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Interior Health

Administrative Policy Manual

Code: AK Quality/Risk Management

AK0500 SAFETY ALERTS AND BROADCASTING SYSTEM

1.0 PURPOSE

To provide a clear process for reviewing, distributing and taking action on Hazard Alerts and Recall Notices.

2.0 DEFINITIONS

TERM	DEFINITION
Biomedical Engineering	A department that provides medical device technology management services across Interior Health. This includes support for most medical devices found in Medical/Surgical, Electro-diagnostics, Hemodialysis, Diagnostic Imaging and Laboratory patient care environments. Equipment not typically supported by Biomedical Engineering includes: O.R. instruments & scopes, patient beds, patient lifts & transport devices, fridges, freezers, fume hoods, office equipment and computer equipment (unless it is an integral part of a medical device).
Hazard Advisory	A notice that provides direction on the safe use of an identified device, product, medication, material or other item.
Hazard Alert	A notice received by Interior Health directing the repair, modification, adjustment, re-labeling or other corrective action of an identified device, product, medication, material or other item for reasons relating to deficiencies in the quality, safety or efficacy of the item
Plant Services	A department that provides Plant Operations, Maintenance, Construction (<\$100K), Fire Safety & Security Services for owned facilities across Interior Health. Maintenance service provided for buildings, equipment and grounds does not include support for medical devices as maintained by Biomedical Engineering or for computer equipment.
Recall Notice	A notice received by Interior Health directing the removal of an identified device, product, medication, material or other item from supply or use for reasons relating to deficiencies in the quality, safety or efficacy of the item.

3.0 POLICY

- 3.1 Risk to Interior Health clients, visitors, personnel and assets will be minimized through timely response to Hazard Advisory, Hazard Alerts and Recall Notices.
- 3.2 Hazard Advisory, Hazard Alerts and Recall Notices will be managed, tracked and audited using the Safety Alerts and Broadcasting System module of the Patient Safety Learning System.

Policy Sponsor: Vice President, Medicine and Quality		
Policy Steward: Director, Patient Safety		
Date Approved: September 2007	Date(s) Reviewed-r/Revised-R: February 2020 (r)	

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- 3.3 Individual departments (Biomedical Engineering, Plant Services, Pharmacy and Purchasing) will be responsible for entering Alerts and Recalls into the Safety Alerts and Broadcasting System module and taking the necessary remedial action to comply with the Advisory, Alert or Recall.
- 3.4 Patient Safety will oversee and monitor the Safety Alerts and Broadcasting System and ensure remedial action has been completed as required.

4.0 PROCEDURE

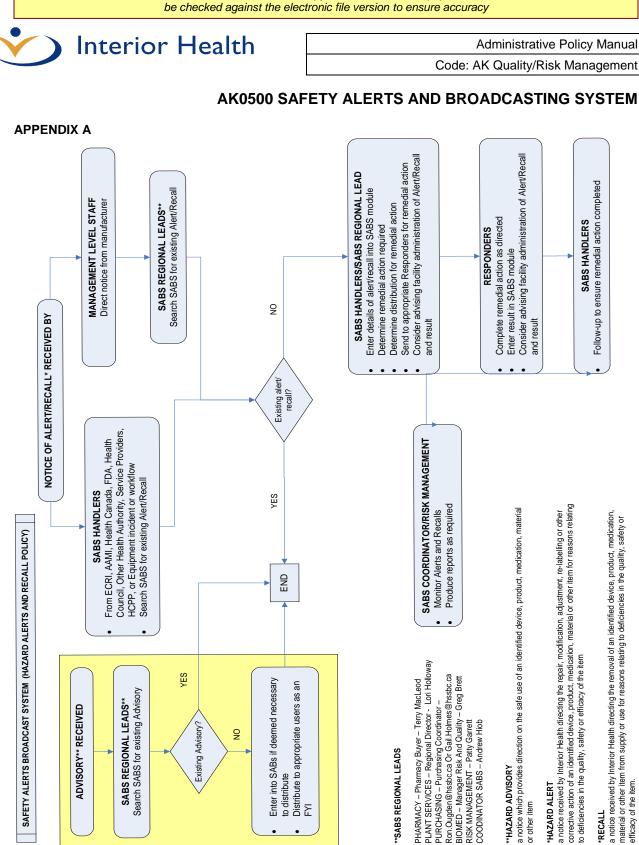
See Appendix A

NOTE: Purchasing and Plant Services have not currently implemented in SABS.

5.0 REFERENCES

None

Policy Sponsor: Vice President, Medicine and Quality		
Policy Steward: Director, Patient Safety		
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