IH Anywhere

Installation and Usage Guide – **WINDOWS** March 2025 Release

IH Anywhere is a remote desktop solution that allows access to an Interior Health virtual workstation. IH Anywhere includes a selection of the most common applications that can be found on any standard workstation found at Interior Health.

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User Access

- 1. Interior Health employees can make a request for Remote Access in the <u>Self-Service</u> <u>Portal</u>.
- 2. External Clinics will need to contact their office administrators and submit an Access Management Portal (AMP) request.
- 3. Physicians obtain access automatically when they are provided with access to Interior Health systems.

Multi-Factor Authentication

Interior Health utilizes **Multi-Factor Authentication (MFA)** to help secure the IH Anywhere service from unwanted intrusion. You are required to configure this service before using IH Anywhere.

For assistance configuring MFA, please follow the link below:

https://www.interiorhealth.ca/mfa

PC and Workstation Requirements

Supported Operating Systems:

- Windows 11
- Windows 10

Omnissa Horizon Client Requirements

Important Note: In 2024, VMWare sold part of their business, which included Horizon. As of 2025, it is now known as the Omnissa Horizon Client. You can still install, and use, the VMWare Horizon Client without any issue. However, from this point forward we will be referring to it as the Omnissa Horizon Client.

The Omnissa Horizon Client software is **required** to connect to IH Anywhere. This application is used to establish a connection to the system and servers that provide your desktop workstation.

Current Omnissa Horizon Client Version Requirements

• Omnissa Horizon Client 8 for Windows

If you have any questions regarding any of the steps or requirements provided in this document, please call the Interior Health Service Desk.

1-855-242-1300



Installation and Access

General Information

IH Anywhere requires the Omnissa Horizon Client to function. You must also log into the IH Anywhere service via a web browser, such as Edge or Chrome. This will also require your IH username, password and MFA in order to gain access to IH systems. It is highly recommended to pre-install the Omnissa Horizon Client before logging into the IH Anywhere website.

Installing the Omnissa Horizon Client

step	1 – Downloading Omnissa	Horizon Client	
1.	Use this link to download the Omn	ssa Horizon Client:	
	https://customerconnect.omnissa.c mputing/omnissa horizon clients/	om/downloads/info/slug <u>8</u>	<u>/desktop end user co</u>
2.	Click the Go to Downloads shorte	ut on Omnissa Horizo	n Client for Windows
	✓ Omnissa Horizon Client for Windows		
	Omnissa Horizon Client for Windows	2024-12-24	GO TO DOWNLOADS
3.	Omnissa Horizon Client for Windows Click Download Now	2024-12-24	GO TO DOWNLOADS
3.	Omnissa Horizon Client for Windows Click Download Now File Information	2024-12-24	GO TO DOWNLOADS
3.	Omnissa Horizon Client for Windows Click Download Now File Information Omnissa Horizon Windows Client	2024-12-24	GO TO DOWNLOADS
3.	Omnissa Horizon Client for Windows Click Download Now File Information Omnissa Horizon Windows Client File size: 292.97 MB File type: exe	2024-12-24	GO TO DOWNLOADS



p 2 – Launch the Or	nnissa Horizon Clien	it Installer
 Once the installer is browsers will have button (usually 3 d 	s downloaded, locate and l a drop down in the top rig ots or 3 lines) and go to d	launch the installation file. I ht, or you can click the mer ownloads.
6 💀 🗘 🗐		
🗁 New tab	Ctrl+T	
New window	Ctrl+N	
ि New InPrivate window	Ctrl+Shift+N	
Zoom	— 100% + ∠ ⁷	
לָ≡ Favorites	Ctrl+Shift+O	
Generations	Ctrl+Shift+Y	
ତ History	Ctrl+H	
\downarrow Downloads	Ctrl+J	
Downloads		Q Search all files
All files		ŵ 🗷 …
January 17, 2025		
Omnissa-Horizon Client-2412-8 https://download3.omnissa.com Show in folder	.14.0-12437220870.exe	×

Step 3 – User Account Control Prompt

1. Click **Yes** to continue. A password may be required depending on your system configuration.





Step 4 – Agreement and Installation

1. Click the **Agree & Install** (or **Agree & Upgrade** if you have a previous version already), wait for it to process, then click **Finish**.

	Horizon Version 2412	– × ®	
You mus	agree to the <u>Privacy Agreement</u> and <u>General Terms</u> b Agree & Upgrade <u>Customize Installation</u>	efore you can install the product	
	Success!		×
	Finish		





Logging into IH Anywhere

Step 1 – Accessing the IH Anywhere Website
1. From your web browser, navigate to <u>https://ihanywhere.interiorhealth.ca</u>
2. Select the Multi-Factor Authentication option.
IH Anywhere
Interior Health systems are to be used solely for official purposes by authorized personnel. Unauthorized access or use may subject violators to criminal, civil and administrative actions.
Forgot Password?
IH is introducing Multi-Factor Authentication (MFA). Which login method do I chaose?
Please Choose a Login Method
Multi-Factor Authentication (MFA)
Legacy Two Factor Authentication

Step 2 – S	ign-In		
1. Loo ad <i>Ex</i> t	g in using your Interior Health email address. If you do r Iress, sign in using your <u>loginID@interiorhealth.ca</u> . Imple: abcd@interiorhealth.ca	not have	an IH email
	Sign in to your account × +	- 0	×
<	C බ ඩ https://login.microsoftonline.com/31f660a5-192a-4db A දා ද @ @ %	• …	b
	HealthBC Sign in ry.login@interiorhealth.ca Cart access your account? Next		
	Terms of use	Privacy & cookies	



2. Type your current Interior Health password and click **Sign In**.

← C G i https://sts.healthbc.org/adfs/ls/?client-i	equest-i /2 A ☆ 12 🖬 😪 🍧	🜔
	Network Account Login	
	Sign in	
	my.login@interiorhealth.ca	
	Sign in	

Step 3 – MFA Sign-in & Approval

1. As part of Interior Health's ongoing commitment to safety, MFA is required to log into Go. Depending on your setup, you may be asked to confirm either a 2-digit code or enter a 6-digit code from your authenticator of choice. If you get an error screen, go back to the <u>Requirements</u> section of this guide and review <u>enrolling in MFA</u>, or contact the service desk for assistance.





2. The IH Anywhere Logon Screen will now be available, type your Interior Health username\mnemonic and your current password.

□ ihanywhere.interiorhealth.ca × +					—	×
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IH	Anywhere					
Interior Health system: authorized personnel. U	s are to be used solely for official pu nauthorized access or use may subje	rposes by ect violators				
to chime	Forgot Password?					
lisomamo						
Password						
	Logon					
	Logon					
	*)					





2. You may be prompted to start the Horizon Client. This will pop up in the browser and you will need to click **Open**. If you have clicked the **Always Allow** box, or have used Horizon in the past, the Horizon Client may just load directly on your screen.

https://ihanywhere.interiorhealth.ca wants to open this ap	pplication.	
Always allow ihanywhere.interiorhealth.ca to open links of	of this type in the asso	ociated app
	Open	Cancel

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