

INTERIOR HEALTH

Wayfinding Signage Guideline

Revised: June 7th, 2024



IH Wayfinding Signage Guideline
June 7, 2024

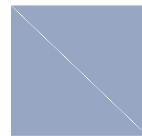
PRINTED copies of the Guideline may not be the most recent version.
The OFFICIAL version is available on the Interior Health website.

Purpose: This document is designed to provide a guideline to replace or update wayfinding signage in Interior Health facilities. The intent is to standardize signage across IH facilities, while also maintaining some flexibility to adapt to the needs of each distinct facility.

Note: This guideline is a supplement to the IH Brand Guidelines, which includes guidelines on exterior signs, logo usage and more. It is available on [InsideNet](#) or by request from IHcommunications@interiorhealth.ca.

1.0 GUIDELINE

1.1 Signage Colours:



IH Blue:
Pantone: 653 C
CMYK: 100 / 62 / 0 / 10
Hex#: 005AA2
RGB: 47 / 79 / 136



White:
Pantone: P179-1 C
CMYK: 0 / 0 / 0 / 2
Hex#: F8F8F9
RGB: 248 / 248 / 249



Optional 3rd Colour:
Pantone: 658 C
CMYK: 19 / 13 / 0 / 9
Hex#: BBCBE8
RGB: 187 / 203 / 232

1.2 Signage Fonts:

**ABCDEFGHIJKLMN OPQRSTUVWXYZ
YZabcdefghijklmnopqrstuvwxy
0123456789**

Montserrat SemiBold:
Primary font, for use across all directional signage and some identification signage.

**ABCDEFGHIJKLMN OPQRSTUVWXYZ
XYZabcdefghijklmnopqrstuvwxy
z0123456789**

Montserrat ExtraBold:
Secondary font, for use in identification signage, titles and bolded areas.

ABCDEFGHIJKLMN OPQRSTUVWXYZ
YZabcdefghijklmnopqrstuvwxy
0123456789

Montserrat Thin:
Secondary font, for use in identification signage, including secondary information in directories.

1.3 Signage Types:

There are two main types of signage in this guideline. Identification signage tells people where they are while directional signage is guiding people where they need to go. Please refer to Appendix A, p.g. 1 for examples and sizes of wall-mounted, ceiling-mounted and blade signs.

1.4 Mounting Heights:

For standard mounting heights for a variety of different signs, please refer to Appendix A, p.g. 2.

1.5 Main Entrance Door:

For installations on a glass door, include the most recent pride flag along with all lettering in white. Including the IH logo and Aboriginal symbol with no background colour. Ensure local Aboriginal engagement for Aboriginal language. Please note that Appendix A, p.g.3 has a grey background only for presentation purposes within this document.

1.6 Existing Facility Washrooms:

IH is committed to creating inclusive spaces and experiences for the people and communities we serve. IH respects everyone's right to choose a facility that is appropriate for them. A space that welcomes identifying men, women, and/or non-binary persons. New facilities are intended to be designed with single occupant accessible use washrooms, which should reflect the toilet and accessible symbol as show in Appendix A, p.g. 3 "Washroom Signage/ Symbols". For more washroom and change room examples please refer to Appendix A, p.g. 3.

1.7 Symbols:

Most of the wayfinding symbols used in this guideline have come from an ongoing project headed by the Society for Experiential Graphic Design (SEGD), an international education organization committed to accessibility across information systems for the built environment. As part of an initiative to clarify visual communications in health care facilities, SEGD has worked with health care professionals, universities, and interdisciplinary design teams to research, test and develop a unified set of standardized symbols. Please refer to Appendix B.

1.8 Sign Inventory:

Refer to Appendix C for examples of verbiage on a 152 x 152mm. Text shall be as illustrated in Appendix C with font size being dependent on the sign selected.

1.9 Diversity and Inclusion:

IH facilities are welcoming places to people of all cultures and backgrounds. Please refer to Appendix A, p.g.1 for examples of inclusive signage as approved by IH's Diversity and Inclusion team. Use Appendix A for size and layout of Inclusive Signage for Multi-occupant Bathrooms and Change Rooms.



Interior Health

505 DOYLE AVENUE
KELOWNA, B.C.
V1Y 0C5
TEL: 250-469-7070

DISCLAIMER:

CONTRACTOR MUST VERIFY ALL DIMENSIONS ON SITE. IN CASE OF DISCREPANCIES OR ERRORS, THE DESIGNER MUST BE NOTIFIED AT ONCE.

