

**Interior Health Authority**  
**Child Care – Unlawful – Licensing**  
**Summary Inspection Report**

<p><b>Facility Name</b> Michelle Gibson</p> <p><b>Facility Address</b> 2540 McGraw St Penticton BC V2A 6Y4</p>	<p><b>Facility #</b> F-2025-60015</p> <p><b>Facility Phone</b> (250) 460-7400</p> <p><b>Licensee</b>                      <b>Manager</b></p>
<p><b>Inspection Date</b> 22-Dec-2025</p>	
<p><b>Reason for Inspection</b> Complaint investigation</p>	
<p align="center"><b>Service Type</b></p>	<p align="center"><b>Maximum Capacity</b></p>

## Report of Findings

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on December 20, 2025.

The complaint involved allegations of non-compliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations, a review of the facility records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention to Section 5 of the Community Care and Assisted Living Act has occurred at 2540 McGraw St. Penticton BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty 33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence.

Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation must be submitted to [licensingdirect@interiorhealth.ca](mailto:licensingdirect@interiorhealth.ca) prior to December 22, 2025 at 4pm.

## Observed Contraventions

Evidence for this report was based on a combination of the Licensing Officer’s observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

### CI1 - Initial

CI1.7 - Is the facility operating legally under the Act?

No

**Follow up by: 12/24/2025 12:00:00 AM**

**Three children are observed in care at the premises. The operator is unable to provide documentation to verify that one of the children present is related to her.**

**Providing care to more than two children requires a Community Care Facility Licence, and may put children’s health and safety at risk.**

**Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. A written compliance plan must be submitted to licensing by Monday December 22, 2025 at 4pm.**

- CI1.7A - A person must not operate or hold themselves out as operating a community care facility. Act( 5 )(a)
- CI1.7B - A person must not provide or hold themselves out as providing care in a community care facility. Act( 5 )(b)
- CI1.7C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act( 5 )(c)

**Michelle Gibson**  
**Facility #** F-2025-60015

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**Closing Comments:**

**Received By:**

**Inspector:**

\_\_\_\_\_  
Michelle Gibson

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Glenda MacDonald, Licensing Officer

**Follow up date, if required**