

# STRATEGIC PRIORITIES 2021-2024

## Vision

Health and well-being for all.

## Mission

Working together to improve quality of life for individuals and communities, inspired by innovation and partnership.

## Values

Compassion  
Quality  
Safety  
Integrity

## Goals

Improve health and wellness.  
Deliver high quality care.  
Ensure sustainable health care.  
Cultivate an engaged workforce.



### Population Health

focused on improved outcomes and health equity through effective health promotion, prevention, and protection, COVID-19 recovery and climate change action.



### Primary Care

focused on being the foundation to health care service delivery with improved patient-centred access to team-based care.



### Seniors Care

focused on coordinated access to team-based specialized community services.



### Health and Safety in the Workplace

focused on ensuring our workplaces are physically and psychologically safe.



### Quality and Patient Safety

focused on continuous improvement, safe delivery of care and engagement.



### Health Human Resource Management

focused on effective leadership development, succession management, recruitment and retention.



### Aboriginal Health and Wellness

focused on strengthening partnerships and shared decision-making to support improved health outcomes.



### Mental Health and Substance Use

focused on overdose response, harm reduction, reducing stigma, mental wellness, and increased access to quality person centered care.



### Timely Access and Flow

focused on surgical, diagnostics and transitions across the continuum of care to support patient experience and outcomes.



### Improved and Inclusive Culture

focused on diversity and inclusion, engagement, and anti-racism.



### Technology and Data Driven System of Care

focused on advanced analytics, digital health and virtual care that enables patient and provider empowerment.



### Financial Sustainability

focused on balanced capital investment, innovative programs and partnerships.

