

This document provides a guide on how to install Fluency Direct voice recognition software for macOS.

Install link - <u>https://fluencydirect-distro.s3.amazonaws.com/releases.macOS/Latest.html</u> (This link will install the latest release of Fluency Direct for Macitosh)

System Requirements:

- macOS Catalina (10.15) or more recent
- 4GB of memory
- 500 MB of available storage
- Internet Connection
- 1. All Fluency Direct for macOS users should already have a valid Fluency Direct User ID and password. You should make note of the following information from your current Windows install before proceeding with a macOS install.

Username: (Your Interior Health Mnemonic all in UPPERCASE) Password: Pass1234! (or your most recently saved Fluency Password)

Note: If your password does not work after completing step 10, contact the Fluency Analyst to have your Fluency password reset.

2. Base endpoint (CDS URL): https://fluencydirect.cds.3mhis.ca/cds Location (CDS account): interiorhealthauthority

Once you have signed onto Fluency Direct, you can obtain the above information from System Check under Authentication.



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If you are installing Fluency Direct on a MacBook (laptop), it is likely that the laptop does not support USB A connector used by the Olympus, Philips, or other microphone you already own. The MacBook only supports USB C ports. In this case, you will need to <u>purchase a USB A to USB C Adapter</u> or use the <u>M*Modal Mobile</u> <u>Microphone</u>.



4. Once downloaded, double-click on the "MModal Fluency Direct" pkg file. PKG files are macOS installation (setup) packages that contain installer scripts and compressed installation files that are used to install Mac software applications onto a user's hard drive. The MModal Fluency PKG file can act as both an upgrader to previously installed versions of M*Modal Fluency Direct and an original installer.



4.1 Read the instructions in the white box and click Continue.

😸 😑 🔍	🥪 Install Fluency Direct
	Welcome to the Fluency Direct Installer
 Introduction Destination Select Installation Type Installation Summary 	You will be guided through the steps necessary to install this software.
	Go Back Continue

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4.2 When prompted, enter the password for the current macOS user (this is NOT your Fluency Direct password, but the password you use to access your mac) to supply the Installer with sufficient rights to complete the installation/upgrade process.

\bigcirc	Installer is t	rying to i	install new	software.	
	Enter your password to allow this.				
	User Name:	admin			
	Password:				
			Cancel	Install Software	

4.3 Click Continue.

0.	Install Fluency Direct
	Select a Destination
Introduction Destination Select	Select the disk where you want to install the Fluency Direct software.
Installation Type	
Installation	
Summary	Concession of
	Macintosh HD 31.73 GB available 49.61 GB total
	Installing this software requires 138.7 MB of space.
	You have chosen to install this software on the disk "Macintosh HD".
	Go Back Continue

4.4 Click Install.

0	😺 Install Fluency Direct
	Standard Install on "Macintosh HD"
 Introduction Destination Select Installation Type Installation Summary 	This will take 120.3 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD".
	Go Back Install

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Fluency Direct Installation for macOs

Installation Instructions

4.5 Click Close when the installation is complete.

 Introduction Destination Select Installation Type Installation Summary 	The installation was completed successfully.
	Go Back Close

5. You will be prompted with an option to keep or move the original PKG file to trash.

Do you want to move the "Fluency Direct" Installer to the Trash?				
To keep this package in its current location, click Keep.				
	Кеер	Move to Trash		

6. M*Modal Fluency Direct can be found in the applications folder. Launch it by clicking on the icon.



- 7. The first time you launch Fluency Direct after an installation or upgrade, you will need to give Fluency Direct permissions to use the macOS Accessibility API. The Accessibility API is used for dictating into native macOS applications such as Safari, Notes, and macOS specific EHRs.
 - 7.1 Select Open System Preferences when prompted. You should not see this prompt again unless you upgrade Fluency Direct.





