

**Interior Health Authority**  
**Child Care – Unlawful – Licensing**  
**Summary Report of Substantiated Complaint**

<b>Facility Name</b> Robin Zuffa  <b>Facility Address</b> 203-1002 1st Ave Fernie BC V0B 1M0	<b>Licence #</b> F-2025-55554  <b>Facility Phone</b> (250) 946-7267  <table> <tr> <td><b>Licensee</b></td> <td><b>Manager</b></td> </tr> <tr> <td>Robin Zuffa</td> <td>Robin Zuffa</td> </tr> </table>	<b>Licensee</b>	<b>Manager</b>	Robin Zuffa	Robin Zuffa
<b>Licensee</b>	<b>Manager</b>				
Robin Zuffa	Robin Zuffa				
<b>Inspection Date</b> 27-Mar-2025					
<b>Reason for Inspection</b> Substantiated complaint					
<b>Service Type</b>	<b>Maximum Capacity</b>				

## Report of Findings

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on March 21, 2025.

The complaint involved allegations of non-compliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention to Section 5 of the Community Care and Assisted Living Act has occurred at Unit 203, 1002 1st Ave. Fernie, BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty 33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence.

Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

## Observed Contraventions

Evidence for this report was based on a combination of the Licensing Officer’s observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

### CI1 - Initial

CI1.7 - Is the facility operating legally under the Act?

No

Follow up by: 4/3/2025 12:00:00 AM

It was alleged that the operator is caring for more than two children at one time.

During inspection of the home a playpen, various toys, children’s clothes and two high chairs were in the operators home. The operator confirmed they do not have their own children and no children were observed in care at the time of inspection. It was verbally disclosed by the operator that they have been caring for more than two children at one time on a regular basis. Two children were expected to arrive at noon for care. One other child was scheduled for care but the parent had notified the operator that they would not be there today.

Based on confirmation from the operator the allegation of operating an unlawful unlicensed facility is substantiated.

- CI1.7A - A person must not operate or hold themselves out as operating a community care facility. Act( 5 )(a)
- CI1.7B - A person must not provide or hold themselves out as providing care in a community care facility. Act( 5 )(b)
- CI1.7C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act( 5 )(c)

Received By:

Inspector:

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Robin Zuffa

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Lori McNeill, Licensing Officer

**Follow up date, if required**