

MINUTES OF June 19, 2019 REGULAR BOARD MEETING 9:00 am to 10:15 am

1st Floor Conference Room Kelowna CHSC

Board Members: Resource Staff:

Dr. Doug Cochrane, Chair Susan Brown, President & Chief Executive Officer (Ex Officio) (R)

Joyce Beddow (R) Karen Bloemink, IH Clinical Operations North

Karen Hamling Dr. Mike Ertel, VP Medicine & Quality

Spring Hawes Dr. Trevor Corneil, VP Population Health & Chief Medical Health Officer

Diane Jules Jenn Goodwin, VP Communications & Culture

Dr. Selena Lawrie Mal Griffin, VP Human Resources (R)

Allan Louis Dr. Shallen Letwin, VP IH Clinical Operations South

Dennis Rounsville Donna Lommer, VP Support Services & Chief Financial Officer

Cindy Stewart Norma Janssen, VP Clinical Support Services & Chief Information Officer

Tammy Tugnum Anne-Marie Visockas, VP Planning & Research

Givonna De Bruin, Corporate Director, Internal Audit (R) Carmen Gudljek, Board Resource Officer (Recorder)

Presenters:

Item 2.1 Andrew Hughes, Health Services Administrator, Kelowna

General Hospital

Item 2.1 Derek Koch, Spiritual Health Practitioner

Item 2.2 Dr. Deannie Taylor, Corporate Director Research

(R) Regrets (T) Teleconference (V) Videoconference

1.0 CALL TO ORDER

Chair Cochrane called the meeting to order and welcomed staff and visitors to the meeting.

1.1 Acknowledgement of the First Nations and their Territory

Chair Cochrane respectfully acknowledged that the meeting was held on the traditional territory of the "Syilx" Okanagan Interior Salish Nation. Director Jules offered a pray of thanks.

1.2 Declaration of Conflict of Interest

There were no changes to the currently recorded conflict of interest declarations.

1.3 Approval of Agenda

Director Rounsville moved, Director Tugnum seconded

Motion: 19-09 MOVED AND CARRIED UNANIMOUSLY THAT the Board of

Directors approved the June 19, 2019 meeting agenda as presented.

1.4 Approval of Consent Agenda

Motion: 19-10 CARRIED UNANIMOUSLY THAT the Board of Directors approved

the Consent Agenda as presented to include approval of the

following:

Item 1.4.1: Minutes of April 16, 2019.

1.5 Follow Up/Actions from Previous Meeting

There were no action items outstanding.

2.0 PRESENTATIONS FOR INFORMATION

2.1 Patient and Family Centered Care Update

Andrew Hughes and Derek Koch presented an update on patient and family centered care initiatives that are positively changing the culture of care at Kelowna General Hospital (KGH). Highlights of initiatives included:

- Creative Wellness at KGH engaging patients through art, led by Community Volunteer Artists.
- Staff Care through Standardized Post-Trauma Defusing Training increased efforts to develop a standardized approach for staff care when a trauma has taken place. Efforts include work on preventative care and intervention care.
- Patient Belongings at KGH a process and accountability for all parties involved to ensure patient valuables and personal effects are returned or dealt with in an appropriate and timely manner.

A Patient and Family Centred Care package is being developed that will be used to spread this work throughout Interior Health (IH). The Board noted their support in moving forward with this.

Mr. Hughes and Mr. Koch answered questions from the Board. The Board thanked them for their informative presentation.

2.2 Research Impact Stories

Dr. Deanne Taylor presented an update on research impact stories. These stories were provided as examples of how the knowledge from research has been used in Interior Health and demonstrate the expansion of the type of stakeholders involved in research and the impact of their co-leadership of research within IH and in community. Highlights included a summary of the following five stories:

- 1. Primary Prevention of Obesity in Infants at Routine Well-Baby Visits A Pilot Study
- xa¢qana‡ ?itkini‡ (Many Ways of Working Together). A partnership between IH, Ktunaxa Nation and the University of Victoria.
- 3. High Acuity Rural Transport: Findings from a Qualitative Research Investigation
- 4. The CLARITY Project Community-Led Action for Resiliency Important Throughout Youth
- 5. SAVE BC: The Study to Avoid Cardiovascular Events in BC. (Mrs. Varette, the mother of Kris Varette whose life inspired this research, attended and spoke about SAVE BC)

Dr. Taylor provided further information on how the research work is shared throughout the organization and how communities can get involved.

Director Jules acknowledged the work being done with First Nations communities to engage them in the conversation around research.

Chair Cochrane, who also serves on the British Columbia Academic Health Science Network, acknowledged the work of the IH Research Team who are recognized in the province for their contributions to research.

The Board thanked Mr. and Mrs. Varette for attending and sharing their story about their son, Kris Varette.