STAMP:

KEY PLAN & NORTH ARROW:

DRAWING ISSUED:

FOR REFERENCE ONLY

REV.	DESCRIPTION	YY/MM/DD
1		
2		
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5		

SITE CODE & PROJECT NAME:

IH WAYFINDING SIGNAGE
GUIDELINE

DRAWING TITLE:

APPENDIX A:
IH WAYFINDING SIGNAGE GUIDELINES

DRAWN BY:

CJ

SCALE:

1:16

PROJECT NO.:

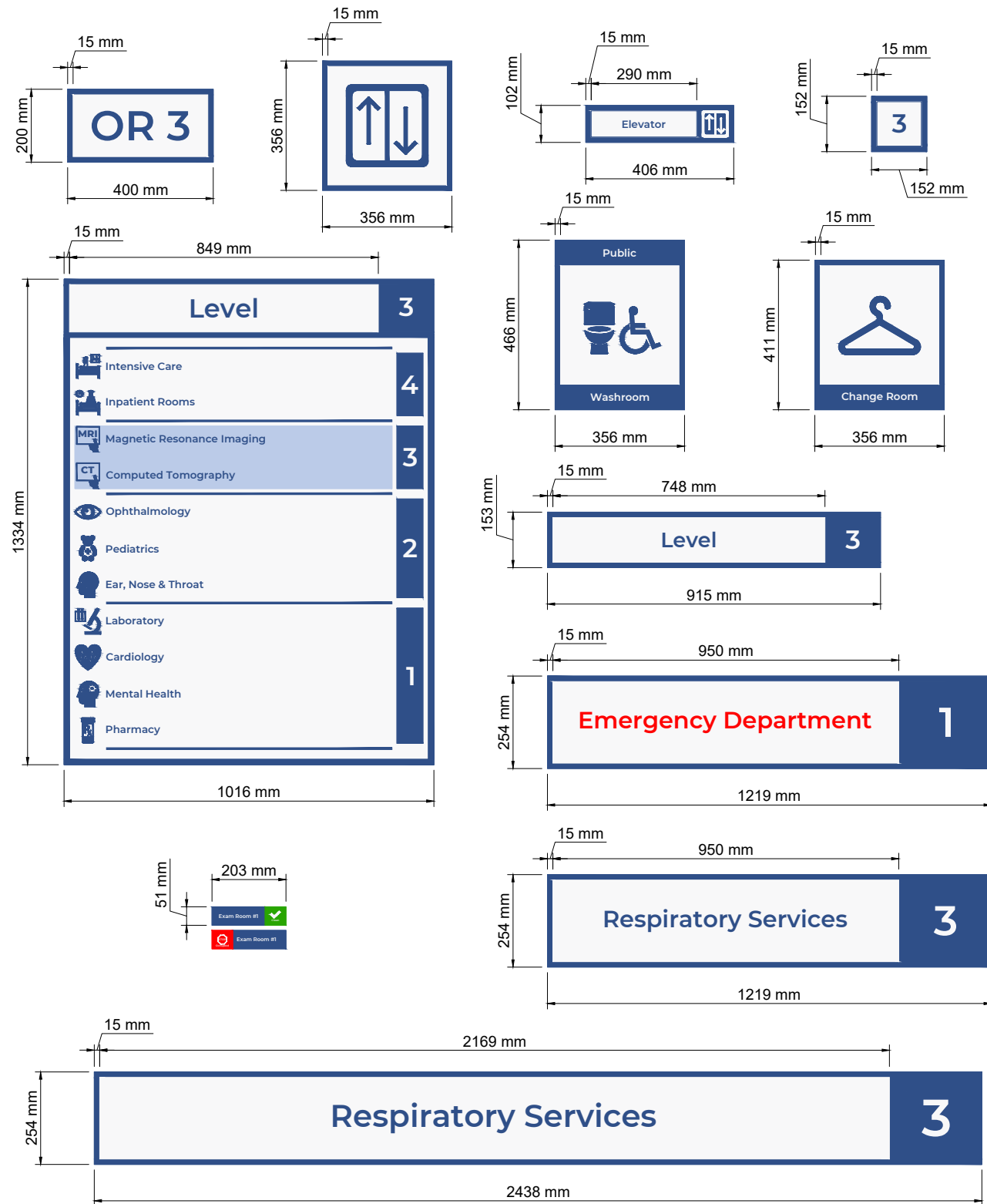
DATE: (DD.MM.YYYY)

