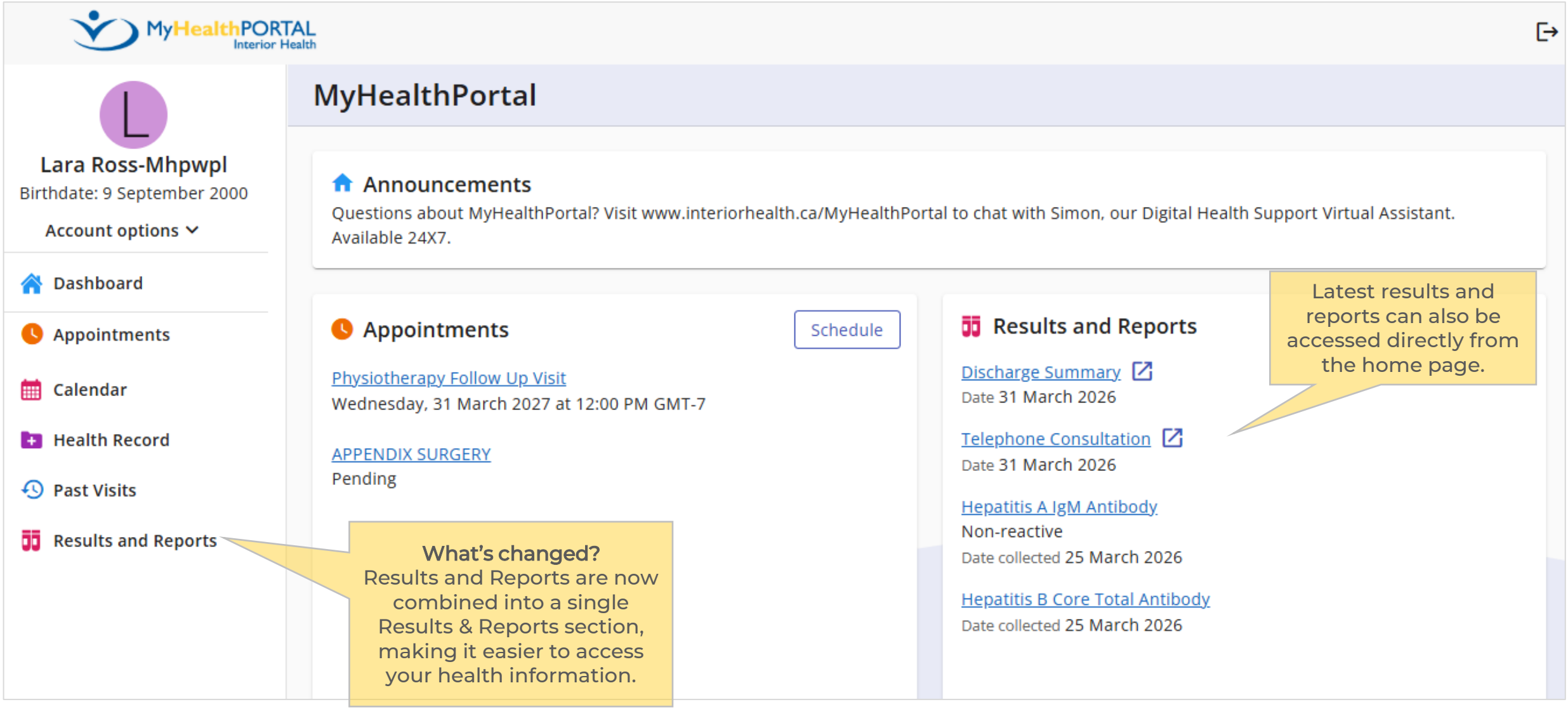
Results & Reports: Overview

View your lab results and available reports in one convenient location.