7.2 You will need to unlock via "click the lock to make changes" and present your password again when prompted. The system is NOT asking for your Fluency Direct password, but the password you use to access your mac.

••• < >	Security & Privacy	Q Search
	General FileVault Firewall Privacy	-
Location Services	Allow the apps below to control	your computer.
Contacts	MModal Fluency Dire	ect
Calendars		_
Reminders		
Photos		
Accessibility		
Analytics	+ -	
Click the lock to make	changes.	Advanced ?

7.3 Once unlocked, select the checkbox next to 'M*Modal Fluency Direct'. You can close this screen once this is done. You should only need to do this after initial installation/upgrade.

		Security 8	& Privacy		Q Search
	General	FileVault	Firewall	Privacy	
Location Services		Allow the a	apps below	to control your o	computer.
Contacts	0		MModal F	luency Direct	
Calendars					
Reminders					
Photos					
Accessibility					
Analytics		+ -			
Click the lock to preve	nt further cha	anges.			Advanced ?



7.4 When prompted, give permission to use the keychain storage. Make sure you specify "always allow". This is used so that Fluency Direct can remember your credentials and you don't need to type them in every time you launch Fluency Direct. Use the password for your current account macOS. The system is NOT asking for your Fluency Direct password, but the password you use to access your mac. You should not see this prompt again, unless you upgrade Fluency Direct.

	MModal Fluency Direct wants to use your confidential information stored in "mmodal.fluencydirect" in your keychain.
	The authenticity of "MModal Fluency Direct" cannot be verified. To allow this, enter the "login" keychain password.
	Password:
?	Always Allow Deny Allow

- 7.5 If you are using macOS 10.14 (Mojave) and above, you will have an additional prompt to allow the application to grant access to your microphone. The system is NOT asking for your Fluency Direct password, but the password you use to access your mac.
- Once Fluency Direct is launched. Shift+ Click on the Fluency Direct Control Bar to launch the "Advanced Sign In" dialog to make sure Fluency Direct is pointing to the correct Base Endpoint and Location.



Note: Make sure that username, password, base endpoint, and location are correct.

The base endpoint (CDS URL) and location (CDS account) should have been written down as part of Step #1 above.

8.1 Provide the correct information in the highlighted fields to allow Fluency Direct for macOS to share information with Fluency Direct for Windows by sharing the same speech profile.

Advanced Sign In		
User Username Your IH Username in CAPS Load settings for specific user (optional)	Password Your FLUENCY pa	ssword
Advanced		
Base endpoint		
https://fluencydirect.cds.3mhis.ca/cds		
Location interiorhealthauthority		
Proxy		
Server		Port 0
Username	Password	
Authentication scheme		Auto detect
Basic (default)	T	•
	Sign In	Cancel

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8.2 You should only need to do this step one time after installation/upgrade. Once you have successfully signed in via the "Advanced Sign In" after installation/upgrade, the base endpoint and location values should be remembered by Fluency Direct. You will only need to type in the username and password moving forward by using a single click on the control bar.

Please sign in
Username
Password
Sign In
Help
Quit
^

Note: If your password does not work, contact the Fluency Analyst to reset your Fluency Password.

- 9. If this is the first time you are installing Fluency Direct on your macOS device, Fluency Direct you need to download a recognizer before you can start using the system. A recognizer is the data the system needs in order to translate speech into text. This can take up to 5 minutes. Once the download is complete you should be able to do speech recognition.
- 10. At this time, the macOS client for Fluency Direct does not have full parity with the Windows client.
 - 1. Only support local recognition.
 - 2. CAPD functionality (CDI-Engage, CDI-Engage One and HCC Engage) is not supported.
 - 3. Command Scripting is not supported.
 - 4. Commands are cross platform, but care should be taken when developing commands with mouse actions since screen coordinates for the same application may be different across OSes.
 - 5. Only support the Citrix Connector. The Connection is currently not supported for Terminal Services and VMWare Horizon View.