

For Immediate Release | April 24, 2019

New parkade and payment system at Penticton Regional Hospital

PENTICTON – The David E. Kampe Tower (DKT) parkade at Penticton Regional Hospital will open on Apr. 28, 2019, at 2 p.m. Interior Health would like to advise residents that, when the parkade opens, a new parking payment system will also take effect for visitors to the hospital.

Parkade

Levels P1, P2 and P3 of the DKT parkade will be dedicated to patient and visitor parking. The new facility will include a visitor stall availability sign at the entrance and electric vehicle charging stations on P3. Parking pay stations will be located near the parkade elevators on each of these levels as well as inside the main floor lobby of the DKT.

During regular business hours, access to the DKT from the parkade is available on levels one and two. After hours (from 8:30 p.m. to 6 a.m.), all access to the DKT from the parkade will be through the first floor entrance vestibule, which can be accessed via the parkade stairwells or parkade elevators. Access to the tower can then be gained through the elevators in the main DKT lobby. Access to the rest of the hospital can be gained through the DKT level one link.

Staff passholder parking will begin at stall 373, as indicated by signs up to the top level. Level P0 of the parkade will also be dedicated to staff passholders.

Parking Payment System

Patients and visitors to the hospital will also see changes to the existing parking payment system, which will transition to a pay-by-plate system rather than by stall number or displayed receipts. There will be no changes to rates.

The new payment system, which requires people to enter their license plate number, will offer the convenience of remaining indoors to perform transactions and extend time if required. Payment can be made at any one of the pay stations regardless of where a vehicle is parked.

For drivers with mobile devices, the parking app HangTag will enable them to make payment or extend their parking time on their phones.

The existing visitor surface parking lots will also transition to the pay-by-plate system including:

- Emergency
- Okanagan Similkameen Neurological Society (OSNS) Child Development Centre
- Psychiatry Services

The south parking lot that was temporarily converted to visitor parking during construction will revert back to staff passholder parking.

Hourly, daily, and weekly parking will be available for purchase from the parking pay stations. Parking passes for extended periods are available to visitors and patients by contacting Interior Health's Parking Services directly at 1-855-491-6498.

Exemptions to paid parking requirements at IH sites apply to patients, clients, and visitors with identified extenuating circumstances based on medical or financial hardships that have been reviewed on a case-by-case basis. For more information about exemptions, read [IH's Parking policy on the Interior Health website](#).

Interior Health is committed to promoting healthy lifestyles and providing a wide range of quality health-care services to more than 740,000 people living across B.C.'s vast interior. For more information, visit www.interiorhealth.ca, follow us on Twitter [@Interior_Health](#), or like us on Facebook at www.facebook.com/InteriorHealth.

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