VISION, MISSION, VALUES & GOALS

1. VISION

Health and wellbeing for all.

2. MISSION

Working together to improve quality of life for individuals and communities, inspired by innovation and partnerships.

3. VALUES

<u>Compassion</u>	We seek to understand, to listen, and to show kindness, as we treat each other and all people with respect.
<u>Quality</u>	We strive for continuous improvement and best outcomes.
<u>Safety</u>	We are committed to providing care and services that are safe, and to ensuring people feel culturally, socially, emotionally, spiritually and physically safe.
<u>Integrity</u>	We are accountable for our actions and words, guided by honesty and trust.

4. GOALS

Goal 1: Improve Health and Wellness

Enable people to live healthier lives by working at the environmental, policy, community and individual levels to protect the health of the population and reduce health inequities.

Goal 2: Deliver High Quality Care

Provide care that is accessible, safe, effective, evidence informed, and delivered in the most appropriate setting. This care will be respectful of and responsive to the preferences and values of patients, clients, residents and their families.

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Goal 3: Ensure Sustainable Health Care by Improving Innovation, Productivity, and Efficiency

Promote new ways of working to provide better service and reduce costs.

Goal 4: Cultivate an Engaged Workforce and a Healthy Workplace

Enhance relationships and encourage all who work or volunteer with Interior Health to reach their full potential. Advance practices in the workplace that address health and safety issues, and influence individual life style choices.