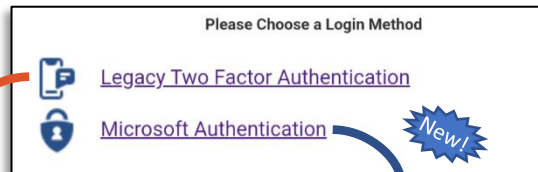


Comparing Login Methods

IH is moving to the cloud, which means there is a new method to remotely access our systems called **Microsoft Authentication!**



Legacy Two Factor Authentication

Microsoft Authentication

What is it?

Legacy Two Factor (2FA) is our in-house remote access solution; however, it is no longer up to industry standards and won't work for most modern cloud applications.

Microsoft Authentication is the new industry standard and will ensure access to future cloud applications, such as Office365, Teams, Exchange Online and other mainstream web-based apps.

✗ *Not cloud compatible*

✓ *Cloud ready*

How does it work?

Receive a code via Text or Email, or use Google Authenticator.

Uses the Microsoft Authenticator app on your personal mobile device.



✗ *Slow*
✗ *Unreliable*

✓ *Fast*
✓ *Convenient*



Which login method should I choose?

You should register and start using Microsoft Authentication unless you do not have a personal mobile device, or are an external contractor. Support for this method will eventually be phased out.

We strongly encourage using this option as it is the most secure way to access IH systems and services remotely.

✗ *Will be discontinued*

✓ *Fully supported by Digital Health*

How do I sign up for Microsoft Authenticator?

You can follow the [Setup Guide](#) while at an IH site

Where can I find additional help or information?

You can find additional information in the [Frequently Asked Questions!](#)

Stuck?

Please contact the Service Desk anytime by [Email](#) or Phone at 1-855-242-1300

