

Payment Due

All charges are payable at the time of service.

If applicable, you can submit receipts to your insurance company for reimbursement.

Should you require additional information for insurance purposes, please call the number below. A signed "Release of Information & Assignment of Payment" form is required before any medical information will be sent.

On admission a deposit equivalent to a one day ward rate will be required. For extended admissions, please contact Accounts Receivable to make payment arrangements.

Toll free: 1-866-314-2806
Direct: 250-314-2498
or 250-314-2760
or 250-314-2758

Please contact us if you would like assistance in making pre-approval arrangements with your insurance company.

Patients are responsible for all amounts not covered by their insurance company.

Interior Health reserves the right to transfer any account to a third party for collections. This information will then be made available to other agencies including Canada Customs and Immigration.

Payment Methods

Our preferred currency of payment is Canadian or US funds. Any bill paid in US currency will be given the exchange rate applicable at the date the payment is received.

MasterCard, Visa or American Express payments can be accepted by fax, phone, or in person.

We require the following:

- Card holder's name
- Complete credit card number
- Verification code
- Expiry date

Wire Transfers

If you wish to pay by wire transfer, please contact 1-866-314-2806 for the banking details.

Medical Service Plan

If you believe you are eligible for BC Medical coverage, please contact Health Insurance BC (HIBC) at 1-800-663-7100.

BC Ambulance Service

We do not bill for BC Ambulance Services. Please direct all Ambulance inquiries to:

BC Ambulance Services Billing
PO Box 9676 Stn Prov Govt
Victoria, BC V8W 9P7
Phone: 1-800-665-7199
or 1-250-356-0052
Email: BCASBill@bcehs.ca



Interior Health
Every person matters

Accounts Receivable

Non Residents of Canada

Fees for Hospital Treatments

www.interiorhealth.ca

Fees for Health Care Services

This brochure is for people who do not have valid British Columbia (BC) or other provincial health insurance in Canada.

Who does this apply to?

- All visitors to Canada
- All who do not have any provincial health care coverage
- New/Returning Canadian citizens.

Interior Health will charge for services and supplies provided to you during your visit. All non-residents of Canada are responsible to pay for all medical services received.

Physicians (including Specialists) will bill you separately for the services they provide.

If you were brought to the hospital by ambulance, BC Ambulance Services will bill you for their services.

Hospital Fees for Inpatient & Outpatient Services for Non-Residents of Canada

Patients who have private insurance are required to provide this information to the Registration staff upon admission.

This claim will **not** be sent to your insurance company on your behalf. You must submit this claim **directly** to your insurance company as per their policy.

Hospital fees are the responsibility of the patient.

Inpatient Daily Rate

The daily rate is the base amount to cover the cost of your hospital stay.

Additional charges will be added for:

Lab tests, x-rays, medical supplies, CT scans, MRIs, prosthetics, implanted items and other services not covered under the base amount.

Physicians' fees will be billed separately by the physician's office.

Outpatient Visits Include:

Basic diagnostic and hospital services.

Additional charges will be added for:

Subsequent visits, medical supplies, CT scans, MRIs and other high cost procedures.

Fee Schedule

<i>Inpatient Charges</i>	
Ward Rate	\$ 3,675
*Intensive Care	\$ 10,290
Special Care Nursery	\$ 10,290
Special Care Unit	\$ 10,290
Step Down Unit	\$ 10,290
Maternity	\$ 3,675
Newborn	\$ 1,900
*Caesarean Delivery	\$ 3,500
Labour & Delivery	\$ 2,100
*Rates may differ by facility	
<i>Surgery</i>	
First 2 hours	\$ 2,370
Each subsequent hour or part thereof	\$ 1,195
<i>Outpatient Charges</i>	
Emergency	\$ 785
Clinical	\$ 785
Day Care Surgery	\$ 3,165
Hemodialysis	\$ 1,230
Physiotherapy	\$ 359
<i>Diagnostic Services</i>	
Radiology	\$ 359
Laboratory – Patient Present	\$ 359
Laboratory – Referred In	\$ 180
Other Diagnostics	\$ 359
CT Scan	\$ 1,695
MRI	\$ 1,880
Rates are effective November 1st, 2018, and subject to change. Not all fees are listed. For more details, please contact us at: 1-866-314-2806	