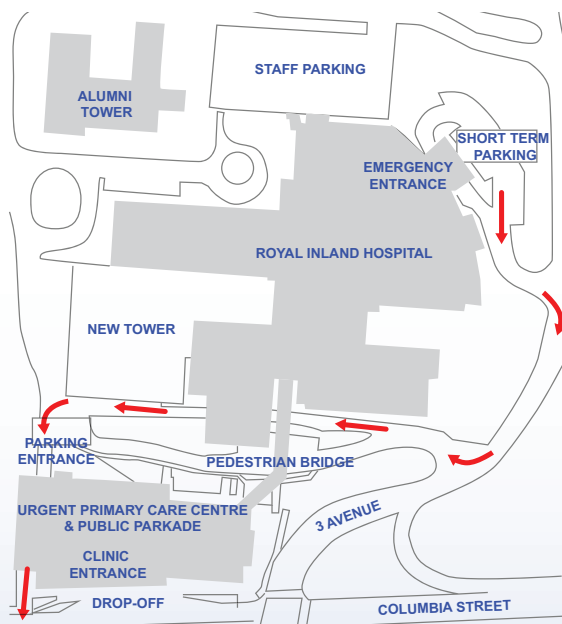


Driving Directions

- Exit the short term parking area and turn right to drive under the pedestrian bridge.
- Turn left at the parking entrance and enter the public parkade.
- Parking is first come first serve in the parkade. Pay machines are located on all parking levels.
- Exit the building on level P1 out onto Columbia Street.
- Turn right and enter the clinic at the second doorway on the right.



www.interiorhealth.ca

811222 Apr 23-18



Interior Health
Every person matters

Welcome to the Interior Health Urgent Primary Care Centre



Monday to Sunday
5 p.m. to 9 p.m.

About the Urgent Primary Care Centre (UPCC)

What is the UPCC?

The UPCC sees patients who might normally go to a family doctor or nurse practitioner for their ailment, if an appointment had been available. Patients will typically be seen by a physician, but they may also be seen by a physiotherapist, a nurse, a social worker or other clinician, depending on the nature of their injury or illness.

If I make an appointment at the UPCC, am I guaranteed to see a physician today?

You may call the centre from the Emergency waiting room so you will know when an appointment is available.

Will my name still stay on the ER roster if I choose to make an appointment at the clinic?

No, you can only be seen at either the centre or the ER. Once your appointment is made at the centre, your name will be removed from the ER list of patients waiting to be seen.

What are the hours of the UPCC?

Monday to Sunday, 5 p.m. to 9 p.m.

How do I get to the UPCC?

You can walk through the hospital on the second level (same level at the ER). (See walking directions on right.)

Is parking available?

On-site parking is available in the hospital parkade on a first come first serve basis, accessible at the front of the hospital (see back panel.)

Care Available at UPCC

Team-based care is available by referral at the Urgent Primary Care Centre for non-life threatening illnesses or injuries that need same-day care. This is not a walk-in clinic.

The team will provide care for:

- Lacerations / wounds / skin conditions
- Less serious injuries
- Infections
- Minor pediatric illness / injury
- Women's health
- Culturally safe care



Walking Directions

Walk through the hospital, past the elevators and go across the pedestrian walkway to the Clinical Services Building. Take the elevators down to P1 and exit the building to Columbia Street. Go right and enter the clinic through the second door (halfway down the block).

