



Parking

Patient parking is available at the rear of the clinic, with lot entry on the north side of Wood Street just east of Tranquille Road. City street parking is also available along Tranquille Road.

Mobility issues

Disability parking is located in the patient parking lot. Enter through the rear building door and take the elevator down to the 1st floor.

Nearest bus stop

Bus #1 & #10 stop in front of the building on Tranquille Road.

Hours of Operation:
8am to 6pm Monday to Saturday
Closed Sundays and all Statutory Holidays

By Appointment Only

*****We are not a walk-in clinic*****

To book an appointment,
 please call the clinic.

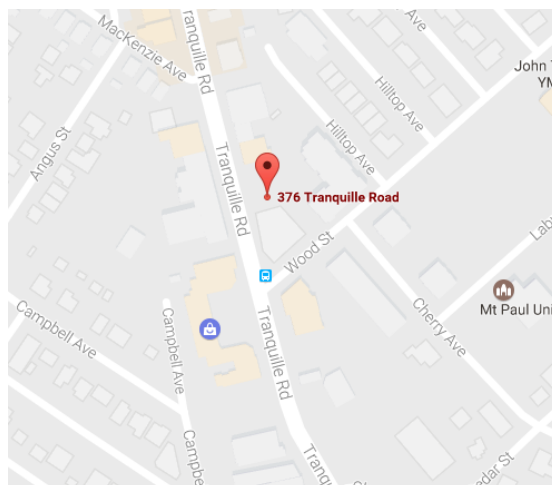
Phone: 250-312-3288

Fax: 250-312-3289

#103-376 Tranquille Road

Kamloops, BC V2B 3G6

www.interiorhealth.ca/locations/north-shore-primary-care-centre



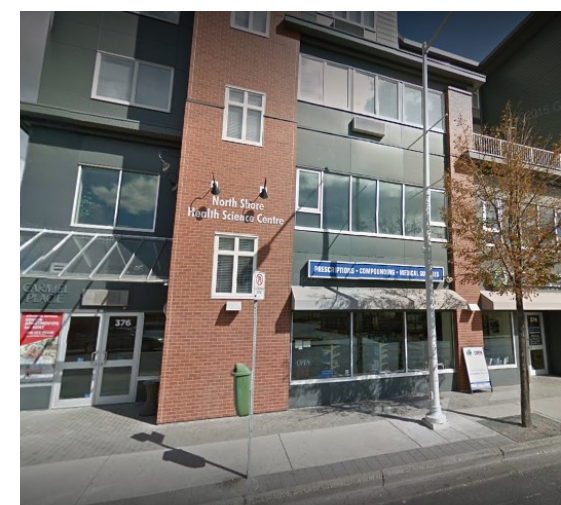
821533 September 2022



Welcome to the North Shore Primary Care Centre

at the
North Shore Health Science Centre

Patient Information



www.interiorhealth.ca

Our clinic offers Primary Health Care services for all ages

- ◆ Primary Care is designed to coordinate and integrate your health care
- ◆ Please ensure that you have all results and reports sent to your Primary Care Provider at this clinic
- ◆ **You may only be attached to one Primary Care Provider at a time.** If you have another Primary Care Provider at a different clinic, please call us to discuss.

The Health Care Team

- ◆ You
- ◆ Nurse Practitioners
- ◆ Registered Nurse
- ◆ Mental Health Clinician
- ◆ Administrative and Medical Office Assistants

We recognize and acknowledge that we are situated on the unceded traditional territory of the Secwépemc nation.

It is with humility that we continue to strengthen our relationships with First Nation, Métis, and Inuit peoples.

To help us provide you with efficient, high quality care:

Be on time, and come prepared

- ◆ Late appointments may need to be rescheduled
- ◆ 24hrs notice is required for cancelling appointments

Need a Rx refill? Book ahead

- ◆ Book an appointment *at least* 2 weeks before your medications run out
- ◆ Please bring all of your medications with you to your visit
- ◆ Contact your pharmacist if you have run out of medication and need a short supply until your appointment

Urgent need?

- ◆ We offer same-day or next-day appointments for urgent matters. Call the clinic.
- ◆ **For emergencies**, call **911** or go to the nearest emergency department
- ◆ **For health advice 24/7** — call HealthLinkBC at **811**

Public Health & Safety

This clinic follows all public health and safety protocols. Please follow protocols at the clinic. Advise staff if you are experiencing any **Covid** symptoms or have recently been exposed to Covid.

www.interiorhealth.ca/alerts

www.healthlinkbc.ca/public-health-alerts

We are a scent-free facility

Scented products such as hair spray, body spray and perfume can make some people feel unwell. Please do not wear perfumes, colognes and other strongly scented personal care products to the centre.



Smoking is not permitted

All Interior Health properties are completely smoke-free. This includes vaping products.



Violence, foul language and abusive behaviours are not acceptable.