

PLAN AHEAD: ENSURING YOUR SAFETY IN THE MEDICAL IMAGING DEPARTMENT

Welcome to our hospital. While you are here, your safety is our priority.

We know that you might be worried about returning to the hospital but please know that we are committed to providing a safe environment for you and health care providers. To help ensure you are prepared and comfortable, please follow these simple steps before, during and after your appointment.

PLANNING AHEAD

If you have COVID symptoms delay your exam for 14 days and consider self-assessment at: <https://bc.thrive.health/covid19/en>

- You are allowed to bring one companion if they are essential to support you while in the hospital.
- To help determine if it is safe for you to come, we may be contacting you (and the additional person if permitted) to ask you some questions about recent travel or symptoms you or your family may have.
- Ahead of your appointment, contact information for the Medical Imaging Department and instructions for your medical imaging test will be shared with you.
- Bring your own mask, if you have one, to wear during your exam.

You are welcome to contact us at any time if you have further questions or are worried about your visit and appointment.

ARRIVING FOR YOUR APPOINTMENT

Once at the hospital, there are simple and effective ways to help stop the spread of germs.

- Practice good hygiene: wash your hands when you enter the hospital and regularly during your visit (there are hand sanitizer stations throughout the hospital) and avoid touching your face.
- There may be staff greeting you at the hospital entrance to ask further questions and ensure that only one additional person is coming with you.
- If you arrive early, please wait in your car, the main lobby of the hospital or designated waiting area.
- To help minimize the number of people in the waiting room, please arrive in the Medical Imaging Department at the time of your appointment, not earlier or later.

DURING YOUR APPOINTMENT

- Medical Imaging staff may be wearing personal protective equipment (PPE): surgical masks, face shields, gloves and disposable gowns.
- Maintain physical distancing of two metres away from others whenever possible. Waiting room space is limited so you are encouraged to wear your own mask if you have one while in the waiting rooms or other areas where space is limited.
- Like the grocery store, the Medical Imaging Department will have stickers and signs regarding physical distancing rules.
- Do not bring food, beverages or reading materials to your appointment.

LEAVING YOUR APPOINTMENT

Before you leave the department, make sure you have the information you need to be safe on your return home.

- Please leave the hospital right after your appointment.
- Wash your hands on your way out of the hospital and when you arrive home.
- Your Medical Imaging report will be available within a week. Follow your usual processes for getting results from your ordering health care provider.

ADDITIONAL INFORMATION

The BCCDC website is the best source of information on COVID-19.

- For information and tips on preventing COVID-19:
<http://www.bccdc.ca/Health-Info-Site/Documents/COVID19-Prevention.pdf> for more COVID-19
- For information on face masks:
<http://www.bccdc.ca/health-info/diseases-conditions/covid-19/prevention-risks/masks>
- Essential Visitors guideline:
<http://www.bccdc.ca/Health-Info-Site/Documents/COVID19-NoVisitorsPoster.pdf>
- To learn more about how your local hospital has been responding to COVID-19, visit:
<https://www.interiorhealth.ca/Pages/default.aspx>

Be calm, be kind, be safe. Thank you for doing your part in flattening the curve.