IH Anywhere for Mac

Upgrade Guide



INTERIOR HEALTH AUTHORITY | WORKPLACE TECHNOLIGIES



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Getting Started...

The **VMware Horizon client** is a required piece of software to be installed on your device in order to access IH Anywhere. Your Apple device must be running a version of MacOS that is compatible with the VMware Horizon client. The following table shows the versions of MacOS that are supported by IH Anywhere and the supported systems for each version. If your version is not listed here, it will not be supported by the VMware Horizon Client.

Mac OS X	•	10.15 Catalina			
Supported Systems:					
MacBook (Early 2015 or newer)					
MacBook Air (Mid 2012 or newer)					
MacBook Pro (Mid 2012 or newer)					
Mac mini (Late 2012 or newer)					
iMac (Late 2012 or newer)					
iMac Pro (2017)					
Mac Pro (Late 2013 or newer)					
Mac OS 11	٠	All Versions			
Supported Systems:					
MacBook (2015 or newer)					
MacBook Air (2013 or newer)					
MacBook Pro (Late 2013 or newer)					
Mac mini (2014 or newer)					
iMac (2014 or newer)					
iMac Pro (2017)					
Mac Pro (2013 or newer)					
Mac OS 12	٠	All Versions			
Supported Systems:					
MacBook (Early 2016 or newer)					
MacBook Air (Early 2015 or newer)					
MacBook Pro (Early 2015 or newer)					
Mac mini (Late 2014 or newer)					
iMac (Late 2015 or newer)					
iMac Pro (2017 or newer)					
Mac Pro (Late 2013 or newer)					



To determine which version of MacOS is installed you need to click on your "**Apple**" Menu and select "**About this Mac**"



The **About this Mac** window will appear, ensure you have the **Overview** section selected and you can read the details about your computer. In the following example, the computer has macOS 12.0.1.

macOS Monterey
Version 12.0.1
MacBook Air (13-inch, 2017)
Processor 1.8 GHz Dual-Core Intel Core i5
Memory 8 GB 1600 MHz DDR3
Graphics Intel HD Graphics 6000 1536 MB
Serial Number FVFVWVC0J1WK
System Report Software Update

Upgrade Guide - VMware Horizon Client Software

1. Ensure you are logged in as a user with full administrative permissions on the computer. Open a web browser (Chrome, Safari, or Firefox), and access the VMware Horizon Client Download page. **Click the Link below.**

Download VMware Horizon Clients



2. Ensure version **2111** is selected and click **Download Now**.



3. Depending on your browser it will display differently as it is downloading. Pictured below is how chrome and safari display the download.



To begin the installation, you can either click on the download when it completes in the browser, or access your macs download directory and open the file (shown below).

•••	< > Downloads	∷≡		000 4
Favorites	Name	Size		Kind
🧑 AirDrop	VMware-Horizon-Client-2111-8.4.0-18968281.dmg		76.5 MB	Disk Image
Recents				
🙏 Applications				
Desktop				
Documents				
 Downloads 				
iCloud				



• To begin the installation, you must read and click Agree to the VMware end user license agreement.



Click and hold on the Horizon client icon, then drag and drop on the Applications folder.





Select Replace as shown below.



6. The final step is to ensure the right privacy settings are configured to allow the Horizon client to function correctly.

Open your Apple menu and select the System Preferences menu item



Select the Security and Privacy Icon in System preferences

000	5.5	iiii Syste	m Preferen	ces		Q. Search	
1	Apple ID, ICk	oud, Media & Ap	p Store			Apple ID	Family Sharing
wo-factor a	uthentication						Details
E				0	Q		4
General	Desktop & Screen Saver	Dock & Menu Bar	Mission Control	Siri	Spotlight	Language & Region	Notifications & Focus
@	9	**		I	- 2 -	٦	1
Internet Accounts	Passwords	Users & Groups	Accessibility	Screen Time	Extensions	Security & Privacy	
0		*	-	112122023			
Software Update	Network	Bluetooth	Sound	Keyboard	Trackpad	Mouse	Displays
₩.	-		•	0			
Printers &	Battery	Date & Time	Sharing	Time	Startup		





Click the **Privacy** tab and then **click the lock icon** to unlock the settings. You will be prompted to enter your own personal macOS Password.

• • • < > iiii Securit	y & Privacy	Q Search
General	FileVault Firewall	Privacy
Location Services	Allow the apps bel	low to control your computer.
Contacts	AESer	rver
Calendars	VMwa	are Horizon Client
Reminders		
Photos		
Camera		
Microphone	+ -	
प्रमि Speech Recognition		
Accessibility		
Click the lock to make changes		Advanced. 2
ener the lock to make changes.		Advanced

After Typing your password, the VMware Horizon Client option needs to be checked off within Microphone, Accessibility, and Input Monitoring.





After you have selected these settings, go to the General section and enable the setting 'App Store and identified developers' setting.

General FileVault Firewall Prin	vacy
A login password has been set for this user Change Pas	sword
🗹 Require password 5 minutes 😒 after sleep or	screen saver begins
Show a message when the screen is locked Set	.ock Message
Allow apps downloaded from:	-
App Store	
App Store and identified developers	

7. You should now be able to open an IH Anywhere session. If it is the first time you have logged into IH Anywhere you may receive the following prompts, **click open or continue** for these prompts.

°		
"VMware Horizon Client" is an app downloaded from the Internet. Are you sure you want to open it?		Start remote USB and Printing services
Chrome downloaded this file on November 23, 2021 from customerconnect.vmware.com. Apple checked it for malicious software and none was detected.	-	To start remote USB and Printing services an Admin password will be required. Please input your password when prompted.
Open		Cancel Continue
Show Web Page		
Cancel		

For further questions or issues with this installation, please call the Service Desk at 1-855-242-1300.