

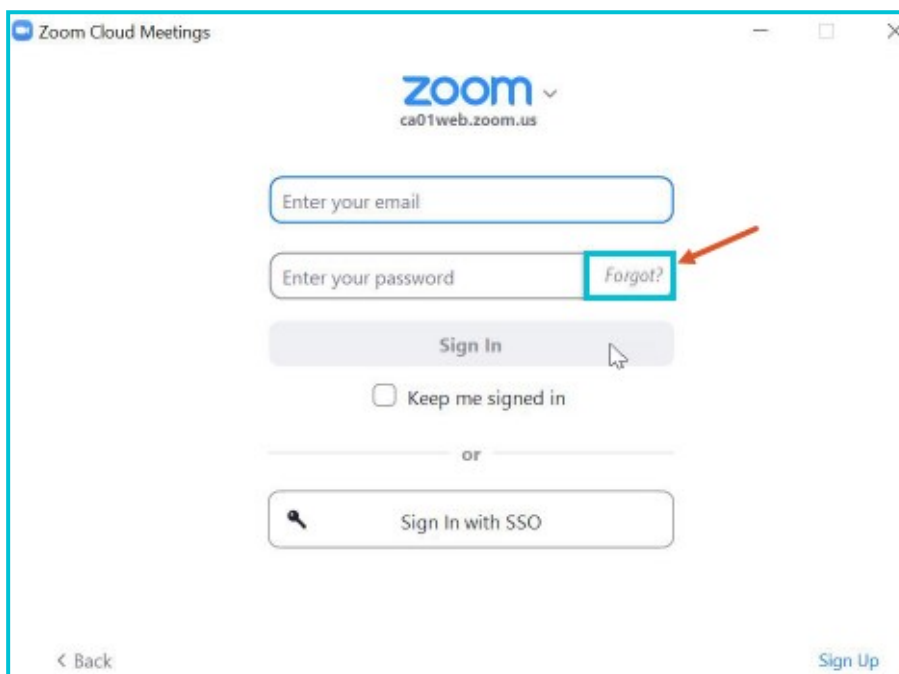


How to Reset a Zoom Password

Rev: June 23, 2022

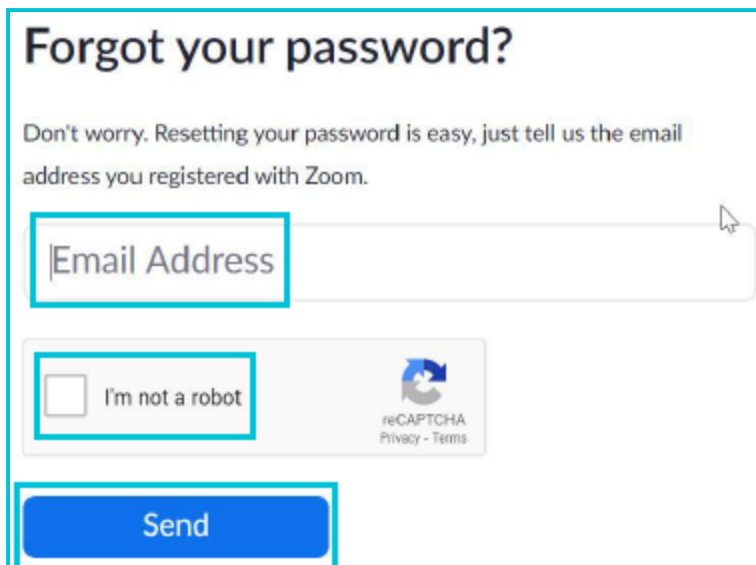
There are two ways to reset your password.

- 1 Zoom PC Application— Open Zoom > Select **“Forgot”** password.



The screenshot shows the Zoom Cloud Meetings login interface. At the top, it says 'Zoom Cloud Meetings' and 'zoom ca01web.zoom.us'. There are two input fields: 'Enter your email' and 'Enter your password'. A red box highlights the 'Forgot?' link next to the password field, with a red arrow pointing to it. Below the fields is a 'Sign In' button, a 'Keep me signed in' checkbox, and a 'Sign In with SSO' button. There are also '< Back' and 'Sign Up' links at the bottom.

Enter your **email address** > Confirm you are **not a robot** > Select **Send**.
Follow the instructions in the email you receive.



The screenshot shows the 'Forgot your password?' form. The title is 'Forgot your password?'. Below it, the text says 'Don't worry. Resetting your password is easy, just tell us the email address you registered with Zoom.' There is an input field for 'Email Address'. Below the input field is a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. At the bottom is a blue 'Send' button.



