

I have my own MyHealthPortal account

↓ **Yes**

I am the parent/legal guardian of a **minor child (0–11)** and would like to have access to their MyHealthPortal Record.

OR

I am the parent/legal guardian of a **minor (12–18)** or caregiver of an adult that is incapable of exercising their information rights due to permanent mental disability.

↓ **Yes**

• Complete the **Authorization For Access To MyHealthPortal Account for Minor 0-11, Incapable Minor or Incapable Adult.**

• If you have a straightforward relationship (same address as child, or you are their Person to Notify or Next of Kin), you can mail the completed form to:

MyHealth Portal Staff
2355 Acland Road
Kelowna, BC, V1X 7X9

• Or: Take the form and supporting documentation, if required, to your local Health Records department for processing

• If the request is urgent, please contact our support team for further instructions. Do not email this completed form.

↓ **No**

How to get a MyHealthPortal account

- You must have your email address added to your electronic medical record to enroll. You can do this by calling our MyHealthPortal Support line, or by presenting in person at Registration at an IH facility.
- Go to www.interiorhealth.ca/myhealthportal and click the Request to Enrol button.
- Follow the instructions to complete your enrollment.



Interior Health

Parental Access to Minors 0–11 Years of Age

and Parental/Caregiver Access for Minors 12–18 OR Adults that are Incapable of Exercising their Information Rights



For further information contact
MyHealthPortal Support at
1-844-870-4756 or email
MyHealthPortal@interiorhealth.ca





AUTHORIZATION FOR ACCESS TO MYHEALTHPORTAL ACCOUNT FOR MINOR 0 – 11, INCAPABLE MINOR, OR INCAPABLE ADULT

Patient Name (last) _____ (first) _____
 DOB (dd/mm/yyyy) _____
 PHN _____ MRN _____
 Account/Visit # _____
 IH USE ONLY

Personal Information Contained on this form is collected under The Freedom of Information and Protection of Privacy Act and will be used only for the purpose of responding to your request.

Please check the appropriate box below to indicate what authority you have to act on behalf of the client.

You must be the highest ranking individual shown on the list and proof of status will be required.

Please note, if a dispute exists (e.g. lack of clarity regarding status) the access will be denied. Applicants may appeal the decision with the Office of the Information & Privacy Commissioner

Part 1. CLIENT INFORMATION (please print clearly)

Last Name of Client _____
 Mailing Address _____
 City _____
 Province _____
 Country _____
 Postal Code _____
 PHN _____

Part 2. PERSON RECEIVING ACCESS (Must have own MyHealthPortal Account)

Name of person receiving the access (Last, First): _____
 Mailing Address _____
 City _____
 Province _____
 Country _____
 Postal Code _____
 PHN _____

Phone (_____) _____
 City _____
 Province _____
 Country _____
 Postal Code _____
 Email _____

Part 3. AUTHORIZATION ON BEHALF OF THE CLIENT (If Client is under the age of majority and not actively involved in decisions about health care or incapable of exercising information rights.)

Parent with whom the child primarily resides
 Parent with whom the child does not reside but has guardianship
 Legal Guardian granted by Court Order or Separation Agreement

3b) Authorization on behalf of adult client incapable of exercising their information rights:

Adult Child of Client
 Parent of Client
 Adult Brother or Sister of Client
 Other adult relation of Client other than by marriage (Specify): _____
 Spouse (including common law and/or same sex partner residing with the client in a marriage like relationship)
 Personal Representative (Committee of Person)
 Personal Representative (Committee of Estate)
 Litigation Guardian (see Supreme Court Civil Rules)
 Representative with legal authority (Representation Agreement)
 Other adult immediately related to Client by marriage (Specify): _____

3c) By signing below, I declare that I have legal authority to act on behalf of the Client and I hereby authorize the Hospital/Facility to provide access to the MyHealthPortal record request to the person name above in Part 2 “Person Receiving Access” for the sole purpose of acting in the Client’s best interest.

Date (dd/mm/yyyy) _____
 Full Name _____
 Signature _____

HEALTH RECORD USE ONLY

Supporting Documentation Reviewed & Authorization Validated (provide specific details): _____

Date (dd/mm/yyyy) _____
 Time (24 hour) _____
 Staff Initial _____
 Designation _____