

Interior Health Authority
Child Care – Unlawful – Licensing
Summary Report of Substantiated Complaint

<p>Facility Name Challon Maisonneuve</p> <p>Facility Address 702 Pine St Sicamous BC V0E 2V1</p>	<p>Facility # F-2026-61715</p> <p>Facility Phone (778) 252-5105</p> <p>Licensee Manager Challon Maisonneuve Challon Maisonneuve</p>
<p>Inspection Date 19-Mar-2026</p>	
<p>Reason for Investigation Substantiated complaint</p>	
<p>Service Type Unlawful facility</p>	<p>Maximum Capacity N/A</p>

Report of Findings

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this investigation is to follow up a complaint received by Licensing on March 11, 2026.

The complaint involved allegations of non-compliance to the following sections of the Community Care and Assisted Living Act –
Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care;
Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on information gathered during the investigation, it is confirmed that a contravention to Section 5 of the Community Care and Assisted Living Act has occurred at 702 Pine Street, Sicamous BC, V0E 2V1.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states:

Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence.

(2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000.

(3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence.

Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Observed Contraventions

Evidence for this report was based on a combination of the Licensing Officer’s observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

C11 - Initial

C11.7 - Is the facility operating legally under the Act?

No

Follow up by: 3/20/2026 12:00:00 AM

The complaint alleges that you are providing care that may require a licence, as you are providing care to more than 2 children or a group of siblings. You are providing care to a group of three children plus an additional child from a different family.

During a phone call and an email, you confirm you had been providing care to four children, being three children from a sibling group and one other child. This care was provided from January 15, 2026, until March 10, 2026. You stopped providing care to the un-related child on March 10, 2026.

- C11.7A - A person must not operate or hold themselves out as operating a community care facility. Act(5)(a)
- C11.7B - A person must not provide or hold themselves out as providing care in a community care facility. Act(5)(b)
- C11.7C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act(5)(c)

Action(s) Required by Licensing Office :

- Conduct follow up inspection to confirm ongoing

compliance

Action(s) Required by Operator :

- Operator to submit written confirmation that they understand the requirements of the CCALA regarding the number of persons they may provide care to without a licence
- Operator to immediately reduce number of children or persons in receiving care to as per the requirements of the CCALA.

- Operator to submit written confirmation to Licensing Office that they have reduced the number of children or persons in receiving care to as per the requirements of the CCALA.

Closing Comments:

Received By:

Inspector:

Challon Maisonneuve

Tania Farquhar, Licensing Officer

Follow up date, if required