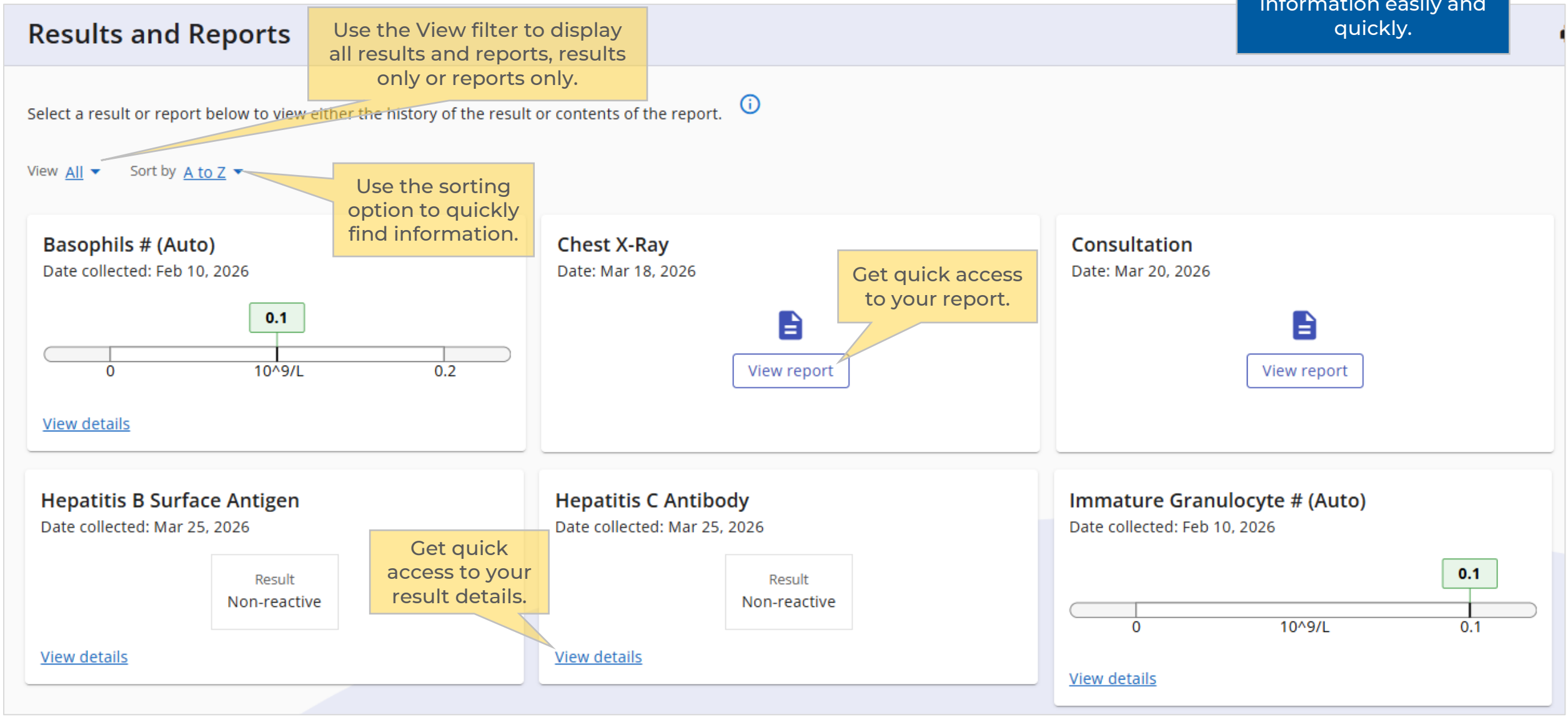
MyHealthPORTAL Interior Health



Need help? Visit www.interiorhealth.ca/myhealthportal

Results & Reports: How to Use

What's new?
A new visual display shows key result information easily and quickly.



