.m.:**

Friday 8 am to midnight

Saturday 24H

Sunday 24H