07.06.2024

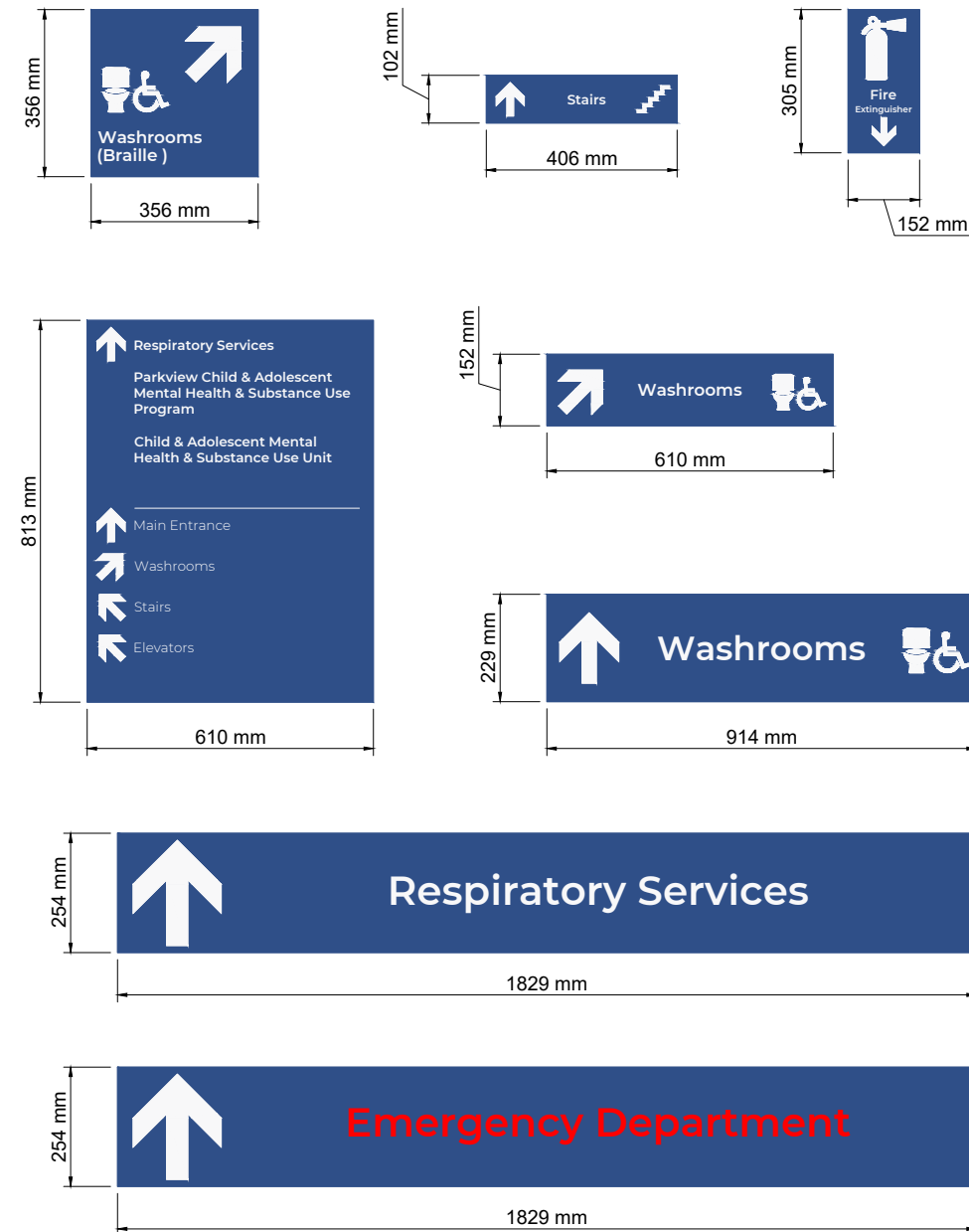
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Page 2

IDENTIFICATION SIGNAGE



DIRECTIONAL SIGNAGE



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SITE CODE & PROJECT NAME:
IH WAYFINDING SIGNAGE GUIDELINE

DRAWING TITLE:
**APPENDIX B:
IH WAYFINDING SIGNAGE - TYPES & SIZES**

DRAWN BY: RC	SCALE: 1:16
PROJECT NO.:	DATE: (DD.MM.YYYY) 07.06.2024
DRAWING NO.: Page 2	



Interior Health

505 DOYLE AVENUE
 KELOWNA, B.C.
 V1Y 0C5
 TEL: 250-469-7070

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 CONTRACTOR MUST VERIFY ALL DIMENSIONS ON SITE. IN CASE OF DISCREPANCIES OR ERRORS, THE DESIGNER MUST BE NOTIFIED AT ONCE.

