

When do I request a Semi-Private or Private room?

There are three opportunities to make the request:

- When attending the Pre-Surgical Screening Clinic
- At the Patient Registration desk at the time of admission
- To the Ward Clerk when in the ward

This request will then go to Patient Registration for processing.

How can I move into a Semi-Private or Private room?

The hospital will do everything possible to accommodate all room requests.

If a patient requires a Semi-Private or Private room for medical reasons, they will be given priority.

What is the cost for these rooms?

Private: \$160* per day

Semi-Private: \$130* per day

Ward: Cost is covered for Canadian residents with valid provincial medical coverage by their province of residence.

* Rates effective June 1, 2011. Rates subject to change

How do I pay for the Semi-Private or Private room?

Accounts Receivable is able to bill most extended benefit companies directly. Payments can be made at any Interior Health facility. MasterCard, Visa or American Express are accepted via fax, telephone or in person.

Billing Information

INTERIOR HEALTH
Accounts Receivable
#200 – 235 Lansdowne St.
Kamloops, BC Canada V2C 1X8

Toll Free 1-866-314-2806
Local 250-314-2806
Fax 1-250-314-2791

Semi-Private & Private Rooms

Patient Information

What is a Semi-Private or Private room?

The hospital has three different types of rooms available for patients:

Private Room

- Allows the patient to have privacy. Some rooms may have a bathroom with a shower.

Semi-Private Room

- A patient will share the room with one other patient.

Ward Room

- Has up to four patients in a room with a shared bathroom.

Please note: Patients who choose to stay in a Semi-Private or Private room do not receive additional medical care. Care is provided to all patients equally.

Where can I get details about my extended benefit coverage?

You should have received a booklet from the company that provides your extended benefit, which includes detailed information regarding your coverage. If you did not receive a booklet, please contact your health benefit company directly (i.e., Blue Cross) or speak to your employer's Human Resources or Payroll department.

What are the funds used for?

The revenue generated helps to develop and maintain patient care programs and services across Interior Health.

Contact Details

If you have further questions, please contact the Patient Registration department at the hospital.

Am I covered by extended benefits?

Most extended benefit plans cover all or a portion of the Semi-Private or Private room cost. In some cases, Interior Health may bill insurance companies directly for payment. If the insurance company does not pay the total bill, the patient will be invoiced for the balance.

Interior Health cannot bill an insurance company directly without a signature on the Accommodation Request Form. If there is no signature, the patient will be invoiced directly, and will need to file a claim for reimbursement from the insurance company.