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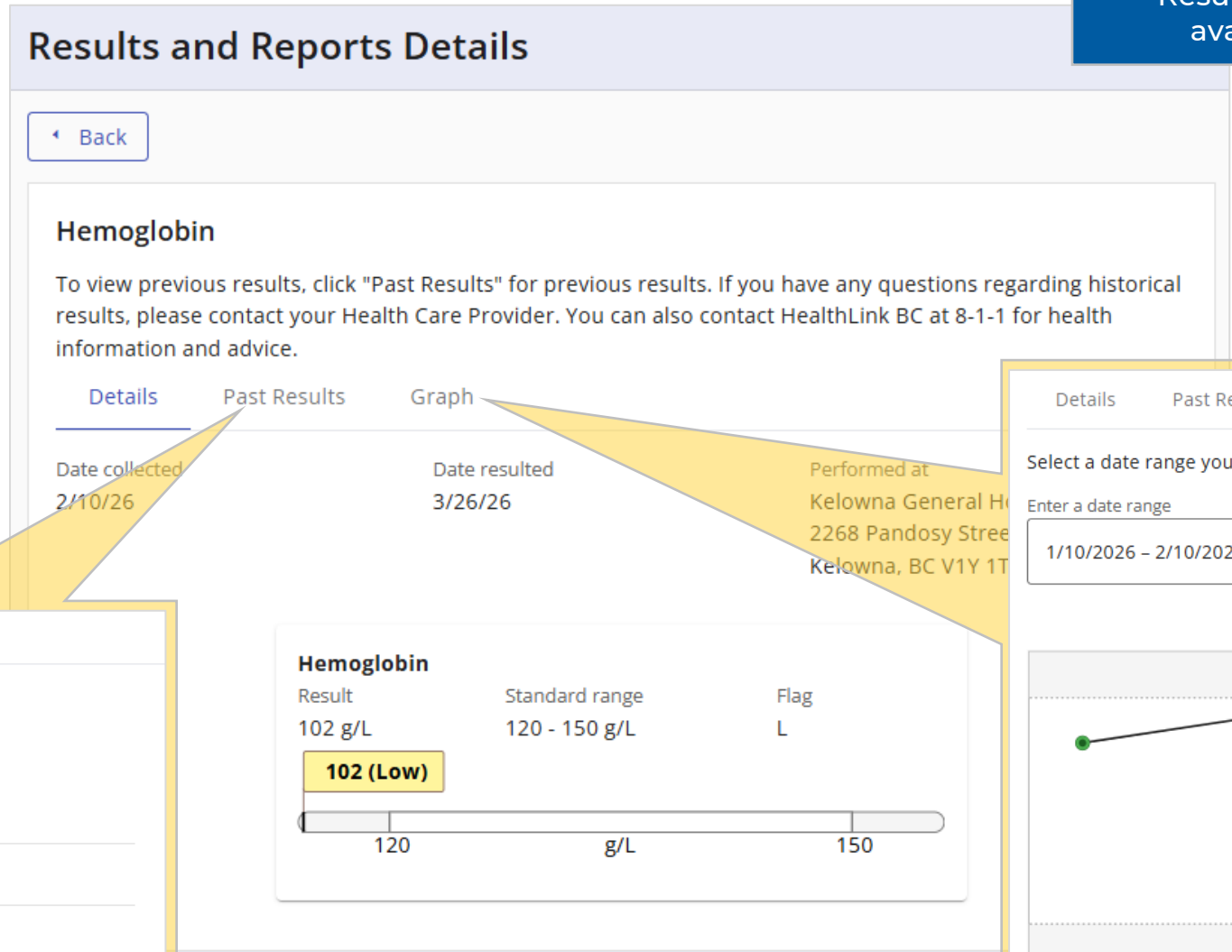
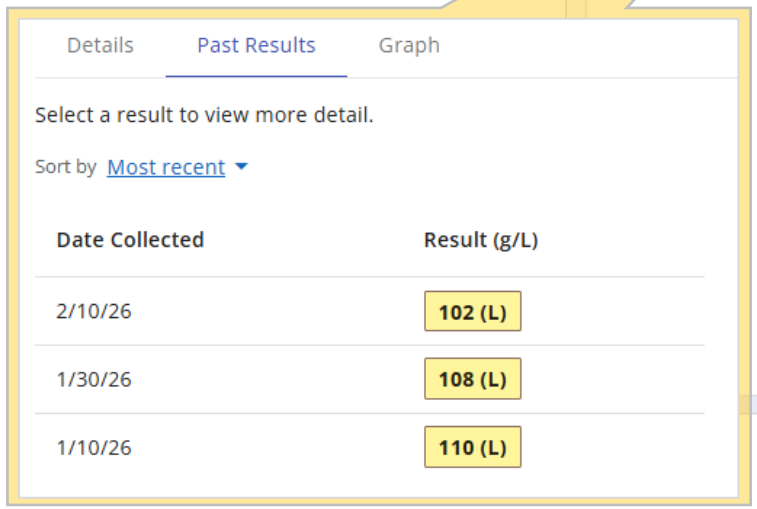
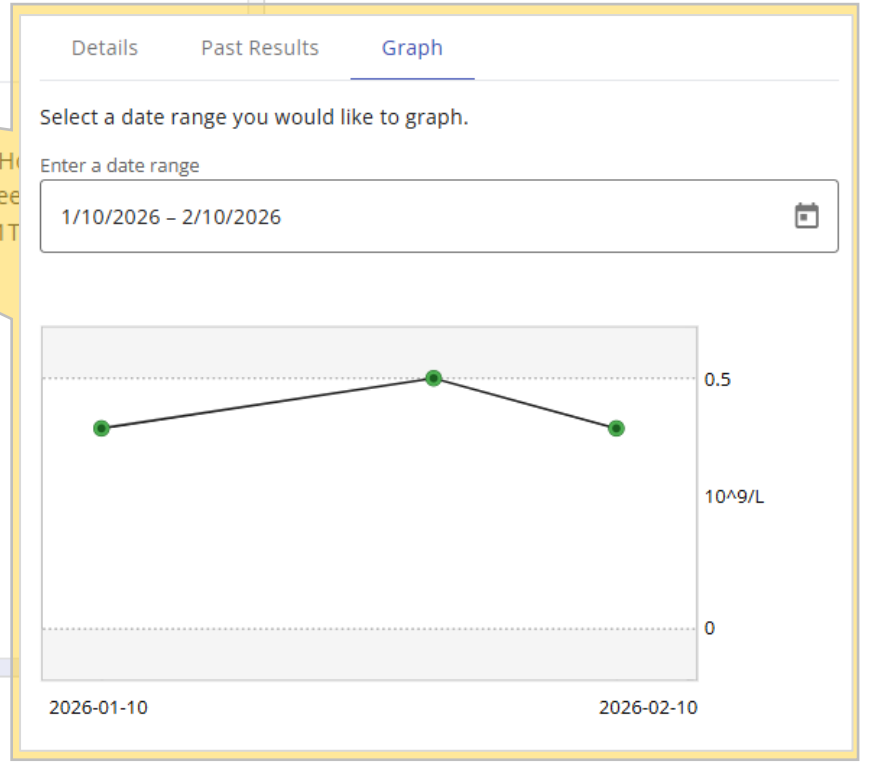
Viewing Result Details