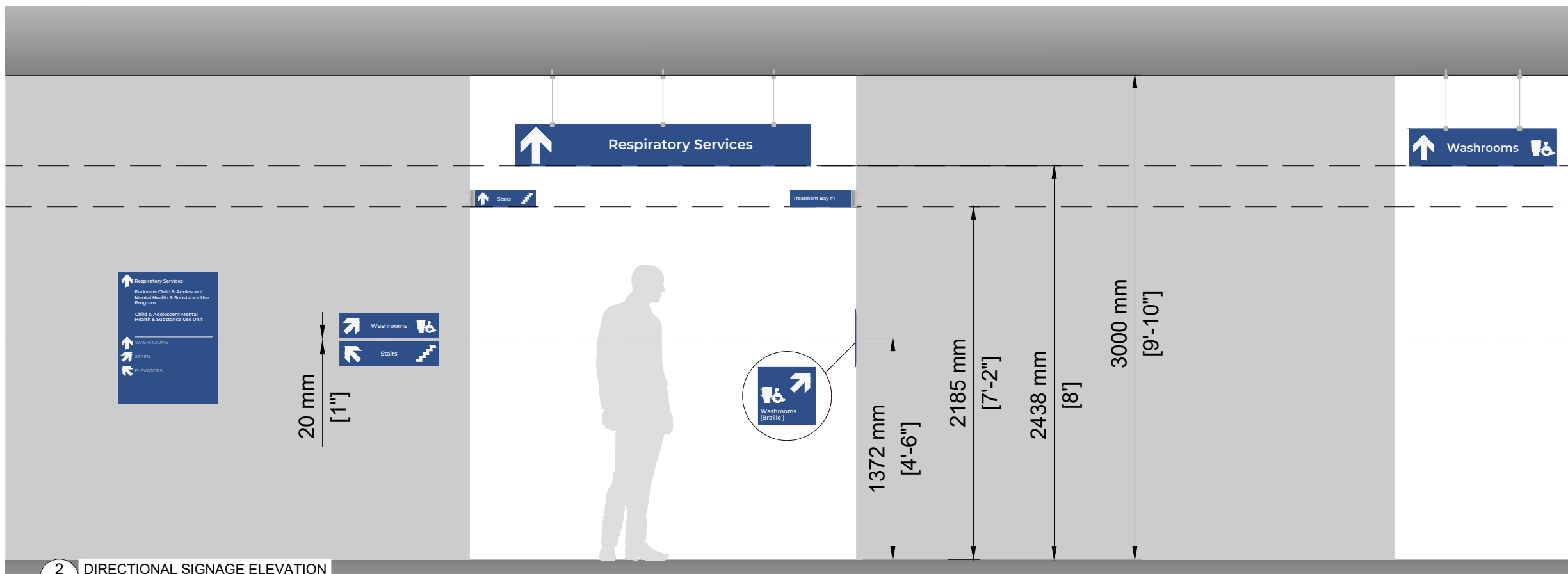
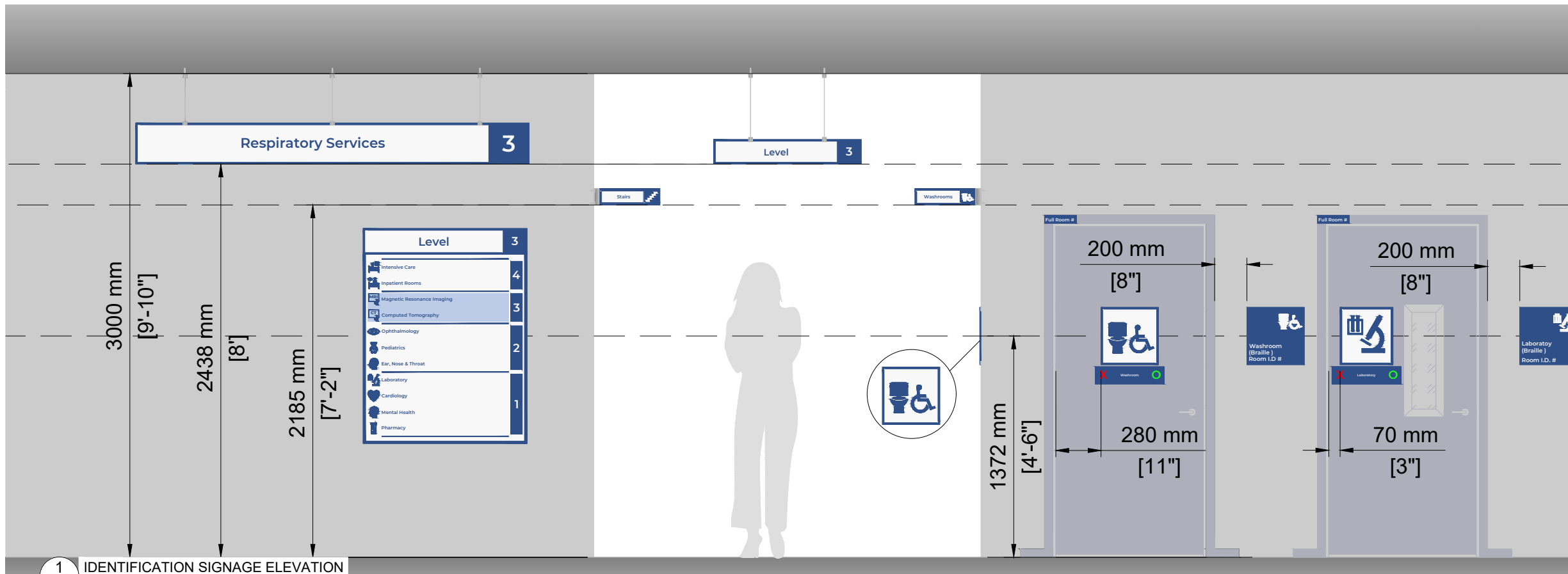
STAMP:	KEY PLAN & NORTH ARROW:

