



Combining virtual care and local support

What is LINK-ED?

It's a new way for doctors to deliver care, so you can count on having more reliable access to emergency departments overnight.

Benefits to patients

- **Same quality care:** You'll be cared for by skilled nurses at the hospital, with support available from both virtual and local emergency doctors
- **Fewer interruptions:** Doctors are consistently available, so you can count on timely care whenever you need it
- **No long travel:** Care stays local, unless your condition requires specialized services

How does it work?

When you arrive, a nurse will look into your concerns and may connect with a doctor in another community through a secure video or phone call.

If you need rapid, hands-on care, a local doctor will come to the hospital to help.

Will my care be different because my doctor works virtually?

Not at all. You'll still receive the same care virtually as you would in person. Your doctor, by phone or video, can prescribe medications, order tests, arrange follow-up care and more.

A nurse will always be there with you, and a local doctor is on standby if you need hands-on care.

Is my health information safe?

Yes. Only the health-care providers directly involved in your care can see your information.

If you ever have questions or concerns, your care team is here to listen and make sure you feel comfortable and informed.

To learn more or share your feedback, visit engageih.ca/link-ed or scan the QR code