3.0 ITEM FOR APPROVAL

None

4.0 COMMITTEE REPORTS

4.1 Audit and Finance Committee

Director Rounsville reported. The Committee received the following reports at the June 17 meeting:

- Relevant laws and how these pertain to each Board committee
- Update on Capital Projects
- Audited Financial Statements for the year ending March 31, 2019
- Internal Audit Charter
- Internal Audit & Advisory Services 2019 Rolling Plan

Director Rounsville requested approval of the following motions:

Director Hamling moved, Director Jules seconded

Motion: 19-11 MOVED AND CARRIED UN

MOVED AND CARRIED UNANIMOUSY THAT the Board of Directors approved the Audited Financial Statements for the year ending March 31, 2019.

Director Stewart moved, Director Hawes seconded

Motion: 19-12 MOVED AND CARRIED UNANIMOUSLY THAT the Board of

Directors approve to waiver the requirement to approve the appointment of the external auditor as per section 3(7)(a) of the Board Audit & Finance Committee Terms of Reference for the duration of the Office of the Auditor General's (OAG's) term as external auditor, and further

THAT the Board of Directors approved the audit fees of \$106,000 for the 2019/20 fiscal year in accordance with the Board Audit & Finance Committee Terms of Reference section 3(7)(c).

Director Jules moved, Director Tugnum seconded

Motion: 19-13 MOVED AND CARRIED UNANIMOUSLY THAT the Board of

Directors approved the Internal Audit Charter June 2019.

Director Hamling moved, Chair Cochrane seconded

Motion: 19-14 MOVED AND CARRIED UNANIMOUSLY THAT the Board of

Directors approved the Internal Audit and Advisory Services 2019

Rolling Plan.

4.2 Quality Committee

Director Stewart reported. The Committee received the following reports at the June 18 meeting:

- Pharmacy Annual Report
- Long-term Care Annual Report
- Dashboard Population and Public Health Measures

Director Stewart requested approval of the following motion:

Chair Cochrane moved, Director Lawrie seconded

Motion: 19-15 MOVED AND CARRIED UNANIMOUSLY THAT the Board Quality

Committee appoint Sandy da Silva, Director, Facility Standards and Compliance, Mental Health and Substance Use Network, as the 2019/20 Mental Health Act Director for Interior Health facilities as designated under the *Mental Health Act*, as presented with the subsequent appointment of an alternate to be presented in October.

4.3 Governance and Human Resources Committee

Director Tugnum reported. The Committee received the following reports at the June 17, 2019 meeting:

- Compensation, Benefits and Health Human Resources Planning Annual Report
- Diversity and Inclusion Plan
- Governance and Human Resources Dashboard
- Human Resource Developments update

Director Tugnum requested approval of the following motions:

Chair Cochrane moved, Director Lawrie seconded

Motion 19-16 MOVED AND CARRIED UNANIMOULSY THAT the Board of

Directors approved the 2020 Board Meeting Schedule.

Director Louis moved, Director Lawrie seconded

Motion 19-17 MOVED AND CARRIED UNANIMOULSY THAT the Board of

Directors approved the revised *Board Governance and Human*

Resources Terms of Reference.

Director Jules moved. Chair Cochrane seconded

Motion: 19-18 MOVED AND CARRIED UNANMOUSLY THAT the Board of

Directors approved the revised *Board Policy 4.8 Terms of Reference for the CEO Recruitment Task Force* with the

recommended revisions.

4.4 Strategic Priorities Committee Report

Director Jules reported. The Committee received the following reports at the June 18, 2019 meeting:

- Draft Service Plan
- Goals and Strategic Priorities were reviewed
- Research Strategy Update 2019

4.5 Stakeholder Relations Committee Report

Chair Cochrane reported. The report was accepted as presented. The Board as a whole and individually has been very active.

5.0 REPORTS

5.1 President & CEO Report

The President & CEO Report was received as information.

5.2 Chair Report

Chair Cochrane provided the following update:

- Mr. David E. Kampe was a pillar in the community of Penticton and made significant contributions to the community, Interior Health and the province of British Columbia. In recognition of his contributions, he was awarded the Order of British Columbia. Sadly, Mr. Kampe recently passed away and a celebration of his life is taking place in Penticton on June 23. We were fortunate that Mr. Kampe was able participate in the opening celebration of the David E. Kampe Tower at Penticton General Hospital on April 12.
- The meeting of the Interior Region Caucus took place on May 14 and 15.
- The Partnership Accord agreement was signed on June 5 at the Partnership Accord Leadership Table (PALT) meeting.
- The Physician Quality Improvement (PQI) Cohort 1 graduation event took place on May 31. The IH PCQ initiative launched its inaugural cohort of 16 physicians in September 2018. The intensive 10 month program required them to participate in 7 days of quality improvement training.

6.0 INFORMATION ITEMS

None

7.0 CORRESPONDENCE

None

8.0 ADJOURNMENT

There being no further business, the meeting adjourned at 10:15 am. The Chair thanked everyone for attending.