

For Immediate Release | March 14, 2022

Urgent and Primary Care Centre extends hours of operation

CRANBROOK – Interior Health is pleased to announce that the new [Cranbrook Urgent and Primary Care Centre](#) has hired more health-care professionals and extended its hours of operation.

Located in the Baker Street Professional Centre at 1311 2nd St., the Cranbrook Urgent and Primary Care Centre is now open to treat people Monday to Friday from 9 a.m. to 7 p.m. and from 10 a.m. to 7 p.m. on statutory holidays.

The increase in hours was made possible by the addition of a family physician, nurse practitioner, two registered nurses and three medical office assistants to the urgent care team.

“By extending the hours of operation, we’re helping more people in Cranbrook quickly connect with a practitioner to best treat their condition,” said Adrian Dix, Health Minister. “The additional seven health-care providers are crucial to the urgent care team and providing quality services.”

There are now 19 health-care professionals working in the facility, operating in a team-based care environment where patients are connected with the practitioner that can best treat their injury or illness.

“We are excited to have more health-care professionals joining the team at the Cranbrook Urgent and Primary Care Centre, working together for people in Cranbrook and area,” said Susan Brown, Interior Health president and CEO. “This centre came together with great support from our partners with the Kootenay East Regional Hospital District, the East Kootenay Division of Family Practice and the Ktunaxa Nation. It’s rewarding to see it expanding, so that people in the community have more access to health-care services they need.”

People attending the Cranbrook Urgent and Primary Care Centre can drop in for a same-day appointment. They will be seen depending on the severity of their condition, instead of on a first-come-first-served basis.

Urgent and [Primary Care](#) Centres treat people who have a non-emergency injury or illness that requires same-day or next-day attention. Since opening in December 2021, the Cranbrook centre has seen more than 1,300 patients. Many people have been treated by more than one health-care provider.

In addition, 438 people have been added to the waiting list to join the clinic for a primary care provider with connection beginning this fall. Also, this year, the centre is expecting to add maternity care to its services.

We recognize and acknowledge that we are collectively gathered on the traditional, ancestral, and unceded territories of the seven Interior Region First Nations. This region is also home to 15 Chartered Métis Communities. It is with humility that we continue to strengthen our relationships with First Nation, Métis, and Inuit peoples across the Interior.

For more information, people can call the [Cranbrook Urgent and Primary Care Centre](#) at 250-420-2323 or visit the [Interior Health website](#).

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