IH Anywhere for Windows

Upgrade Guide

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Getting Started...

The **VMware Horizon client** is a required piece of software to be installed on your device in order to access IH Anywhere. Your PC must be running a version of Windows that is compatible with the VMware Horizon Client. The following table shows the versions of Windows that are supported by IH Anywhere. If your version is not listed here, it will not be supported by the VMware Horizon Client. **NOTE: Windows 7 is no longer a supported version of Windows and cannot be used to connect to IH Anywhere.**
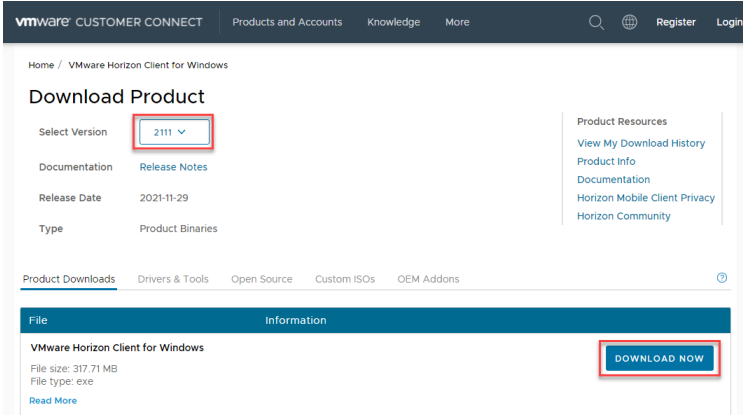
OS	Version	Service Pack or Servicing Option	Supported Editions
Windows 11	64-bit	N/A	N/A
Windows 10	64-bit	Version 21H2 SAC Version 21H1 SAC Version 20H2 SAC Enterprise 2021 LTSC Enterprise 2019 LTSC	Home, Pro, Pro for Workstations, Enterprise, Internet of Things (IoT) Enterprise, and Education

Upgrade Guide - VMware Horizon Client Software

1. Ensure you are logged in as a user with full administrative permissions on the computer. Open a web browser (Chrome, Edge, or Firefox), and access the VMware Horizon Client Download page. **Click the Link below.**
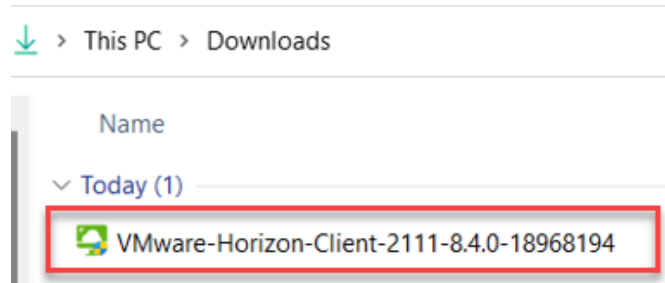
Download VMware Horizon Clients

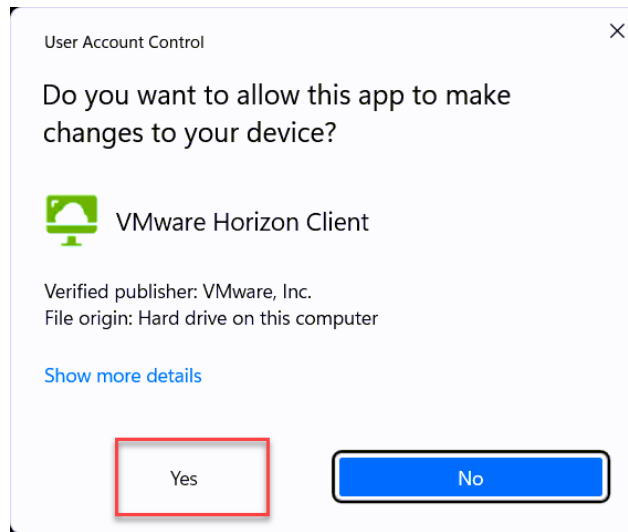**2.** Ensure version **2111** is selected and click **Download Now**.

3. Open the downloaded Horizon client file to begin the installation.

> **This PC** > **Downloads**

Name

∨ Today (1)

🖥 VMware-Horizon-Client-2111-8.4.0-18968194

4. Click **Yes** to the User Account Control prompt.

User Account Control ✕

Do you want to allow this app to make changes to your device?

