Virtual Primary Care Services in Williams Lake

You can now access Virtual Primary Care (VPC) at the Williams Lake Primary Care Hub. This service gives patients access to care from a virtual nurse practitioner or a family physician combined with in-person support from the on-site nurse and medical office assistant.

This integrated approach of having both virtual and in-person teams collaborate closely, is aimed at enhancing the quality of care and the overall patient experience.

When to use virtual care

- Minor sprains, cuts, burns (no sutures)
- Urinary, sinus and minor skin infections
- Ear or throat pain
- Red/sore eye without injury or foreign body
- Minor musculoskeletal conditions

- Mild-moderate mental health conditions
- Sexual health screening and treatment
- Prescription refills
- Review lab and diagnostic imaging results

What to Expect During a IH Virtual Primary Care Visit



Patient presents for care at the clinic



Patient is assessed by a registered nurse



Patient is situated in exam room



Patient visit occurs virtually via ZOOM with the provider



Patient receives next steps from provider

For more information and to book a virtual primary care visit call: 250-305-4050

No walk in appointments available, spaces are limited