Interior Health

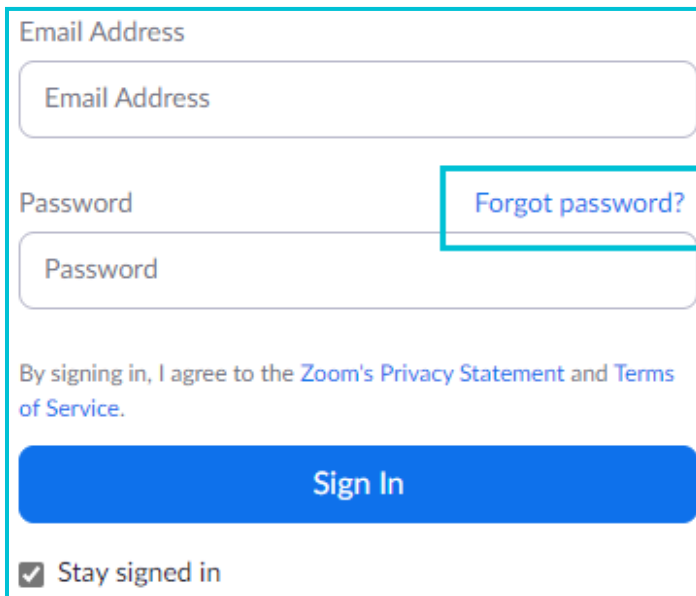
DIGITAL HEALTH SUPPORT

Helping you with digital & virtual tools

2 Zoom Website—Go to the Zoom sign in page [Sign In - Zoom](#) > Select **Forgot Password**.

In Forgot your Password window—Enter your **email address** > Confirm you are **not a robot** > Select **Send**.

Follow the instructions in the email you receive.



Email Address

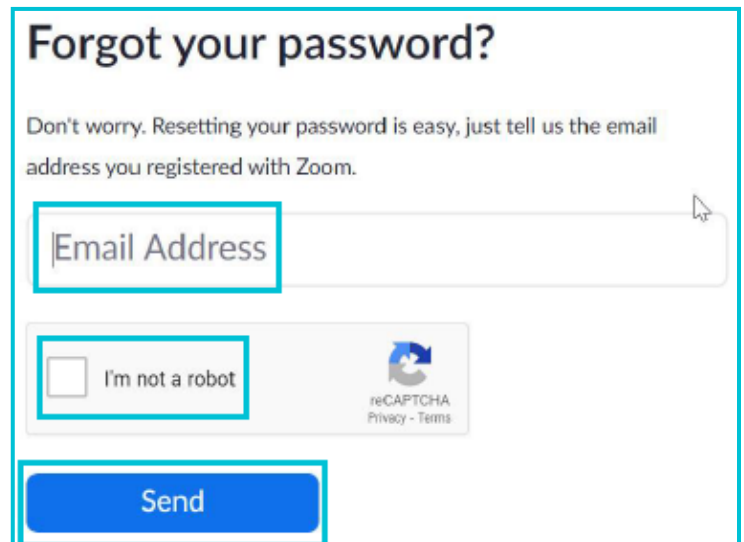
Password

[Forgot password?](#)

By signing in, I agree to the [Zoom's Privacy Statement](#) and [Terms of Service](#).

Sign In

Stay signed in



Forgot your password?

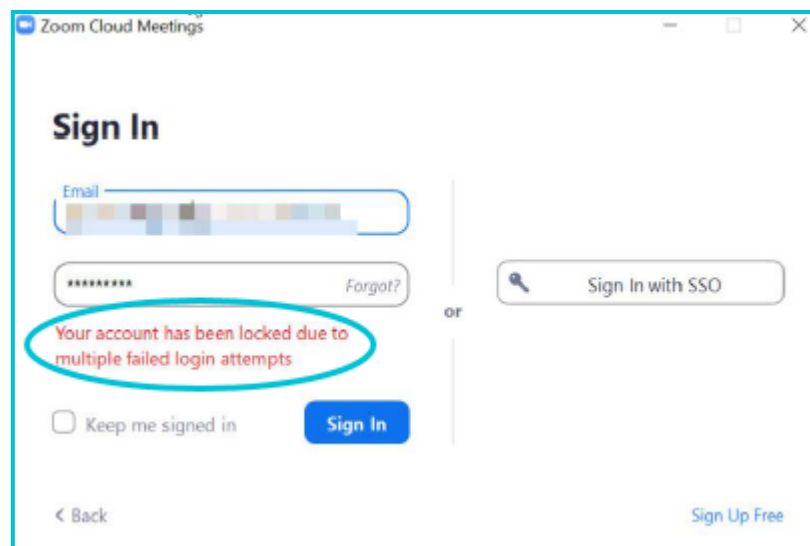
Don't worry. Resetting your password is easy, just tell us the email address you registered with Zoom.

I'm not a robot

reCAPTCHA
Privacy - Terms

Send

If you have tried to sign in and failed 6 times your account will be locked and you won't be able to try and sign in for 30 minutes, to gain access right away you will have to reset your password.



Zoom Cloud Meetings

Sign In

Email

***** [Forgot?](#)

Your account has been locked due to multiple failed login attempts

Keep me signed in **Sign In**

< Back Sign Up Free

or