Select a result to view details, see historical results and trends over time.

Good to Know!
Only tests completed at an IH laboratory facility will appear in MyHealthPortal. Results from private labs are not available in MyHealthPortal.







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Results & Reports: FAQs

Find answers to the most common questions.

MyHealthPORTAL Interior Health

Why can't I see my results?

Results will show on MyHealthPortal as soon as they are completed. This can range from one (1) to fourteen (14) days. Results will only show for tests done at Interior Health labs.

Can I tell if my results are normal?

For questions about your results, contact your healthcare provider or call 8-1-1.

Why can't I see my LifeLabs or Valley lab results?

Only tests completed at Interior Health laboratory facilities are displayed in MyHealthPortal. Results from external laboratories may be available in Health Gateway.

How do I book a lab appointment?

To book a lab appointment please visit labonlinebooking.ca

Why can't I see my LifeLabs or Valley lab results?

Only tests completed at Interior Health laboratory facilities are displayed in MyHealthPortal. Results from external laboratories may be available in Health Gateway.

Why can't I see my report?

Most clinical reports become available after they have been finalized and released. Medical Imaging reports appear four days after the report has been completed. Depending on the type of report, availability can up to 14 days. Some reports, such as mental health and oncology reports, are not available in MyHealthPortal.

My doctor can see my report, but I can't. Why?

Your report may still be in the release period before it becomes available in MyHealthPortal. If the report is still unavailable after 14 days, contact MyHealthPortal Support for assistance.

My report disappeared. What happened?

Sometimes additional information is added to a report after it has been reviewed. During this process, the report may temporarily be removed from MyHealthPortal and then reappear once the updated report has been finalized.

How do I get a report that isn't available in MyHealthPortal?

You can request a copy through Health Records by submitting a Release of Information (ROI) request, or you can ask your healthcare provider for a copy.