🖥 VMware Horizon Client

Verified publisher: VMware, Inc.
File origin: Hard drive on this computer

Show more details

Yes   No

5. Click **Agree & Upgrade**.

— ✕

🖥 **VMware Horizon®**

Version 2111

You must agree to the Privacy Agreement and License Terms before you can install the product

Agree & Upgrade

Customize Installation
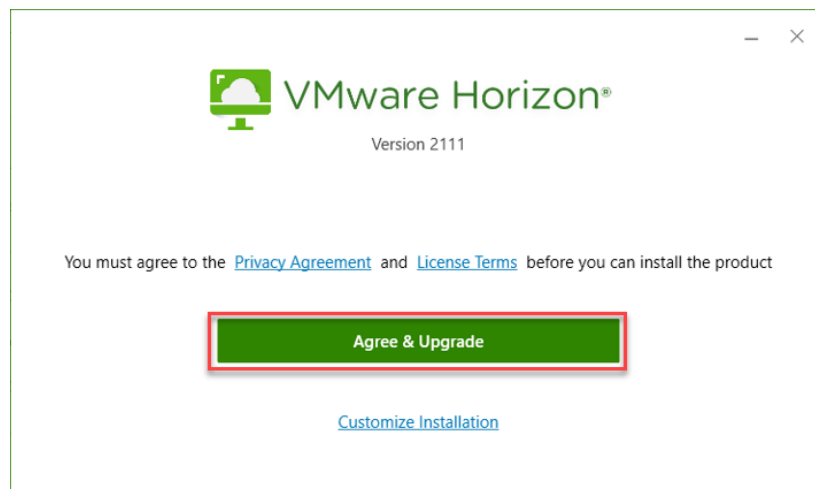
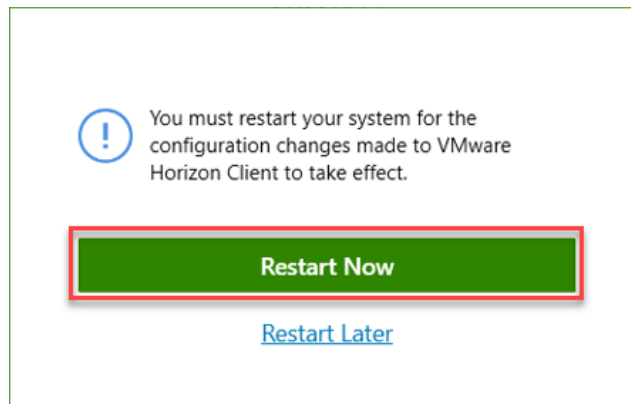**5.** Click **Finish** once the installation is complete.
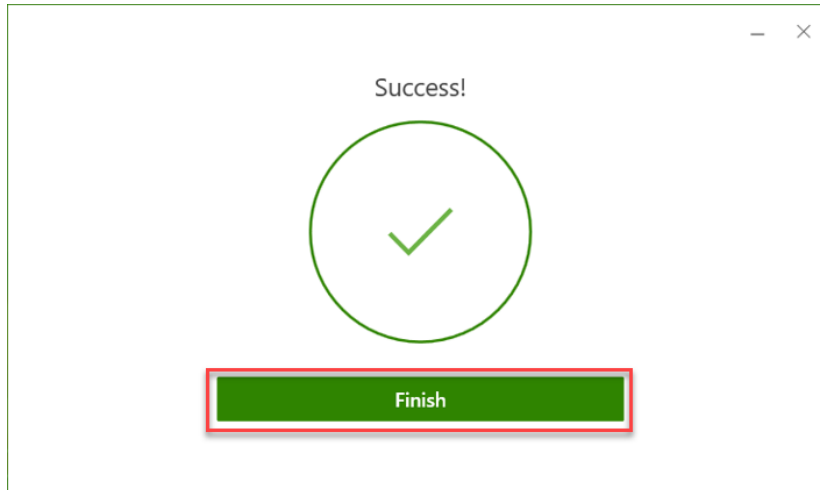
6. Please save any unsaved work and then click **Restart Now** to reboot your computer to complete the installation.

7. You should now be able to open an IH Anywhere session. For further questions or issues with this installation, please call the Service Desk at 1-855-242-1300.