DRAWING ISSUED:	FOR REFERENCE ONLY	
REV.	DESCRIPTION	YY/MM/DD
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SITE CODE & PROJECT NAME:
IH WAYFINDING SIGNAGE GUIDELINE

DRAWING TITLE:
**APPENDIX B:
 IH WAYFINDING SIGNAGE - MOUNTING HEIGHTS**

DRAWN BY: RC; CJ	SCALE: 1:30
PROJECT NO.:	DATE: (DD.MM.YYYY) 19.11.2024
	DRAWING NO.:
	Page 3



MAIN ENTRANCE SIGN

WASHROOM SIGNAGE/ SYMBOLS



Interior Health

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KELOWNA, B.C.
V1Y 0C5
TEL: 250-469-7070**

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STAMP: **KEY PLAN & NORTH ARROW:**

DRAWING ISSUED: **FOR REFERENCE ONLY**

REV.	DESCRIPTION	YY/MM/DD
1	Included existing facilities washroom signage/symbols.	23/08/30
2		
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SITE CODE & PROJECT NAME:
IH WAYFINDING SIGNAGE GUIDELINE

DRAWING TITLE:
**APPENDIX B:
IH WAYFINDING SIGNAGE - MAIN
ENTRANCE DOOR & WASHROOMS**

DRAWN BY: RC **SCALE:** NTS

PROJECT NO.: **DATE: (DD.MM.YYYY)**
07.06.2024

DRAWING NO.: Page 4

865 mm

Street Address
City, B.C. Postal Code

Interior Health

Site Name

Welcome
Bienvenue
(Aboriginal Greeting)

Hours of Service
Monday - Friday
9:00 am - 7:00 pm
Saturday and Sunday
(including stat holidays)
10:00 am - 7:00 pm

**Smoke and Fragrance
Free Environment**

1849 mm

<p>Public</p> <p>Change Room</p>	<p>Public</p> <p>Change Room</p>	<p>Female</p> <p>Change Rooms</p>	<p>Male</p> <p>Change Rooms</p>
<p>Public</p> <p>Washroom</p>	<p>Staff</p> <p>Washroom</p>	<p>Public</p> <p>Washroom</p>	<p>Staff</p> <p>Washroom</p>
<p>Male</p> <p>Washrooms</p>	<p>Female</p> <p>Washrooms</p>	<p>Male</p> <p>Washrooms</p>	<p>Female</p> <p>Washrooms</p>