

# Hand Hygiene Peer Reviewer Program Email

We are introducing the Hand Hygiene Peer Review (HHPR) Model as part of our ongoing commitment to patient and staff safety, and we are looking for volunteers to help support this initiative.

The Hand Hygiene Peer Review Model is a supportive, peer-to-peer approach that focuses on observing hand hygiene practices during routine care and providing real-time, respectful feedback.

The goal is to reinforce best practices, encourage open safety conversations, and strengthen our culture of shared accountability—rather than relying solely on audits or compliance monitoring.

## What does a HHPR do?

- Observes staff performing the **4 Moments of Hand Hygiene**
- Completes **20 minutes of audits per week**
- Records observations in the **Clean Hands System**
- Generates **monthly reports** and shares with the unit manager
- Provides **real-time feedback** to colleagues when appropriate

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## Why is the role important?

- Hand hygiene is the **most effective way to prevent healthcare-associated infections (HAIs)**
- 8000-12000 Canadians die each year from HAIs, and **HH improvements could reduce these rates by 30–50%**.
- Supports **Accreditation Canada Required Organizational Practices (ROPs)**
- Contributes to **publicly reported compliance rates**

## Time commitment

### Training:

- ~1 hour pre-reading
- ~1 hour online education
- ~30–60 min in-person training (may repeat)
- Short test (15–30 min)

### Ongoing:

- 20 min/week audits
- ~1 hour/month for reporting + meeting

Interior Health would like to recognize and acknowledge the traditional, ancestral, and unceded territories of the Dākelh Dené, Ktunaxa, Nlaka'pamux, Secwépemc, St'át'imc, syilx, and Tšilhqot'in Nations where we live, learn, collaborate, and work together.

## Benefits

- Builds **leadership and communication skills**
  - Supports **quality improvement (QI)** work
  - Enhances **patient safety knowledge**
  - Adds valuable **professional development experience**
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## Who can be an HHPR?

- Any IH staff comfortable with basic tech (iPad, Teams, email)
  - Clinical experience is helpful but **not required**
  - Must demonstrate **professionalism and confidentiality**
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## Key skills & expectations

- Strong understanding of the **4 Moments of Hand Hygiene**
  - Ability to **observe, document, and provide feedback**
  - Maintain **patient and staff confidentiality**
  - Comfortable being mobile on the unit (walking/standing)
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## Core responsibilities

- Conduct and record hand hygiene observations
  - Generate and share monthly reports
  - Identify and escalate **barriers or challenges**
  - Engage with IPAC team (ICP/HH lead)
  - Provide **constructive peer feedback when appropriate**
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## Training requirements

- Connect with manager
- Completion of HHPR education + sign-off
- Pass a short test
- Stay up to date with IPAC communication

Education and resources will be provided. The role is designed to be manageable and integrated into daily work, not an added burden.

If you are interested in volunteering or would like more information, please reply to this email or speak with your leader by [insert deadline].

Thank you for helping us create safer care—together.

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Last Reviewed			
Partners Reviewed			
Approved By	IPAC		
Owner	Infection Prevention and Control		
Revision History	Date	Section	Revision

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