

Environmental Public Health & Licensing

Public Health Act (PHA) & Pool Regulation (PR) - Enforcement Action

The Pool Regulation governs the construction and use of all commercial and public pools in British Columbia, which include swimming pools, hot tubs, and spray and wading pools. Public Health Engineers conduct design approval and Environmental Health Officers issue operating permits and monitor the use and maintenance of pools under the Regulations through inspection and sampling activities.

Enforcement Tool	Name	Description	Effective Date
Order	Okanagan Seasons Resort Indoor Pool & Hot Tub I 580 Hwy 33 W, Kelowna	Indoor rec water facilities present a health and safety risk to bathers	22-Jul-25
Order	Spruce Hill Resort & Spa – Women's Hot Tub 4871 Hwy 97 S, 108 Mile Ranch	No health approval and facility does not have a permit	20-Jun-25
Order	Spruce Hill Resort & Spa – Men's Hot Tub 4871 Hwy 97 S, 108 Mile Ranch	No health approval and facility does not have a permit	20-Jun-25
Order	Spruce Hill Resort & Spa – Pool 4871 Hwy 97 S, 108 Mile Ranch	No health approval and facility does not have a permit	20-Jun-25
Order	Fairfield by Marriott Salmon Arm – Hot Tub 790 16 th St NE, Salmon Arm	Microbiological quality of the hot tub presents a risk to the health of pool patrons	25-Apr-25
Order	Days Inn Vernon Pool 5121 26 St, Vernon	Closure Order: Suction Hazard	11-Oct-24
Order	Days Inn Vernon Hot Tub 5121 26 St, Vernon	Closure Order: Suction Hazard	11-Oct-24
Ticket	Spruce Hill Resort and Spa Ltd 4871 Hwy 97 S, 108 Mile Ranch	Violation of Closure Order	13-Aug-24

Ticket	Spruce Hill Resort and Spa Ltd 4871 Hwy 97 S, 108 Mile Ranch	Violation of Closure Order	28-May-24
Order	Super 8 Revelstoke Pool and Hot Tub 1700 Victoria Rd W, Revelstoke	Section PHA 3, 4, 30	12-Oct-22
Order	Robinson Worth Holdings Ltd. DBA Johnny's Motel PO Box 876, Grand Forks	Non compliance with the BC Pool Regulation	16-Aug-22
Order	Wingate Hotel I 180 Rogers Way, Kamloops	Inadequate Construction of new Hot Tub – Not Permitted to Operate	03-Dec-19
Order	Varo Global Enterprises Inc. DBA Bonaparte Motel 1395 Cariboo Hwy, Cache Creek	Failing to maintain pool water clarity	04-Oct-18
Order	Rattan Hospitality Inc. DBA Best Western Plus 3969 Crawford Ave, Merritt	PR Section 6. Operating without a valid Permit and without Engineering approval	11-Jul-18